### The Commonwealth of Massachusetts

# INITIATIVE PETITION OF LIDA E. HARKINS AND OTHERS.

OFFICE OF THE SECRETARY. BOSTON, JANUARY 6, 2006.

Steven T. James

Clerk of the House of Representatives

State House

Boston, Massachusetts 02133

Sir: — I herewith transmit to you, in accordance with the requirements of Article XLVIII of the Amendments to the Constitution, an Initiative Petition for a Law Relative to the Establishment of a Personal Care Attendant Quality Home Care Workforce Council, signed by ten qualified voters and filed with this department on or before December 7, 2005, together with additional signatures of qualified voters in the number of 77,609, being a sufficient number to comply with the Provisions of said Article.

Sincerely,

WILLIAM FRANCIS GALVIN, Secretary of the Commonwealth.

#### AN INITIATIVE PETITION.

Pursuant to Article XLVIII of the Amendments to the Constitution of the Commonwealth, as amended, the undersigned qualified voters of the Commonwealth, ten in number at least, hereby petition for the enactment into law of the following measure:

## The Commonwealth of Massachusetts

In the Year Two Thousand and Six.

AN ACT RELATIVE TO THE ESTABLISHMENT OF A PERSONAL CARE ATTENDANT QUALITY HOME CARE WORKFORCE COUNCIL.

Be it enacted by the People, and by their authority, as follows:

- 1 The General Laws shall be amended by adding the following 2 text as Chapter 118H:
- 3 Section 1. Definitions.
- 1. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise;
- 6 2. "PCA Quality Home Care Workforce Council", "Workforce 7 Council" or "the Council" means the PCA Quality Home Care
- 8 Workforce Council as established under section 2;
- 9 3. "Board" means the nine-member board created under 10 section 3;
- 11 4. "Consumer" means a person to whom a personal care atten-12 dant provides any personal care services;
- 5. "Personal care attendant" means a person, including a personal aide, who has been selected by a consumer or the consumer's surrogate to provide personal care services to persons
- with disabilities or seniors under the MassHealth personal care attendant program (or any successor program);
- 18 6. "Surrogate" means the consumer's legal guardian, or other 19 person identified in a written agreement with the consumer, as 20 responsible for hiring, directing and firing, on behalf of the con-21 sumer, personal care attendants.
- 22 Section 2. Workforce Council Created.
- 23 1. The PCA Quality Home Care Workforce Council is estab-
- 24 lished in the executive office of health and human services but
- 25 shall not be subject to the control thereof to insure the quality of
- 26 long-term, in-home, personal care by recruiting, training, and sta-
- 27 bilizing the workforce of personal care attendants.
- 28 2. Funding for the activities and purposes of the PCA Quality
- 29 Home Care Workforce Council shall be subject to appropriation.

30 3. The PCA Quality Home Care Workforce Council shall con-31 sist of a Board of nine members. At all times, a majority of the members of the Board shall be consumers as defined in this Act. Three members of the Board shall be appointed by the Governor (at least two of which shall be consumers as defined in this Act), three shall be appointed by the Auditor (all of which shall be consumers or consumer surrogates as defined in this Act), and three shall be appointed by the Attorney General (at least two of which shall be consumers or consumer surrogates as defined in this Act). In making appointments to the Board, the Governor shall appoint one member from a slate of three consumers rec-40 41 ommended by the Statewide Independent Living Council, and one member from a slate of three consumers recommended by 42 the Governor's Council on Disabilities. The Auditor shall appoint one member from a slate of three consumers recom-45 mended by the Developmental Disabilities Council, one member from a slate of three consumers recommended by the Massachusetts Office on Disability, and one member from a slate of three consumers or consumer's surrogates recommended by the 49 Massachusetts Council on Aging. The Attorney General shall appoint one member from a slate of three consumers or consumer surrogates recommended by the Massachusetts Home 52 Care Association; and one member from a slate of three consumers recommended by the Statewide Independent Living Council. Three members of the Board first appointed shall serve a one-year term, three shall serve a two-year term, and three 56 shall serve a three-year term, the term of each member to be designated by the Governor. All subsequent appointees to the Board shall serve three-year terms. If a vacancy occurs, the Executive Officer who made the original appointment shall appoint a new Board member to serve the remainder of the unexpired term, or in the event that the vacancy occurs as the result of the completion of a term, to serve a full term and such appointment shall become immediately effective upon the member taking the appropriate oath. If the departing Board member was appointed pursuant to a recommendation made in accordance with this paragraph, the Executive Officer shall make the new appointment from a slate of three recommendations put forth by the

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- 68 entity that originally recommended the departing Board member.
- 69 Members of the Board may serve for successive terms of office.
- 70 Six members of the Board shall constitute a quorum for the trans-
- action of any business. Members of the Board shall not receive
- compensation for their Board service but members shall be reim-
- 73 bursed for their actual expenses necessarily incurred in the perfor-74 mance of their duties.
- 75 Section 3. Workforce Council Duties.
  - 1. The Workforce Council shall carry out the following duties:
- a) Undertake recruiting efforts to identify and recruit prospec-78 tive personal care attendants;
  - b) Provide training opportunities, either directly or through contract, for personal care attendants and consumers;
- c) Provide assistance to consumers and consumer's surrogates 82 in finding personal care attendants through the establishment of a referral directory of personal care attendants. Before placing a 84 personal care attendant on the referral directory, the Workforce 85 Council shall determine that the personal care attendant has met 86 the requirements then in place as provided by the applicable regu-87 lations and has not stated in writing a desire to be excluded from 88 the directory;
- 89 d) Provide routine, emergency, and respite referrals of personal 90 care attendants to consumers, and consumer surrogates, who are authorized to receive long-term in-home personal care services 92 through a personal care attendant;
  - e) Give preference in the recruiting, training, referral, and employment of personal care attendants to recipients of public assistance or other low-income persons who would qualify for public assistance in the absence of such employment; and
- 97 f) Cooperate with state and local agencies on health and aging, 98 and other federal, state, and local agencies to provide the services described and set forth in this section. If, in the course of carrying 100 out its duties, the PCA quality home care workforce council iden-101 tifies concerns regarding the services being provided by a per-102 sonal care attendant, the Workforce Council must notify the 103 relevant area agency or agencies regarding such concerns;
- 104 2. In determining how best to carry out its duties, the PCA 105 Quality Home Care Workforce Council must identify existing per-

- sonal care attendant recruitment, training, and referral resources made available to consumers or the consumer's surrogate by other state and local public, private, and nonprofit agencies. The Council may coordinate with the agencies to provide a local presence for the Council and to provide consumers or the consumer's surrogate greater access to personal care attendant recruitment, training, and referral resources in a cost-effective manner. Using requests for proposals or similar processes, the Council may contract with the agencies to provide recruitment, training, and
- referral. The Council must provide an opportunity for consumer
  participation in coordination efforts;
  3. The Commonwealth shall provide to the Council a list of all
  personal care attendants who have been paid through the
  MassHealth personal care attendant program and shall update the

120 list on a regular basis to ensure that the Council has a complete

- 121 and accurate list at all times.
- 122 Section 4. Employment Relationship.
- 1. Consumers or the consumer's surrogate retain the right to 124 select, hire, schedule, train, direct, supervise the work of, and ter-125 minate any personal care attendant providing services to them. 126 Consumers or the consumer's surrogate may elect to receive long-127 term in-home personal care services from personal care attendants 128 who are not referred to them by the Council;
- 129 2. Personal care attendants shall be considered public 130 employees as defined by and solely for the purposes of Chapter 131 150E and Chapter 180 section 17J. All sections of Chapter 150E shall apply to personal care attendants except to the extent 132 133 Chapter 150E is inconsistent with this chapter, in which case this 134 chapter shall control. In addition, personal care attendants shall be 135 treated as state employees solely for the purposes of Chapter 180 136 section 17A. Personal care attendants shall not be considered public employees or state employees for any purpose other than 138 those set forth in this paragraph. The PCA Quality Home Care 139 Workforce Council is the employer as defined by and solely for 140 the purposes of Chapter 150E and Chapter 180 sections 17A and 17J and deductions under Chapter 180 sections 17A and 17J may 142 be made by any entity authorized by the Commonwealth to com-143 pensate personal care attendants through the MassHealth personal 144 care attendant program;

- 3. Personal care attendants who are employees of the Council under this section of this section are not, for that reason, public employees (or employees of the Council) for any other purpose. Nothing in this Act, however, alters the obligations of the Commonwealth and/or the consumer to provide their share of social
- security, federal and state unemployment taxes, Medicare, and
- 151 worker's compensation insurance;
- 4. Consistent with the provisions of Chapter 150E section 9A, no personal care attendant shall engage in a strike and no personal care attendant shall induce, encourage or condone any strike, work stoppage, slowdown or withholding of services by any personal care attendant;
- 5. The only bargaining unit appropriate for the purpose of collective bargaining is a statewide unit of all personal care attendants;
- 6. The showing of interest required to request an election is ten percent of the bargaining unit, and any intervener seeking to appear on the ballot must make the same showing of interest;
- 7. The council or its contractors, may not be held vicariously liable for the action or inaction of any personal care attendant, whether or not that personal care attendant was included on the council's referral directory or referred to a consumer or the consumer's surrogate;
- 8. The members of the board are immune from any liability resulting from implementation of this chapter.
  - Section 5. Powers.

- 171 1. The PCA Quality Home Care Workforce Council may make 172 and execute contracts and all other instruments necessary or con-173 venient for the performance of its duties or exercise of its powers, 174 including contracts with public and private agencies, organiza-175 tions, corporations, and individuals to pay them for services ren-176 dered or furnished:
- 177 2. The Council may offer and provide recruitment, training, and 178 referral services to personal care attendants of long-term in home 179 personal care services other than statutorily defined personal care 180 attendants, for a fee to be determined by the council;
- 3. The Council may issue rules or regulations as necessary for the purpose and policies of this chapter;

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- 4. The Council may establish offices, employ and discharge 183 184 employees, agents, and contractors as necessary, and prescribe 185 their duties and powers and fix their compensation, incur expenses, and create such liabilities as are reasonable and proper for the administration of this chapter; 187
- 5. The Council may solicit and accept for use any grant of 189 money, services, or property from the federal government, the state, or any political subdivision or agency thereof, and do all things necessary to cooperate with the federal government, the state, or any political subdivision or agency thereof in making an application for any grant; 193
- 6. The Council may coordinate its activities and cooperate with 194 similar agencies in other states; 195
- 196 7. The Council may establish technical advisory committees to 197 assist the board:
- 198 8. The Council may keep records and engage in research and 199 the gathering of relevant statistics;
- 9. The Council may acquire, hold, or dispose of real or personal 200 201 property or any interest therein, and construct, lease, or otherwise provide facilities for the activities conducted under this chapter, 202 provided that the workforce council may not exercise any power of eminent domain; 204
- 10. The Council may delegate to the appropriate persons the 206 power to execute contracts and other instruments on its behalf and delegate any of its powers and duties if consistent with the purposes of this chapter;
- 11. The Council may do other acts necessary or convenient to 209 210 execute the powers expressly granted to it.
- 211 Section 6. Performance Review.
- 1. The Council shall conduct a performance review every two 212 213 years and submit the review to the legislature and the governor 214 and make the report available to the public upon submission to the 215 governor and the legislature. The first review will be submitted 216 before December 1, 2008;
- 2. The performance review will include an evaluation of the 217 218 health, welfare, and satisfaction with services provided of the con-219 sumers receiving long-term in-home personal care services from 220 personal care attendants, including the degree to which all 221 required services have been delivered, the degree to which con-

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- 222 sumers receiving services from personal care attendants have ultimately required additional or more intensive services, such as 224 home health care, or have been placed in other residential settings or nursing homes, the promptness of response to consumer com-225 plaints, and any other issue deemed relevant; 226
- 3. The performance review will provide an explanation of the 227 full cost of personal care services, including the administrative 228 costs of the council, unemployment compensation, Social Security and Medicare payroll taxes paid, and any oversight costs; 230
- 4. The performance review will make recommendations to the 232 legislature and the governor for any amendments to this chapter 233 that will further ensure the well-being of consumers, and the most efficient means of delivering required services. In addition, the first performance review will include findings and recommenda-236 tions regarding the appropriateness of the council's assumption of responsibility for verification of hours worked by personal care attendants, payment of personal care attendants, and other duties.
  - Section 7. Conflict with Federal Law.
  - 1. If any part of this act is found to be in conflict with federal requirements that are a prescribed condition to the allocation of federal funds to the state, the conflicting part of this act is inoperative solely to the extent of the conflict and with respect to the agencies directly affected, and this finding does not affect the operation of the remainder of this act in its application to the agencies concerned. The rules under this act shall meet federal requirements that are a necessary condition to the receipt of federal funds by the state.
- Section 8. Impact on Existing Contracts. 249
- This chapter shall not affect the validity or enforceability of 251 any contract for personal care attendant services in existence upon enactment. Any and all renewals, extensions or modifications to any such contract made after the enactment of this chapter shall be 254 subject to its provisions to the maximum extent permitted by law.
- Section 9. Severability. 255
- 1. If any provision of this act or its application to any person or 256 257 circumstance is held invalid, the remainder of the act or the appli-258 cation of the provision to other persons or circumstances is not 259 affected.

# FIRST TEN SIGNERS

<u>Name</u>	RESIDENCE	CITY OR TOWN
Lida E. Harkins	14 Hancock Road	Needham
Steven A. Tolman	17 Madeline Street	Boston
Elizabeth M. Casey	14 Mendum Street	Boston
John Carlucci	630 Salem Street, #118	Malden
Jean G. Atkinson	7 Knowles Road	Worcester
Monica Halas	36 South Russell Street, #4	Boston
Paul W. Spooner	68 Leahy Drive	Taunton
Paul Lee Smith	11 Mary Moore	
	Beatty Circle, #1C	Boston
Geneva Evans	425 Massachusetts	
	Avenue, #1	Boston
James Kruidenier	15 Moss Lane	Amherst

#### CERTIFICATE OF THE ATTORNEY GENERAL.

September 7, 2005.

Honorable William Francis Galvin Secretary of the Commonwealth One Ashburton Place, Room 1705 Boston, Massachusetts 02108

RE: Initiative Petition No. 05-15: A Law Relative to the Establishment of a Personal Care Attendant Quality Home Care Workforce Council.

Dear Secretary Galvin:

In accordance with the provisions of Article 48 of the Amendments to the Massachusetts Constitution, I have reviewed the above-referenced initiative petition, which was submitted to me on or before the first Wednesday of August of this year.

I hereby certify that this measure is in proper form for submission to the people; that the measure is not, either affirmatively or negatively, substantially the same as any measure which has been qualified for submission or submitted to the people at either of the two preceding biennial state elections; and that it contains only subjects that are related or are mutually dependent and which are not excluded from the initiative process pursuant to Article 48, the Initiative, Part 2, Section 2.

In accordance with Article 48, I enclose a fair, concise summary of the measure.

Sincerely,

THOMAS F. REILLY, *Attorney General.* 

THE COMMONWEALTH OF MASSACHUSETTS OFFICE OF THE ATTORNEY GENERAL ONE ASHBURTON PLACE BOSTON, MASSACHUSTTS 02108-1598

September 8, 2005.

Honorable William Francis Galvin Secretary of the Commonwealth One Ashburton Place, Room 1705 Boston, Massachusetts 02108

Att: Michelle Tassinari, Legal Counsel, Elections Division

RE: Initiative Petition No. 05-15: A Law Relative to the Establishment of a Personal Care Attendant Quality Home Care Workforce Council.

Dear Secretary Galvin:

The Attorney General has authorized me to furnish the attached <u>revised</u> summary of the above-referenced petition, which was certified yesterday and which we understand has been filed with your office. The revision corrects an error which has been called to our attention by the proponents of the petition. The change is on page 2.

The pertinent sentence of the original version read: "Of the 9 members, 2 would have to be consumers, and 5 more would have to be consumers or persons who act on their behalf in the hiring, firing and supervising of PCAs." The revised version merely transposes the "2" and the "5" so that the sentence now reads: "Of the 9 members, 5 would have to be consumers, and 2 more would have to be consumers or persons who act on their behalf in the hiring, firing and supervising of PCAs." This more accurately reflects the language of the proposed law.

Thank you for your attention to this matter, and please feel free to contact me if you have any questions.

Very truly yours,

Peter Sacks Deputy Chief, Government Bureau (617) 727-2200, ext. 2064

#### SUMMARY OF INITIATIVE PETITION.

This proposed law would allow personal care attendants (PCAs) who provide in-home care to persons with disabilities or seniors under the state's MassHealth (Medicaid) program to engage in a form of collective bargaining with the state; create a new PCA Workforce Council, made up mostly of persons served by PCAs or such persons' representatives, to take steps to insure the availability and quality of long-term PCA services; and require the Council, every 2 years, to review the quality of and possible improvements to the system for delivering PCA services.

The proposed law would require these PCAs to be considered public employees under the state's public employee labor relations law. PCAs would form a statewide collective bargaining unit and could, if 10% of PCAs requested an election, elect an exclusive representative to bargain with the new PCA Workforce Council. The proposed law would create the Council as an independent agency within state government. The Council would act as the PCAs' employer to negotiate the terms and conditions of employment. The persons to whom PCAs provide care, called "consumers" in the proposed law, would retain the right to select, hire, schedule, train, direct, supervise, and terminate any PCA providing services to them. The proposed law would prohibit PCAs from striking or participating in other types of work slowdowns or stoppages. The PCAs' exclusive representative, could collect a fee from PCAs for the costs of representing them.

The Council would be responsible for insuring the quality of long-term in-home personal care by recruiting, training, and stabilizing the work force of PCAs. The state would be required to provide a list of all PCAs paid through MassHealth to the Council and regularly update the list. The Council would cooperate with federal, state, and local agencies to: recruit and provide training for PCAs; create a referral directory of PCAs who meet state requirements and provide regular and emergency referrals to consumers; and give preference, in recruiting, training, referral, and employment of PCAs to recipients of public assistance or other low-income persons. The Council could coordinate or contract with other agencies to provide these services and would have to allow consumer involvement in coordination efforts. The Council could issue regulations to carry out the proposed

law. Any money required for the Council's activities would be subject to appropriation by the state Legislature.

The Council would consist of a 9-member board, which could also hire employees to carry out the proposed law. The Governor, the state Auditor, and the state Attorney General would each appoint 3 board members. Of the 9 members, 5 would have to be consumers, and 2 more would have to be consumers or persons who act on their behalf in the hiring, firing and supervising of PCAs. Most members would be appointed from among persons nominated by specified organizations serving persons with disabilities or seniors. Members would usually serve 3-year terms and would not be paid but could be reimbursed for expenses incurred in performing their duties. Members would be immune from any liability resulting from implementing the proposed law, and the Council and its contractors could not be held liable for any action or failure to act by a PCA, whether or not the PCA was included on the Council's referral directory.

The Council would have to conduct a performance review every 2 years, to evaluate the health and satisfaction of consumers receiving long-term services from PCAs, explain the full cost of PCA services including the Council's administrative costs, and make recommendations to the state Legislature and Governor about how to improve the proposed law and deliver PCA services more efficiently. The first review would also make recommendations about whether the Council should take responsibility for paying PCAs and verifying their work hours.

The proposed law states that if any part if it or any rule issued under it conflicted with federal requirements for the state to obtain federal funding, that part or rule would be inoperative to the extent necessary to preserve federal funding. The proposed law would not affect any contracts in place at the time it took effect, but it would apply to all renewals, extensions or modifications after that time.

The proposed law states that if any of its parts were declared invalid, the other parts would stay in effect.