VISION STATEMENT

Boston University's Student Information System supports the **academic mission** of the University and enables **seamless experiences** for students at all levels. Accessible, global, forward thinking and secure, the system provides **user friendly, intuitive** interfaces for students, faculty and staff that represent the **high quality** of a BU education. Processes used are **streamlined, consistent, and automated** wherever possible.



Standardization

Reduce the need for shadow systems by maximizing the number of standard processes in one system

Provide the same data, access, and tools for different students and schools

Support undergrad, grad, non-credit, and non-degree equally

Enable departments and schools to better collaborate

Put the user experience first with a modern, intuitive interface

User Friendliness

Make the user experience consistent across groups

Enable users to access one portal for all their needs

Offer personalized notifications and tasks enabled by robust workflows

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Access to Data

Present real-time, accurate, clear data from a single source of truth

Give visibility into the holistic student experience

Make student information available to both staff and faculty

Empower users to access data and use it appropriately with data privacy training

Robust Training

Provide high quality, rolebased training with clear context to make training meaningful and concise

Start training early to build awareness and confidence

Supplement instructor-led training with on-demand resources, such as reference materials, and videos

The SIS Renewal Program measures success based upon the following goals:

- 1. Outcomes support BU's ascent as an innovative, world-class private research university offering a high-quality education that prepares students for the global world of work.
- 2. New systems manage and reduce identified operational, financial, strategic, and compliance risks, while meeting approved timeframes and budgets.
- 3. Student, faculty, and staff experiences of BU processes are improved with each phase of the program.
- 4. New processes minimize the need for shadow systems and manual procedures.
- 5. New systems improve reporting, data output, and capacity to interface with other systems.
- 6. Student records include more diverse and inclusive options for student data.
- 7. User experience is intuitive and effective for staff, faculty, and students.
- 8. New systems increase the University's versatility by enabling fully online, hybrid, and fully residential academic programs, as well as interconnecting disciplines.