## Introduction to Systems Thinking



## HOW DO YOU SOLVE PROBLEMS BY ADDRESSING THEIR UNDERLYING CAUSES RATHER THAN TREATING THE SYMPTOMS?

After completing this I hour self-paced online course, you will be able to:

- Define Systems Thinking and describe its application in understanding and resolving complex problems.
- Explain 3 Systems Thinking tools (the Iceberg, System Archetypes, and the Belief-Action-Results (BAR) Framework).
- Apply these Systems Thinking tools to an important issue in your workplace.

HTTP://WWW.NEPHTC.ORG/ENROL/INDEX.PHP?ID=82

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