EXPECTATIONS TERMS

Student Information System (SIS) Renewal

What is it?

BOSTON

UNIVERSITY

The SIS Renewal Program is a major university-wide effort to modernize the IT systems that support and store student data from application to graduation. At BU, the most visible components of the Student Information System are the Student Link and the Faculty Link.

Why are we doing this?

Our current Student Information System uses technology from the 1980's. Keeping the SIS on such outdated technology poses an enterprise-level risk to BU operations. A new SIS will support <u>BU's vision for 2030</u> which includes using digital technologies to engage with students, supporting learning across colleges, and operating more effectively and efficiently.

Why Campus Solutions?

Campus Solutions is a mature, reliable product that meets our needs and can be implemented within a few years. Most of our peer institutions have adopted Campus Solutions because it provides technical stability and the flexibility to adopt new features as they emerge.

What happens if we DON'T?

Supporting such an old system becomes more difficult each year, as more people with expertise in the technology retire. This legacy system often isn't flexible enough to adapt to meet university needs quickly. When challenges occur, like COVID-19, our system lacks the agility to address them, causing more manual work and less-than-ideal experiences for students and faculty.



What happens if we DO?

The SIS Renewal will help us avoid major risks to University operations and begin a transformation of our SIS to a more flexible, collaborative, and standardized system. This will better support BU's vision for the future, create unification across departments and schools, and provide better services to students and faculty – ultimately empowering our students to be more successful.

What happens next?

First, the program team will design how the new system will look and work. Roll-out of the new system will happen in phases, with the first deployment in summer 2022. The program team will provide communications, resources, and support the whole way.

What we need from YOU!

- Recognize the program as an opportunity for change in order to move the university forward.
- Provide input in program-related meetings, demos, focus groups, and workshops when invited.
- Aim for common, simplified processes to unify the student experience and promote collaboration.
- Value the flexibility of standard configuration over complex, custom development.

To learn more, visit bu.edu/SISrenewal