

# WHO DO I CONTACT FOR HELP WITH REGISTRATION?

## **I want to change my major/minor or my specialization/concentration**

Contact your school/college directly to make  
adjustments to your program

## **I missed my registration appointment**

Your enrollment dates are listed on MyBU  
Student. Registration will be open and  
available through the Add deadline for your  
career. If you need to make any other changes  
to your program, refer to the step above.

## **I want to register for a class that's full, has reserved capacity, or requires consent from the department**

Submit the Enrollment workflow in MyBU  
Student when it becomes available in April

## **I have questions about my academic level or I'm seeing inaccurate information about my program in MyBU Student**

Contact your school/college directly to  
confirm that your information is entered in  
the system correctly

## **I still have questions!**

Submit an IT Help Desk ticket by  
emailing [ithelp@bu.edu](mailto:ithelp@bu.edu) or calling  
617-353-HELP



MyBU Student