



World Health  
Organization

# Substandard and Falsified Medical Products

A Global Overview

Michael Deats WHO Geneva



# Definitions



## Substandard

- Also called 'out of specification', these are authorized medical products that fail to meet either their quality standards or their specifications, or both.



## Falsified

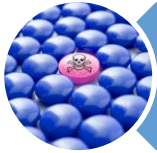
- Medical products that deliberately /fraudulently misrepresent their identity, composition or source.



## Unregistered / Unlicensed

- Medical products that have not undergone evaluation and/or approval by the NRRRA for the market in which they are marketed/distributed or used, subject to conditions under national or regional regulation and legislation.

# Outline



What is the scope, scale and harm?



How can we measure their impact?



Case studies



What does the data tell us?



How can we better prevent, detect and respond?

# Scope



# Scale

(Single container seized by customs)



**Coartem – Anti malarial**

1.383,528 packs



**Postinor 2 – Emergency Contraceptive**

4930 packs



**Vermox – Worming treatment**

1534 packs



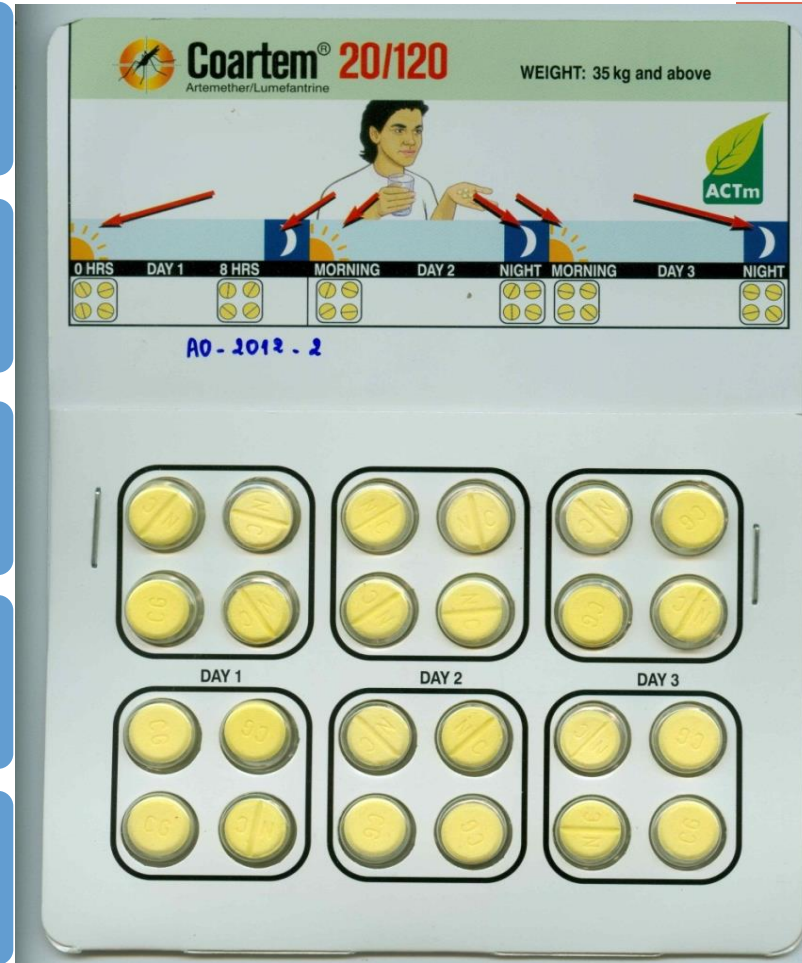
**Clomid – Fertility treatment**

36,550 packs



**Clamoxyl - Antibiotic**

744 packs





# Harm



**Patients and Consumers Health**



**Damages confidence in medicines, healthcare providers and health systems**



**Contribute to development of Anti-microbial resistance**



**Undermines immunization campaigns**



**Economic damage to health systems, through loss of productivity and prolonged treatment regimes**



**Increased out of pocket expenses to consumers**

# Measuring the Impact



## Improved Reporting

- Public, Healthcare professionals, Supply Chain, Industry, Customs, Police
- Use the data to measure risk, impact and drive increased vigilance



## Improved Post Market Surveillance

- Improved efficiency in the use of limited resources
- Risk based surveillance and inspection



## Improved regional collaboration

- Concrete and ongoing cross border collaboration
- Regional alerts

# Challenges

- **Substandard and falsified medical products are usually difficult to detect**
- **Falsified packaging is often identical to the genuine medical product**
- **They do not usually cause obvious adverse reactions**
- **They fail to properly treat the disease or condition for which they are intended**
- **An unexpected lack of efficacy is often the only signal of their existence**
- **Current pharmacovigilance systems rarely identify them**
- **If you do not look you will not find**



# WHO Global Surveillance and Monitoring System –[rapidalert@who.int](mailto:rapidalert@who.int)

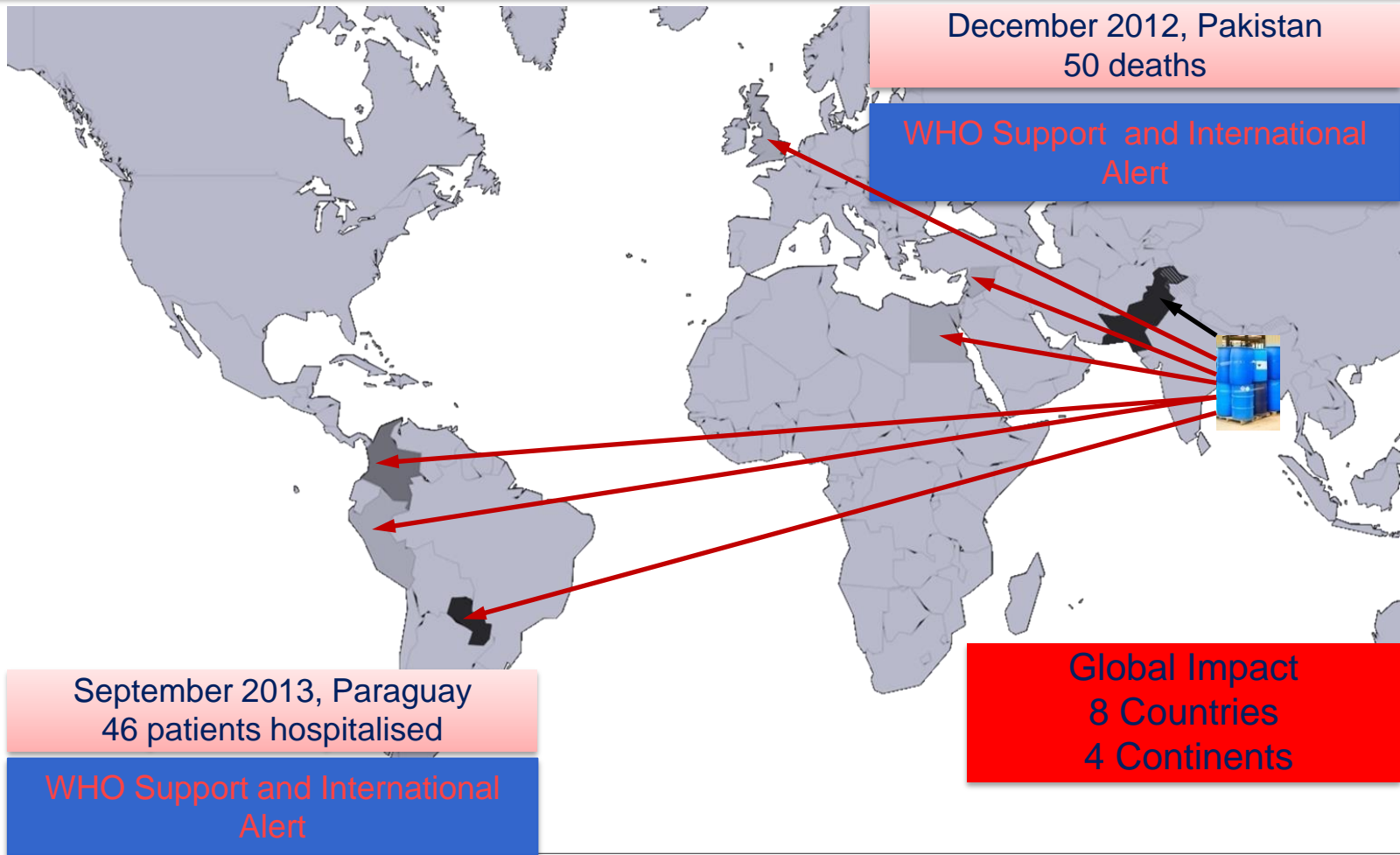
## 1. Technical Support

- Laboratory Support
- Experts – Specialists Support
- WHO Rapid Alerts
- National Focal points access to WHO database, photo libraries and laboratory reports

## 2. Strategic Support

- Validated reliable evidence
- Identifies vulnerabilities, weaknesses and products most at risk
- Enables evidence and risk based policy
- Identifies areas for capacity building and investment

# Globalization = Increased Vigilance

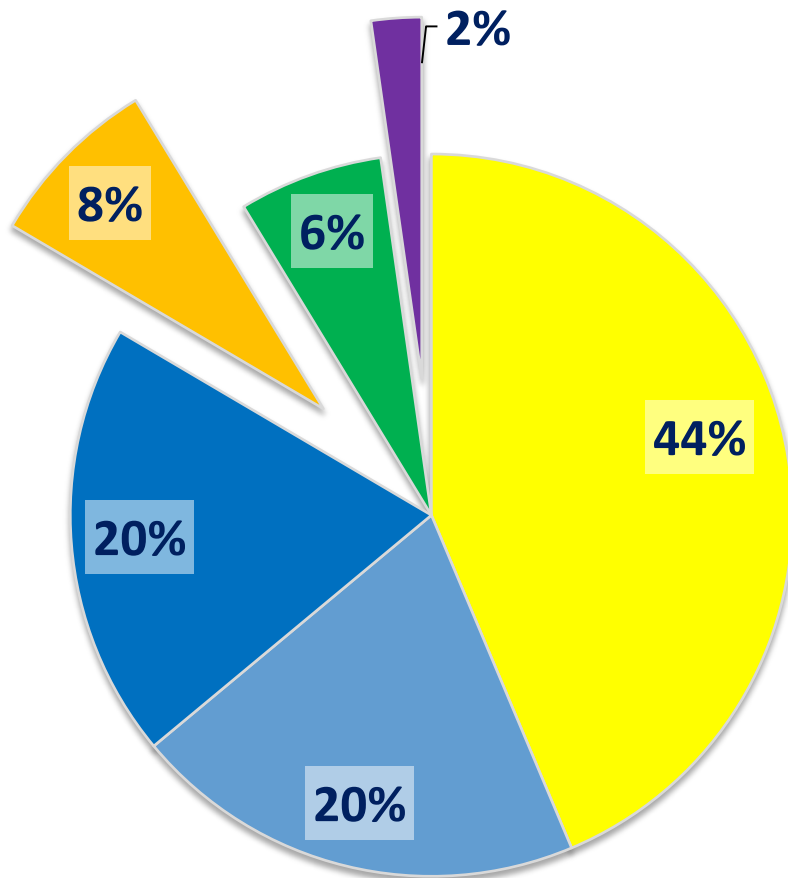


# WHO Global Surveillance and Monitoring System – [rapidalert@who.int](mailto:rapidalert@who.int)



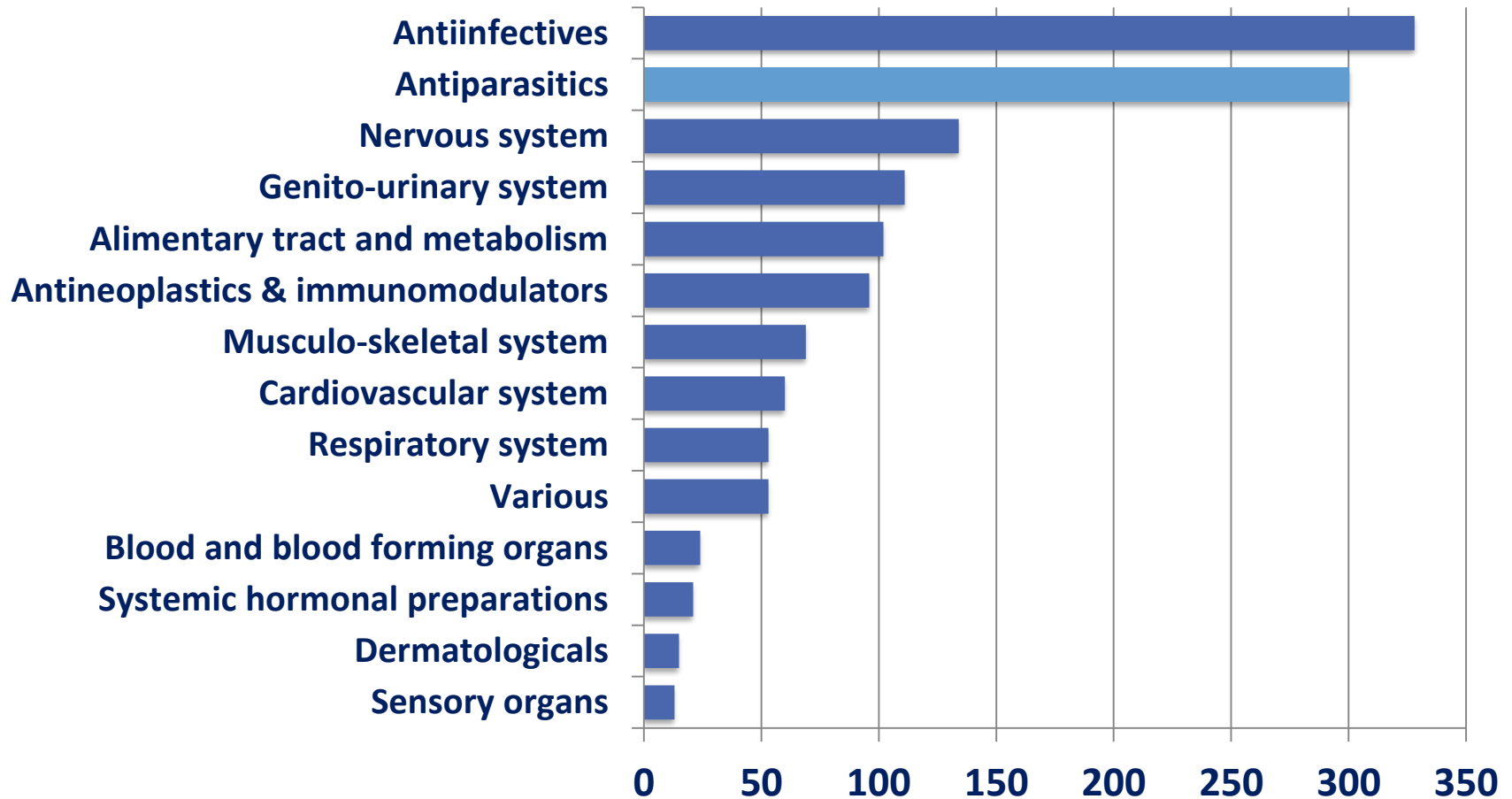
**20 Training events and workshops**  
**126 Member States trained**  
**400 Regulatory personnel trained as focal points**  
**18 large procurement agencies sensitized**  
**1500 Suspect Medical Products Reported**  
**Incidents occurred in 100 countries**  
**18 WHO Global Drug alerts and numerous warnings**  
**WHO Technical Assistance in over 100 Cases**

# Reporting Levels



- WHO African Region
- WHO Region of the Americas
- WHO European Region
- WHO Western Pacific Region
- WHO Eastern Mediterranean Region
- WHO South-East Asia Region

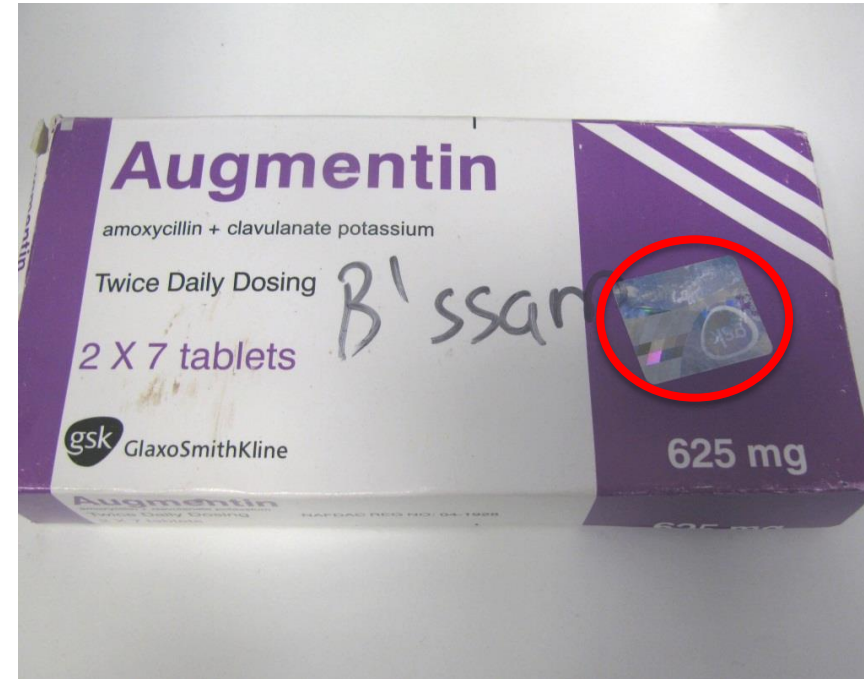
# Medical Products reported to WHO by therapeutic category





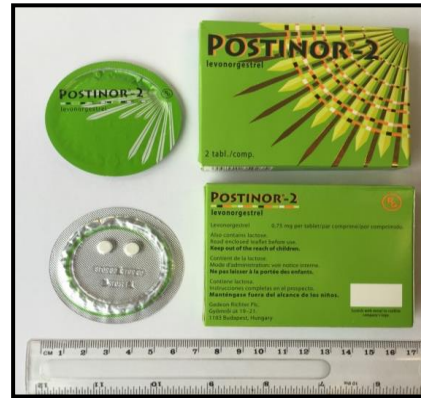
# African Example Antibiotics

- Anti biotic for treatment of infections e.g. pneumonia
- Falsified versions in tablets, syrup and injectable version
- Falsified packaging also discovered
- Found in Nigeria, Cameroon and Cote d'Ivoire
- Some with Zero Active Ingredient, some with reduced active ingredient



# Reproductive Health Products

- Laboratory analysis indicate zero Active Pharmaceutical Ingredient
- Available in public and private health care facilities
- Frequently WHO pre qualified products
- Frequently genuine batch numbers



# Hepatitis C - Case Study

- **Liver disease caused by bloodborne Hepatitis C virus**
- **Infection caused by unsafe injection practices, inadequate sterilization of medical equipment and unscreened blood products**
- **130-150 million affected globally**
- **350,000-500,000 deaths each year**
- **Antiviral treatment successful in 50%-90% of cases**
- **No vaccine available**
- **Worldwide distribution, but most prevalent in Central and East Asia, and North Africa.**

# Hepatitis C –Innovator Medicines

## HARVONI

(Ledipasvir 90mg and Sofosbuvir 400mg)

- Average price \$32,138 for 28 Tablets
- 1 Tablet per day, usually 8-12 week course of treatment  
\$64,276 - \$96,414



## SOVALDI

(Sofosbuvir 400mg)

- Average price \$29,756 for 28 tablets bottle
- 1 Tablet per day, usually 12 week course of treatment  
\$89,268



# Japan - Falsified Innovator Version of Harvoni

- Harvoni packaging containing vitamin pills
- Harvoni packaging containing Sovaldi





# Israel – Falsified Innovator version of Harvoni

- Sovaldi stolen from hospital in Pakistan
- Repackaged as Harvoni
- Traded through Switzerland and Israel
- Israeli patient recognises that tablets are not the usual shape and colour



Swiss Medic Alert . <https://www.swissmedic.ch/aktuell/00673/03287/index.html?lang=en>

# Myanmar – Falsified Generic Versions of Harvoni

- Pharco Corporation, do not manufacture this product
- Circulating in Health facilities in Myanmar for \$900 per bottle of 28 tablets
- WHO Alert issued February 2016



# Falsified Vaccines

(Source: National Ministries of Health Alerts and Govt Press releases)

1995 Niger

- Meningitis
- 2500 Deaths

2015-2017

- Meningitis
- Shortage
- Public Supply

2010 China

- Rabies
- 1 Death
- 8 Arrests

2013

- Rabies
- 10,800 Doses
- 17 Arrests

2009 Philippines

- Influenza

2013-2016

- Tetanus
- Rabies
- Vaccine Clinics

2016 Indonesia

- Hepatitis B
- Tuberculosis
- Polio
- Tetanus
- 23 Arrests

2010 Cameroon

- Meningitis
- High prices
- Stock Shortage

2016 Bangladesh

- Yellow Fever



# Falsified Yellow Fever Vaccine - 2016

- Falsified vaccines discovered in Bangladesh

- Local wholesaler supplied by a bogus employee pretending to work for the genuine manufacturer

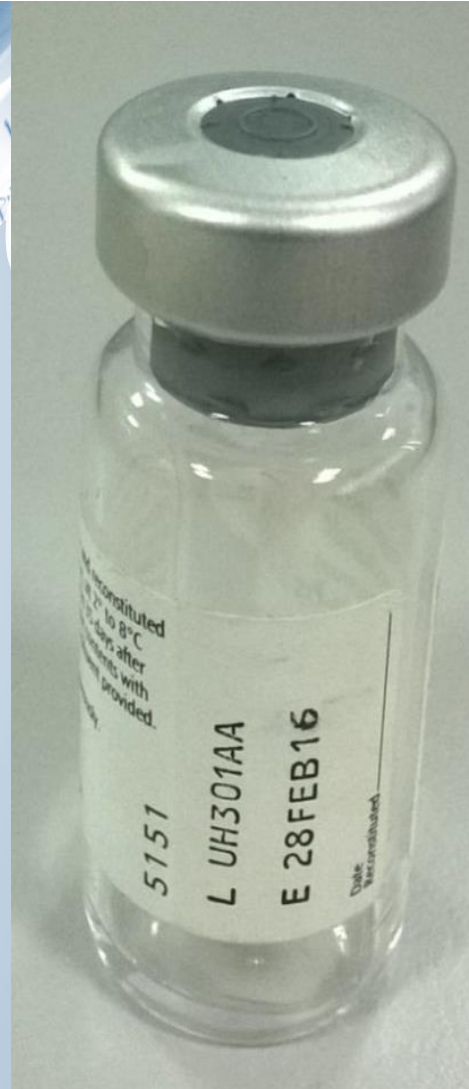
- No antigens present

- Global WHO Alert Issued



# Falsified Meningitis Vaccines – May 2015

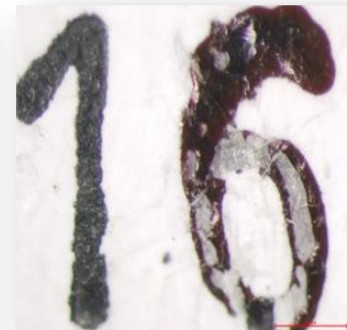
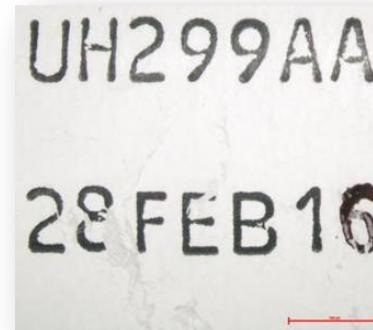
- Largest outbreak of Meningitis C in Africa – Niger 2015
- Shortage of vaccines
- Falsified versions of Mencevax and Menomune
- Niger Focal point informs WHO Surveillance and monitoring system
- 2 WHO Global medical product alerts issued





# Falsified Meningitis C Vaccine

- Seasonal outbreak could be expected
- Shortage could be identified
- Clear link between shortages and emergence of falsified medicines
- Vigilance and awareness can be increased in these circumstances
- It is very easy to undermine confidence in an immunization campaign



# Immunization Programme Indonesia



Diphtheria

Pertussis

Tetanus

Polio

HIB Vaccine

Hep B

Snake Venom

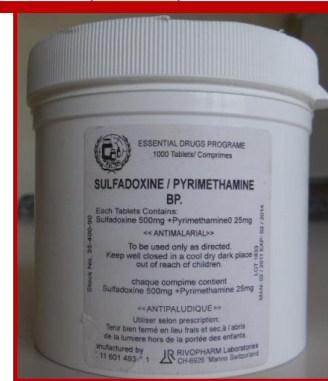
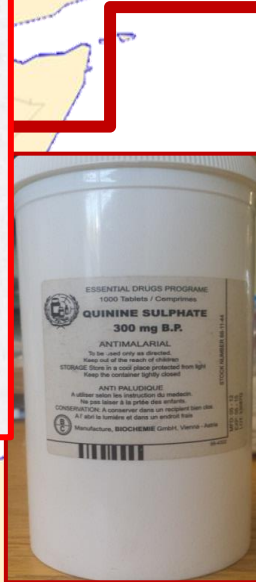
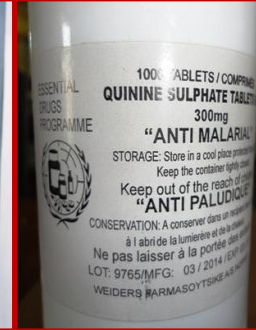
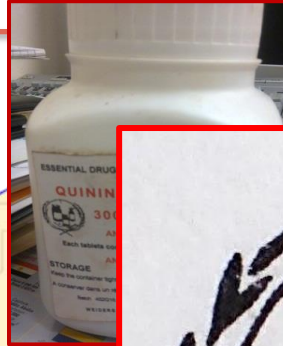
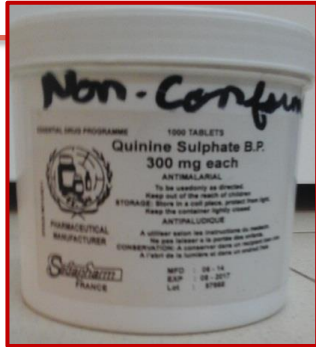
Sera

TB diagnostic  
Test kit





# Importance of sub- regional networks



# What is the Data telling us?

Poor governance, and corruption lead to SF medical products

Shortages and stock outs lead to falsified products entering the supply chain

Weak regulatory oversight of the supply chain- last mile to the patient

Identification of the Medicines most at risk – Antibiotics and anti- malarials

Risk based inspection and post market surveillance is generally weak

Weak coordination with other stakeholders especially Customs

Low reporting to NMRA's from public and healthcare workers

Weak laboratory capacity in LMIC's

# Member State Mechanism

## MANDATE



**World Health  
Assembly 65.19  
2012**

## PURPOSE



**International collaboration from a public health perspective on sub-standard and falsified medical products**

## GOVERNANCE



**1 Chair (Spain)  
11 vice Chairs  
Regional rotation**



# MS Mechanism Steering Committee



African Region

Tanzania

Togo



Americas Region

Brazil

USA



Eastern Mediterranean Region

Iran

Morocco



European Region

Spain (Chair)

United Kingdom



South East Asia Region

India

Indonesia



Western Pacific Region

China

Malaysia



# MS Mechanism Activities



## Developing National Strategies

- Prevention, Detection, Response (WHA 2017)
- Training Material Survey



## Global Focal Point Network

- National Regulatory Authority network of focal points TOR's (WHA 2016)
- Linked to existing WHO Surveillance and monitoring system (WHO 2013)



## Technology

- Track and Trace (WHA 2016), Authentication (WHA 2017)
- Field Detection technologies

# MS Mechanism Activities



## Access to medicines

- Availability, Acceptability and affordability
- Linkage to substandard and falsified medical products



## Communication

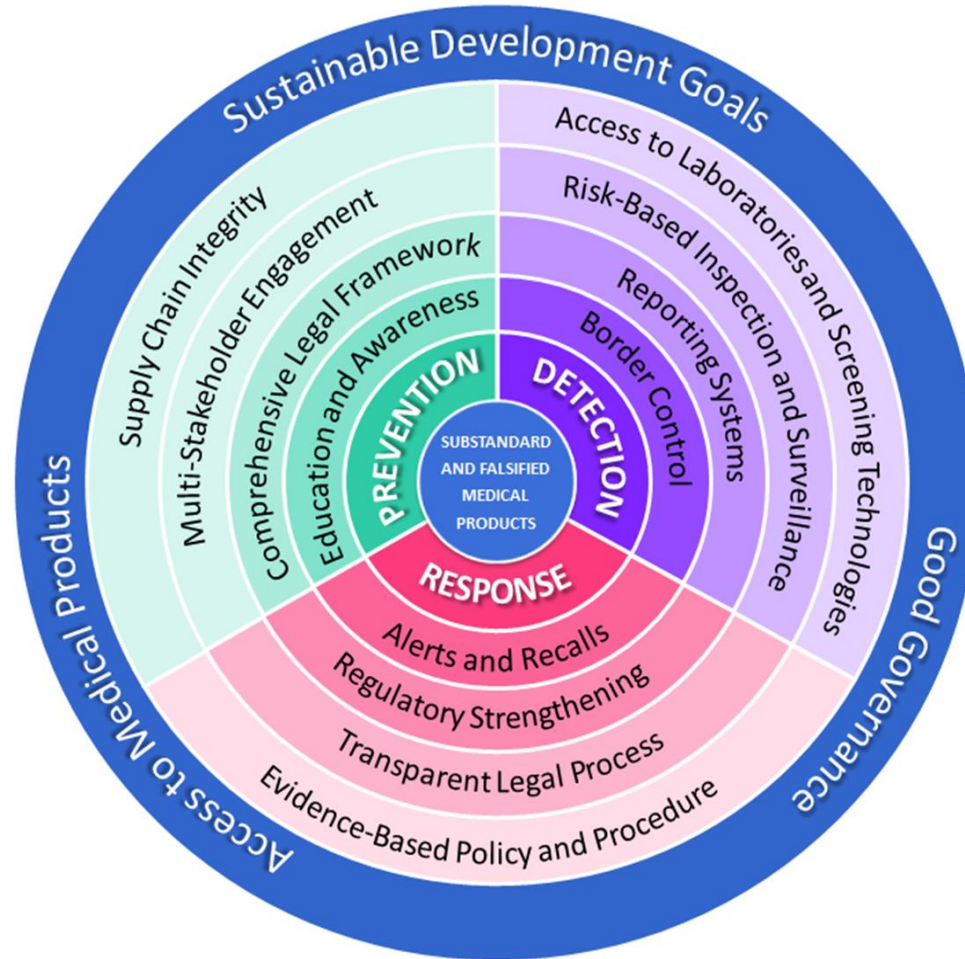
- Education and awareness
- Risk Communication



## Public Health and Socio Economic Impact Study

- Prevalence
- Cost

# Prevention, Detection and Response

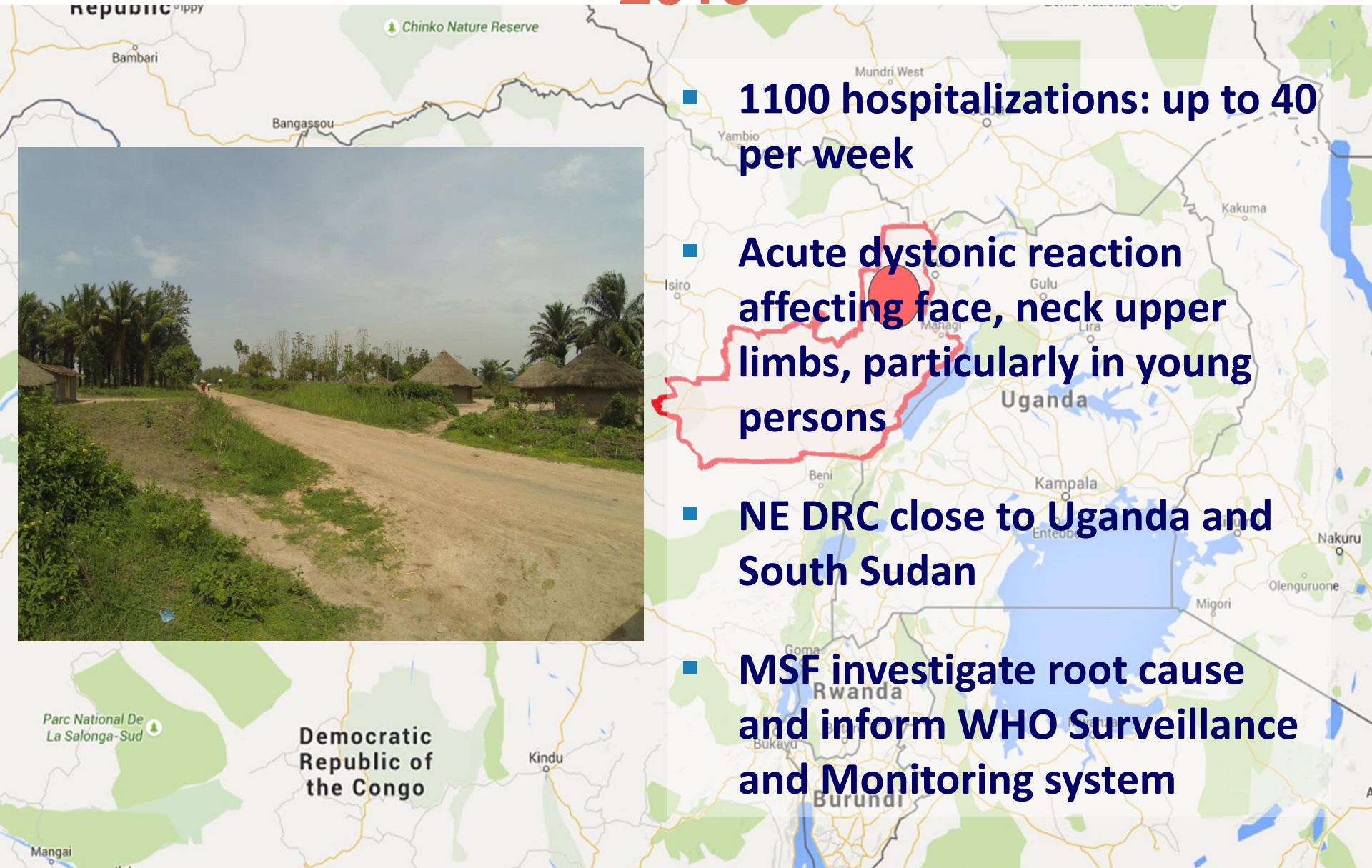




# Democratic Republic of Congo – July 2015

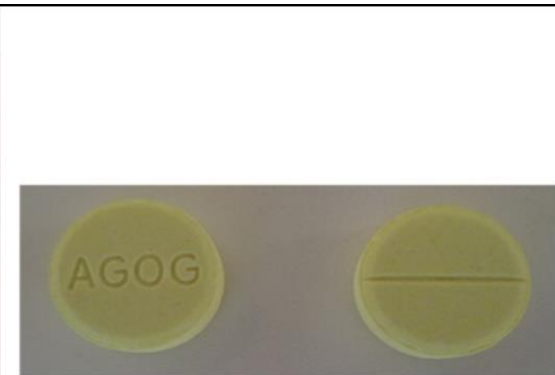
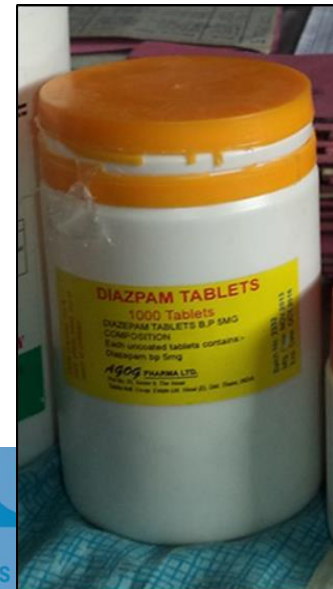
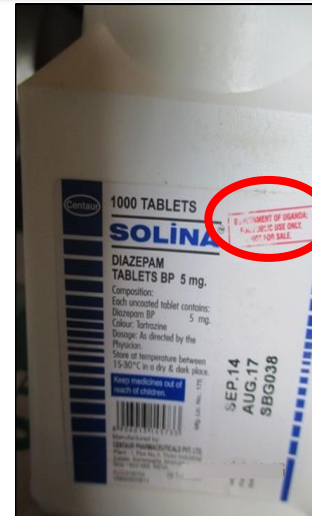


- **1100 hospitalizations: up to 40 per week**
- **Acute dystonic reaction affecting face, neck upper limbs, particularly in young persons**
- **NE DRC close to Uganda and South Sudan**
- **MSF investigate root cause and inform WHO Surveillance and Monitoring system**



# Democratic Republic of Congo – July 2015

- Clinical samples reveal traces of Haloperidol
- Samples of diazepam taken by patients test positive for 10-20mg of Haloperidol
- Adverse reactions consistent with overdose of Haloperidol
- WHO Alert issued



# www.who.int/medecines/regulation/ssffc

The screenshot shows the WHO website page for "Substandard, Spurious, Falsely labelled, Falsified and Counterfeit (SSFFC) Medical Products". The page features a navigation bar with "Programmes" highlighted, a search bar, and a sidebar with "Regulation" selected. The main content includes a title, an introductory paragraph, a list of related links, a section on "SSFFC Medical Products Activities" with three sub-sections, and a "Frequently asked questions" section with tabs for "Scope, Scale and Harm", "WHO Activities", and "Advice to Patients and Consumers". A "Contact us" box is located in the bottom right corner.

**World Blood Donor Day**  
Give blood. Give now. Give often. 14 JUNE 2017

**World Health Organization**


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## Essential medicines and health products

Medicines and health products  
About us  
Access  
Innovation  
**Regulation**  
Publications  
News  
Contacts

### Substandard, Spurious, Falsely labelled, Falsified and Counterfeit (SSFFC) Medical Products



The existence of substandard, spurious, falsely labelled, falsified and counterfeit (SSFFC) medical products is an unacceptable risk to public health. They affect every region of the world, and medicines from all major therapeutic categories have been reported, including vaccines and diagnostics. They harm patients and undermine confidence in medical products, healthcare professionals and health systems. WHO is working with stakeholders to minimize the risks from SSFFC medical products by collecting data and transferring knowledge and good practices to countries.

- SSFFC Medical Products - Background
- WHO Medical Product Alerts – Background
- Full List of WHO Medical Product Alerts
- Fact Sheet - Updated January 2016

#### SSFFC Medical Products Activities

- WHO Member State Mechanism**
- Surveillance and Monitoring System**
- Regulatory Strengthening and Capacity Building**

#### Frequently asked questions

**Scope, Scale and Harm** | **WHO Activities** | **Advice to Patients and Consumers**

- Q&A's on scope, scale and harm

On 29 May 2017 at the Seventieth World Health Assembly, a decision was agreed to have "Substandard and Falsified (SF) medical products" as the term to be used in the name of the Member State mechanism and in all future documentation on the subject of medical products of this type.

WHO has highlighted this definition and terminology change in a news release for the Seventieth World Health Assembly, available at the following link:

- Seventieth World Health Assembly update, 29 May 2017

The SF Medical Products Group kindly asks for your patience as we work to update this website, as appropriate.

**Contact us**  
SSFFC Medical Products Group  
Essential Medicines and Health Products  
World Health Organization  
20 avenue Appia  
1211 Geneva 27  
Switzerland  
E-mail: [rapidalert@who.int](mailto:rapidalert@who.int)

# Thank You

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**Michael Deats** [deatsm@who.int](mailto:deatsm@who.int)

**Group Lead**

**SF Medical Products**

**Essential Medicines Department**

**World Health Organization**

