

**S. 2660**

Bill to promote cost containment, transparency and efficiency in the delivery of quality health care.

04/17/08 S New draft of S2650, printed as amended

04/17/08 S Passed to be engrossed - 36 YEAS to 0 NAYS (see Senate Roll Call, No. 206)  
-SJs 1483-1493

04/24/08 H Read; and referred to the committee on House Ways and Means -HJ 1287

07/15/08 H Committee recommended ought to pass with an amendment, substituting therefor the text contained in H4974

07/15/08 H Referred to the committee on House Steering, Policy and Scheduling with the amendment pending

07/15/08 H Committee reported that the matter be placed in the Orders of the Day for the next sitting for a second reading with the amendment pending -HJ 1715

07/16/08 H Read second, amended (as recommended by the committee on Ways and Means) and ordered to a third reading

07/16/08 H Rules suspended

07/16/08 H Read third

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment rejected

07/16/08 H Amendment rejected

07/16/08 H Amendment rejected

07/16/08 H Amendment rejected

07/16/08 H Amendment rejected

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H Amendment adopted

07/16/08 H For text, see House, No. 4974, printed as amended

07/16/08 H Passed to be engrossed - 154 YEAS to 0 NAYS (See Yea and Nay in Supplement, No. 432) -HJs 1730-1741

07/30/08 S Senate NON-concurred in the House amendments

07/30/08 S Committee of conference appointed (Moore-Panagiotakos-Tisei) -SJ 2221

07/30/08 H House insisted on its amendments

07/30/08 H Committee of conference appointed (Walrath-Bosley-Hargraves) -HJ 1881

07/31/08 S Reported by committee of conference

07/31/08 S See S2863 -SJs 2419-2420

SENATE, NO. 2660, printed as amended

[Senate, April 17, 2008 – Substituted by amendment by the Senate as a new draft of Senate, No. 2650]



**The Commonwealth of Massachusetts**

IN THE YEAR OF TWO THOUSAND AND EIGHT

**AN ACT TO PROMOTE COST CONTAINMENT, TRANSPARENCY AND EFFICIENCY IN THE DELIVERY OF QUALITY HEALTH CARE.**

*Whereas*, The deferred operation of this act would tend to defeat its purpose, which is to expand forthwith access to health care for Massachusetts residents, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public health.

*Be it enacted by the Senate and House of Representatives in General Court assembled,  
And by the authority of the same, as follows:*

1 SECTION 1. Section 16J of chapter 6A of the General Laws, as appearing in the 2006  
2 Official Edition, is hereby amended by striking out the words “and 16L”, in line 1, and inserting  
3 in place thereof the following words:- ,16L and 16P.

4 SECTION 2. Said section 16J of said chapter 6A, as so appearing, is hereby further  
5 amended by inserting before the definition of “Clinician” the following 2 definitions:-

6 “Adverse”, a negative consequence of care that results in an unintended injury or illness,  
7 which may or may not have been preventable.

8 "Associated with", that it is reasonable to initially assume that the adverse event was  
9 directly due to the referenced course of care.

10 SECTION 3. Said section 16J of said chapter 6A, as so appearing, is hereby further  
11 amended by adding the following definition:-

12 "Preventable", an event that could have been reasonably anticipated and prepared for but  
13 which occurred because of an error or other system failure.

14 SECTION 4. Said chapter 6A is hereby further amended by striking out section 16K, as  
15 so appearing, and inserting in place thereof the following section:-

16 Section 16K. There shall be a health care quality and cost council within, but not subject  
17 to the control of, the executive office of health and human services. The council shall promote  
18 public transparency of the quality and cost of health care in the commonwealth by establishing  
19 health care quality improvement and cost containment goals. The goals shall be designed to  
20 promote high-quality, safe, effective, timely, efficient, equitable and patient-centered health  
21 care. The council shall receive staff assistance from the executive office of health and human  
22 services and may, subject to appropriation, employ such additional staff or consultants as it may  
23 deem necessary. The council shall consist of the secretary of health and human services who  
24 shall be the chairperson, the auditor of the commonwealth or his designee, the inspector general  
25 or his designee, the attorney general or his designee, the commissioner of insurance, the  
26 executive director of the group insurance commission, the executive director of the  
27 commonwealth health insurance connector authority, the secretary of administration and finance  
28 or his designee and 7 persons to be appointed by the governor, 1 of whom shall be a  
29 representative of a health care quality improvement organization recognized by the Centers for  
30 Medicare and Medicaid Services, 1 of whom shall be a representative of the Institute for

31 Healthcare Improvement, Inc. recommended by the organization's board of directors, 1 of  
32 whom shall be a representative of the Massachusetts Chapter of the National Association of  
33 Insurance and Financial Advisors, 1 of whom shall be a representative of the Massachusetts  
34 Association of Health Underwriters, 1 of whom shall be a representative of the Massachusetts  
35 Medicaid Policy Institute, 1 of whom shall be an expert in health care policy from a foundation  
36 or academic institution and 1 of whom shall represent a nongovernmental purchaser of health  
37 insurance. The representatives of nongovernmental organizations shall serve staggered 3-year  
38 terms.

39 SECTION 4A. Section 16L of said chapter 6A, as so appearing, is hereby amended by  
40 inserting after the word "Business", in lines 144 and 145, the following words:- ,1 member  
41 representing the Retailers Association of Massachusetts.

42 SECTION 4B. Section 16L of chapter 6A of the General Laws is hereby amended, in  
43 subsection (l), by inserting after the words "Trust Funds", the following words:-  
44 "geographically representative Independent Practice Association medical directors coordinated  
45 through the Massachusetts Medical Society,".

46  
47 SECTION 5: Said section 16L of said chapter 6A, as so appearing, is hereby further  
48 amended by adding the following 2 subsections:-

49 (r) A subcommittee of the council shall be established to pursue public and private  
50 reform of health care purchasing. The subcommittee shall convene public and private health  
51 care purchasers for the purpose of collaborating on common purchasing principles and  
52 strategies for promoting and rewarding higher value health care. The subcommittee shall  
53 identify and develop nonbinding payment guidelines and best practices that will align

54 purchasing incentives around shared quality goals. The subcommittee shall focus on, but shall  
55 not be limited to: (i) encouraging quality, coordinated and effective care as opposed to volume  
56 of care; (ii) emphasizing chronic disease management programs; (iii) developing appropriate  
57 and feasible measures of quality performance and rewarding providers for improving quality  
58 performance; (iv) improving compensation and support for primary care providers; (v)  
59 developing a medical home payment model that emphasizes a comprehensive approach to  
60 patient care; (vi) reducing waste and duplication in clinical care; (vii) investing in and  
61 accelerating the adoption of health information technology, specifically computerized physician  
62 order entry systems, e-prescribing and electronic health records; (viii) aligning incentives with  
63 Medicare payment policies; (ix) promoting health and wellness programs; and (x) empowering  
64 consumers with access to health care information. The subcommittee members shall be  
65 determined by the chair of the council and shall consult with an advisory committee consisting  
66 of 1 person representing the Massachusetts Association of Health Plans, Inc., 1 person  
67 representing Blue Cross and Blue Shield of Massachusetts, Inc., 1 person representing  
68 Associated Industries of Massachusetts, 1 person representing the Massachusetts Municipal  
69 Association and 4 persons to be appointed by the governor, 1 of whom shall be a health  
70 economist, 1 of whom shall be an expert in Medicare payment policy, 1 of whom shall be a  
71 representative of a self-insured labor union and 1 of whom shall be a health care consumer  
72 advocate. The council shall provide the subcommittee with staff as necessary to complete its  
73 research and analysis. The subcommittee shall meet at least once every 2 months and at such  
74 other times as required by its rules. The subcommittee shall submit an annual report of its  
75 progress and activities and its recommendations, if any, together with drafts of legislation or  
76 regulations necessary to carry those recommendations into effect, by filing the same with the

77 governor, the health care cost and quality council, the clerks of the senate and house of  
78 representatives, the joint committee on health care financing and the joint committee on public  
79 health not later than July 1.

80 (s) The council shall establish goals for the adoption of health information technology  
81 including, but not limited to, electronic prescription transactions for new prescriptions,  
82 prescription renewals, cancellations, changes between prescribers and dispensers, ancillary  
83 messages and administrative transactions, hereinafter referred to as e-prescribing, the process of  
84 electronic entry of physician instructions for the treatment of patients, whether inpatient or  
85 outpatient, under the care of that physician, hereinafter referred to as computerized physician  
86 order entry, and individual patient records in digital format or electronic health records;  
87 provided, however, that any system, network, software or equipment utilized in the attainment  
88 of those goals shall be certified by the certification commission for health care information  
89 technology, an independent, nonprofit organization designated by the federal government as the  
90 recognized certification body for health information technology products and networks; and  
91 provided further, that the goals shall state the percentage adoption by providers expected by a  
92 given year, any incentives or other provisions for attainment of the goals and any penalties for  
93 failure to attain the goals.

94 SECTION 6. Said chapter 6A is hereby further amended by inserting after section 16O  
95 the following section:-

96 Section 16P. (a).The secretary of health and human services shall adopt regulations to  
97 create a list of serious reportable events consistent with the list established by the National

98 Quality Forum. The executive office of health and human services, its agencies and the health  
99 care quality and cost council shall utilize the list created by the secretary's regulations for all

100 standardized reporting of serious reportable events. Each serious reportable event shall be  
101 reported on the consumer health information website created by subsection (h) of section 16L.  
102 The website shall identify each serious reportable event and the facility at which it occurred but  
103 shall not include any other identifying information, including, but not limited to, the identities of  
104 any of the health care professionals, facility employees or patients involved.

105 (b) The secretary shall adopt regulations prohibiting a health care facility from charging  
106 or seeking reimbursement for services associated with a serious reportable event. In adopting  
107 the regulations, the secretary shall consider that the list of serious reportable events established  
108 under subsection (a) is intended to facilitate public reporting and was not designed to serve as a  
109 basis for determining whether reimbursement shall be sought or forgone. A health care facility  
110 shall not charge or seek reimbursement for a serious reportable event that the health care facility  
111 has determined, through a documented review process, was: (i) preventable; (ii) within its  
112 control; and (iii) unambiguously the result of a system failure based on the health care  
113 provider's policies and procedures.

114 (c) The health care facility shall include in any ongoing reporting of serious reportable  
115 events to the department of public health, the decision to seek or forgo reimbursement and  
116 charges for the serious reportable event. The department may review any such reports for  
117 consistency with the regulations promulgated under subsection (b).

118 (d) Notwithstanding any general or special law to the contrary, all communications and  
119 documentation regarding whether reimbursement for health care services that are directly  
120 associated with an occurrence of a serious reportable event shall be sought or forgone shall be  
121 privileged and confidential, shall be exempt from the disclosure of public records under section



10 of chapter 66 and shall not be subject to subpoena or discovery or introduced into evidence  
in any judicial or administrative proceeding.

SECTION 7. Clause (b) of the sixth paragraph of section 11A of chapter 13 of the  
General Laws, as appearing in the 2006 Official Edition, is hereby amended by adding the  
following sentence:- The board shall require, as a standard of eligibility for licensure, that  
applicants show a predetermined level of competency in the use of computerized physician  
order entry, e-prescribing, electronic health records and other forms of health information  
technology, as determined by the board.

SECTION 8. Chapter 26 of the General Laws is hereby amended by inserting after  
section 8J the following section:-

Section 8K. (a) As used in this section, "insurer" shall mean a carrier authorized to  
transact accident and health insurance under chapter 175, a nonprofit hospital service  
corporation licensed under chapter 176A, a nonprofit medical service corporation licensed  
under chapter 176B, a dental service corporation organized under chapter 176E, an optometric  
service corporation organized under chapter 176F and a health maintenance organization  
licensed under chapter 176G.

(b) Notwithstanding any general or special law to the contrary, all insurers marketing  
small group or large group plans shall annually submit to the division of insurance, on or before  
April 1, the following information: current average individual and family plan premiums for the  
insurer's prototype or alternative prototype plan, as defined in section 1 of chapter 176S, for  
groups of 1 to 5 employees, 6 to 10 employees, 11 to 25 employees, 26 to 50 employees, 51 to  
100 employees, 101 to 500 employees, 501 to 1000 employees, 1001 to 2500 employees, 2501  
to 5000 employees and 5001 or more employees. Public employer plans shall be similarly

145 aggregated and reported separately. All reports shall include plan design summaries, including  
146 average benefits and co-pays.

147 (c) On or before April 1 of each year, the division of insurance shall compile, through  
148 confidential surveys, division filings and other means, average individual and family plan costs  
149 for ERISA exempt self-insured health plans operating in the commonwealth using the most  
150 commonly offered plan design.

151 (d) On or before April 1 of each year, the division of insurance and the division of health  
152 care finance and policy shall collaborate to compile, through confidential surveys, division  
153 filings and other means, a list of all the state-mandated health benefits and the percentages to  
154 which ERISA exempt self-insured health plans operating in the commonwealth include each  
155 mandated benefit within each health plan offered to or administered on behalf of residents in the  
156 commonwealth.

157 (e) On or before July 1 of each year, the division of insurance and the division of health  
158 care finance and policy shall make available the Massachusetts health insurance transparency  
159 report for consumer and employer use. This report shall be completed using data collected,  
160 during the preceding year pursuant to this section, and shall include the average premium cost  
161 data required to be reported under subsection (b) by insurer, employer size and category and by  
162 insurer's prototype or alternative prototype plan, as defined in section 1 of chapter 176S. The  
163 data required to be reported under subsection (c) shall be reported in aggregate form.

164 SECTION 9. Chapter 40J of the General Laws is hereby amended by inserting after  
165 section 6C the following section:-

166 Section 6D. (a) The corporation shall establish an institute for health care innovation,  
167 technology and competitiveness, to be known as the e-health institute, and a fund to be known

168 as the e-Health Institute Fund, to be held by the corporation separate and apart from its other  
169 funds, to finance the activities of the institute. The institute shall transform care delivery and the  
170 utilization of care process redesign supported by a statewide, secure, interoperable electronic  
171 health records system in order to improve patient safety and quality, and to lower costs in the  
172 state's health care system, with a particular emphasis on the deployment of quality improvement  
173 efforts and health information technology in discrete and underserved regions by harnessing  
174 local support and involvement in such development activities and by improving the health  
175 information technology infrastructure for those regions. In furtherance of these public purposes,  
176 the institute shall endeavor to identify regions where compelling opportunities to make strategic  
177 investments appear to be present and develop strategies therefor. The institute may also provide  
178 development support more generally to organizations to assist in quality improvement activities  
179 and the formation and growth of emerging health technology sectors in those regions and may  
180 provide support to departments, agencies and quasi-public entities of the commonwealth for  
181 activities that are consistent with the purposes of the institute.

182 The executive director of the corporation shall appoint a qualified individual as director  
183 to manage the affairs of the institute, who shall be an employee of the corporation, report to the  
184 executive director and manage the affairs of the institute. The corporation shall establish a  
185 governing board to assist it in matters related to the institute. The governing board shall be  
186 comprised of not less than 9 individuals, including the executive director of the corporation and  
187 the secretary of health and human services who shall serve ex-officio. The corporation, on  
188 recommendation of the executive director, shall appoint not less than 7 persons to a governing  
189 board to assist the corporation in matters related to the institute, 1 of whom shall be a dean of a  
190 medical school, 1 of whom shall be a head of an emerging health technology company, 1 of

191 whom shall be a chief information officer of a major teaching hospital, 1 of whom shall be an  
192 expert in health information privacy and security and 1 of whom shall be a technology transfer  
193 officer or individual qualified in technology commercialization from a university in the  
194 commonwealth. Each member of the governing board appointed by the corporation shall serve  
195 for such term as the corporation may designate, upon such member's appointment, but no term  
196 shall be for less than 1 year and nor more than three years. The corporation may appoint a  
197 member for an unlimited number of additional terms, the length of each such term being  
198 determined by the corporation at the time of appointment to each such additional term. The  
199 members of the governing board shall develop and submit to the board, for its review,  
200 modification and approval, a detailed plan for the operation of the institute and the  
201 administration of the fund. Upon approval of such detailed plan by the board of directors of the  
202 corporation, it shall delegate such authority to the governing board as it deems necessary to  
203 implement the plan.

204       Upon consultation with the advisory committee established in subsection (b), the  
205 governing board shall prepare, and update annually, a statewide electronic health records plan  
206 and submit such plan and each update to the board for approval. In developing the plan, the  
207 governing board may consult with any individual, agency or organization including, but not  
208 limited to, the Massachusetts Technology Collaborative, the New England Healthcare Institute,  
209 Masspro, the Massachusetts Health Data Consortium, MA-SHARE, the Institute for Health  
210 Improvement, the Massachusetts League of Community Health Centers, Inc., the Massachusetts  
211 Hospital Association, the Massachusetts Association of Community Hospitals, Blue Cross and  
212 Blue Shield of Massachusetts, Inc., the Massachusetts Association of Health Plans, the Mental  
213 Health and Substance Abuse Corporations of Massachusetts and other quasi-public agencies and

214 not-for-profit organizations. The institute may make grants in support of Massachusetts-based  
215 public and private enterprises developing and deploying new technologies to significantly  
216 increase the efficiency, safety and quality of the health care system. Successful grants shall  
217 incorporate regional involvement through alliances among municipalities, colleges, hospitals,  
218 health centers, skilled nursing facilities, business and industry; community-based organizations,  
219 community-based behavioral health care providers, nonprofit organizations and labor unions.  
220 The governing board may apply the provisions of this chapter that apply to centers and to the  
221 center fund to the institute and to the e-Health Institute Fund. Without limiting the generality of  
222 the foregoing, the corporation may apply moneys in said fund to pay for start-up expenses,  
223 project costs and current expenses associated with said institute and related activities, grants or  
224 loans to nonprofit or other organizations to promote its purposes consistent with the purposes of  
225 this section. The institute shall file a report annually, not later than January 31, with the joint  
226 committee on health care financing and the house and senate committees on ways and means  
227 addressing the activities of the institute, in general, and describing progress to date in  
228 implementation of a statewide electronic health records system and recommendations for any  
229 further legislative action that it may deem necessary or appropriate.

230 (b) There shall be an e-health advisory committee to advise the institute and the  
231 governing board relative to the electronic health records plan and implementing the institute's  
232 purposes and responsibilities under this section. The advisory committee shall review and offer  
233 guidance on the establishment and implementation of the statewide electronic health records  
234 system, as well as the financing and technical assistance required to enable all health care  
235 providers to acquire and implement electronic medical records necessary to participate in the  
236 statewide system. The members of the advisory committee shall include the secretary of health

237 and human services, who shall serve as the chair, the secretary of administration and finance or  
238 his designee, the executive director of the Massachusetts e-health institute, the executive  
239 director of the health care cost and quality council established in section 16K of chapter 6A and  
240 such additional members as the secretary may determine; provided, however, that the such  
241 appointees shall include persons with expertise and experience in 1 or more of the following  
242 areas: health information privacy and security, the development and dissemination of electronic  
243 health records systems, implementation of electronic health record systems by small physician  
244 groups or ambulatory care providers or the interoperability of systems of electronic health  
245 records systems; and provided further, that such appointees shall include persons representing  
246 organizations within the commonwealth interested in and affected by the development of  
247 networks and electronic health records systems including, but not limited to, persons  
248 representing local public health agencies, licensed hospitals and other licensed facilities and  
249 providers, private purchasers, the medical and nursing professions, physicians, health insurers  
250 and health plans, the state quality improvement organization, academic and research  
251 institutions, consumer advisory organizations with expertise in health information technology  
252 and other stakeholders as identified by the secretary of health and human services. Each  
253 member of the advisory committee appointed by the secretary shall serve for such term as the  
254 secretary may designate upon such member's appointment, but no term shall be less than 1 year  
255 nor more than 3 years. The secretary may appoint a member for an unlimited number of  
256 additional terms, the length of each such term being determined by the secretary at the time of  
257 appointment to each such additional term. The members of the advisory committee shall be  
258 deemed to be directors for purposes of the fourth paragraph of section 3; provided, however,  
259 that notwithstanding said section 3 and sections 5, 6 and 7 of chapter 268A, no member of the

260 advisory committee shall be precluded from participating in matters before the committee  
261 because he, or a related party within the scope of said section 6 of said chapter 268A, has a  
262 financial interest in a matter being considered by the committee, if such interest or involvement  
263 was disclosed in advance to the advisory committee and recorded in the minutes of the advisory  
264 committee's proceedings; and provided further, that no member shall be deemed to violate  
265 section 4 of said chapter 268A because of his receipt of his usual and regular compensation  
266 from his employer during the time in which the member participates in the activities of the  
267 advisory committee..

268 (c) Each electronic health records plan developed and approved pursuant to subsection  
269 (a) shall address the development, implementation and dissemination of systems of electronic  
270 health records among ambulatory care providers, with a particular focus on those ambulatory  
271 care providers, such as community health centers, that care for a significant number of persons  
272 in underserved populations. Each plan shall also address the establishment and implementation  
273 throughout the commonwealth of networks that: (i) allow the seamless and secure electronic  
274 sharing of health information among health care providers, health plans, and other authorized  
275 users; (ii) provide consumers with secure electronic access to their own health information; (iii)  
276 meet standards for interoperability adopted by the institute; (iv) meet all applicable federal and  
277 state-specific privacy and security requirements; (v) give patients the option of allowing only  
278 designated health care providers to access their individually identifiable information concerning  
279 diagnosis and treatment of sexually transmitted diseases, addiction, mental illnesses and  
280 termination of pregnancy; (vi) provide such public health reporting capability as the secretary of  
281 health and human services may determine; (vii) allow for reporting of, and access to, health  
282 information, other than identifiable personal health information, for purposes of such research

283 activities as the secretary of health and human services may determine; (viii) provide for the  
284 development and maintenance of a data warehouse for research purposes, which shall not  
285 contain identifiable personal health information; (ix) allow for the reporting of provider-specific  
286 health information required for the calculation of any voluntary consensus standard endorsed by  
287 the National Quality Forum.

288 (d) Before awarding any grant from the e-Health Institute Fund, the corporation shall  
289 consult with the commissioner of public health and the e-health advisory committee. The  
290 request for consultation shall be submitted not less than 15 business days before the execution  
291 of any grant award contract. All successful grant applications shall define specific goals and  
292 expected outcomes and contain corresponding accountability measures. Applicants who fail to  
293 meet these accountability measures shall be prohibited from pursuing any additional grants  
294 under this section for 5 years after the effective date of the grant.

295 (e) In awarding grants, which are to be distributed from the e-Health Institute Fund, not  
296 more than \$25,000,000 annually shall be allocated to implement the objectives and priorities of  
297 this section and of the e-health plan in a manner that is equitable across all geographic regions  
298 of the commonwealth, including the central area, the greater Boston area, the northeast area, the  
299 southeast area and the western area, based on an allocation plan that the institute will prepare  
300 annually and submit, prior to awarding grants under this subsection, for approval of the joint  
301 committee on health care financing; provided, however, that if the committee does not act upon  
302 such plan within 30 days of its receipt the plan shall be deemed to be approved.

303 (f) In making grants under this section to health services providers or to health plans, the  
304 institute shall receive assurances from the grant recipient that the grant shall be used to: (1)  
305 redesign care processes; (2) utilize care management techniques; (3) develop and implement an



306 electronic health records system; and (4) begin implementation of the plan not later than the  
307 beginning of the second year of the grant.

308 (g) In selecting grant or loan recipients under this section, the institute shall consider:

309 (i) existing technological and organizational infrastructure upon which the health information  
310 network can build; (ii) the extent of stakeholder participation; (iii) health care provider  
311 participation commitments; (iv) capacity to measure quality and efficiency improvements;  
312 (v) replicability; (vi) the extent of the opportunity for a plan to improve health care quality and  
313 the health outcomes of patients in the region to be served; (vii) the participation in health  
314 information exchange efforts; (viii) care redesign and management efforts; (ix) technological  
315 capacity to maintain the security of identifiable health data by means of data segregation,  
316 encryption, the use of unique alpha-numerical identifiers to track stored or transferred patient  
317 records, and other administrative protections; (x) any history of security and data breaches; and  
318 (xi) such other factors as it deems relevant.

319 (h) Any health information network funded in whole or in part under this section shall:

320 (1) be required to establish within the system a mechanism to allow patients to opt-in to the  
321 health information network and to opt-out at any time; (2) comply with any applicable  
322 regulatory privacy protections; (3) upon request, provide individuals with a list of individuals  
323 and entities who have accessed their identifiable health information and what identifiable health  
324 information about them is made available through the health information network; (4) develop  
325 and distribute to authorized users of the health information network and to prospective network  
326 patient participants, written guidelines addressing privacy, confidentiality and security of health  
327 information and inform individuals of what information about them is available, who may  
328 access their information and the purposes for which their information may be accessed and shall

329 implement a training program regarding such guidelines for all persons who acquire, use,  
330 disclose or store identifiable health information to ensure compliance with such policies; and (5)  
331 shall undertake continuous review and assessment of security standards and conduct periodic  
332 audits of all security systems for potential and actual security breaches.

333 (i) In the event of an unauthorized access to or disclosure of individually identifiable  
334 patient health information by or through the statewide health information network or by or  
335 through any technology grantees funded in whole or in part under this section, the operator of  
336 such network or grantee shall: (i) report the conditions of such unauthorized access or disclosure  
337 as required by the Massachusetts Technology Collaborative; and (ii) provide notice, as defined  
338 in section 1 of chapter 93H of the General Laws, as soon as practicable, but not later than 10  
339 business days, to person whose patient health information may have been compromised as a  
340 result of such unauthorized access or disclosure, and shall report the conditions of such  
341 unauthorized access or disclosure.

342 (j) To apply for a grant under this section, an applicant shall submit an application to  
343 the collaborative in such form and manner, and containing such information and assurances as  
344 the collaborative may require. No material containing information received by the  
345 Massachusetts Technology Collaborative in connection with the procurement, performance and  
346 evaluation of contracts, including grants, under this section shall constitute a public record if  
347 such information constitutes a private party's trade secret, proprietary commercial or financial  
348 information or strategically sensitive information. Notwithstanding the aforementioned, all  
349 materials created or received by the collaborative shall be open to inspection by the state auditor  
350 and the inspector general.

(k) (1) The Massachusetts Technology Collaborative shall provide to the statewide  
352 health information technology network and to individual technology grantees such technical  
353 assistance as it deems appropriate to carry out this section, including assistance relating to  
354 questions of governance, financing and technological approaches to the creation of health  
355 information networks.

(2) The institute shall by contract or grant establish and maintain a statewide technical  
356 assistance center to provide assistance to physicians to facilitate successful practice redesign,  
357 adoption of electronic health records, utilization of care management strategies and participation  
358 in advanced programs such as the statewide health information network, medical homes  
359 program, pay for performance and other incentive programs by such physicians. The statewide  
360 technical assistance center shall assist physicians in all geographical areas served by a health  
361 information network. In assisting physicians under this paragraph, the statewide technical  
362 assistance centers shall prioritize physicians in small physician groups and, as resources allow,  
363 shall assist physicians in larger groups. Technical assistance provided under this paragraph  
364 shall, at a minimum, include the following: (i) a clearinghouse of best practices, guidelines and  
365 implementation strategies directed at the small medical practices that plan to redesign their  
366 practices; (ii) a change management tool kit to enable physicians and their staff to successfully  
367 prepare practice workflows for adoption of electronic medical records and electronic  
368 prescribing, to receive guidance in the selection of vendors of health information technology  
369 products and services that are appropriate within the context of the individual practice and the  
370 community setting, to implement health information technology solutions and manage the  
371 project at the practice level and to address the ongoing need for upgrades, maintenance and  
372 security of office-based health information technologies; and (iii) the capability to provide  
373

374 consultations and advice to small medical practices to facilitate adoption of health information  
375 technologies.

376 (l) No databases developed with funds made available under this section and to be used  
377 for research or to support reporting provider-specific health information required for the  
378 calculation of any voluntary consensus standard endorsed by the National Quality Forum shall  
379 contain individually identifiable patient health information.;

380 (m) No funds shall be made available to an entity under this section for the purchase of  
381 a health information technology product unless the product or network, as the case may be, is  
382 certified by the Certification Commission on Healthcare Information Technology, or a  
383 successor agency or organization established for the purpose of certifying that health  
384 information technology shall meet interoperability standards.

385 SECTION 10. Chapter 111 of the General Laws is hereby amended by inserting after  
386 section 4M the following section:—

387 Section 4N. (a) The department of public health shall develop, in cooperation with the  
388 Division of Commonwealth Medicine at the University of Massachusetts Medical School,  
389 implement and promote an evidence-based outreach and education program designed to provide  
390 information and education on the therapeutic and cost-effective utilization of prescription drugs  
391 to physicians, pharmacists and other health care professionals authorized to prescribe and  
392 dispense prescription drugs, subject to appropriation. In developing the program, the department  
393 shall consult with physicians, pharmacists, private insurers, hospitals, pharmacy benefit  
394 managers, the MassHealth drug utilization review board and the University of Massachusetts  
395 Medical School. The program shall include the following elements:

396 (1) the opportunity for physicians, pharmacists and nurses under contract with the  
397 program to conduct face-to-face visits with prescribers, utilizing evidence-based materials and  
398 borrowing methods from behavioral science, educational theory and, where appropriate,  
399 pharmaceutical industry data and outreach techniques; provided, however, that to the extent  
400 possible, the program shall inform prescribers about drug marketing that is intended to  
401 circumvent competition from generic or other therapeutically-equivalent pharmaceutical  
402 alternatives or other evidence-based treatment options; and

403 (2) outreach to physicians and other health care practitioners who participate in  
404 MassHealth, the subsidized catastrophic prescription drug insurance program authorized in  
405 section 39 of chapter 19A, the commonwealth care health insurance program, to other publicly-  
406 funded, contracted or subsidized health care programs, to academic medical centers and to other  
407 prescribers.

408 (b) The program shall be made available to private payors on a subscription basis.

409 (c) The department shall, to the extent possible, also utilize or incorporate into its  
410 program other independent educational resources or models proven effective in promoting high  
411 quality, evidenced-based, cost-effective information regarding the effectiveness and safety of  
412 prescription drugs, including, but not limited to: (1) the Pennsylvania PACE/Harvard University  
413 Independent Drug Information Service; (2) the Academic Detailing Program of the University  
414 of Vermont College of Medicine Area Health Education Centers; (3) the Oregon Health and  
415 Science University Evidence-based Practice Center's Drug Effectiveness Review project; and  
416 (4) the North Carolina evidence-based peer-to-peer education program outreach program.

417 (d) The department may establish and collect fees for subscriptions and contracts with  
418 private payors and to seek funding from nongovernmental health access foundations and  
419 undesignated drug litigation settlement funds associated with pharmaceutical marketing and  
420 pricing practices.

421 SECTION 11. Section 25B of said chapter 111, as appearing in the 2006 Official  
422 Edition, is hereby amended by striking out the definition of "Expenditure minimum with respect  
423 to substantial capital expenditures" and inserting in place thereof the following definition:-

424 "Expenditure minimum with respect to substantial capital expenditures", with respect to  
425 expenditures and acquisitions made by or for: (1) acute care hospitals and comprehensive cancer  
426 centers as defined in section 31 of chapter 6A, only, \$7,500,000, except that expenditures for, or  
427 the acquisition of, major movable equipment not otherwise defined by the department as new  
428 technology or innovative services shall not require a determination of need and shall not be  
429 included in the calculation of the expenditure minimum; and (2) health care facilities, other than  
430 acute care hospitals, and facilities subject to licensing under chapter 111B, with respect to: (a)  
431 expenditures for, or the acquisition of, medical, diagnostic or therapeutic equipment, \$400,000  
432 and (b) all other expenditures and acquisitions, eight \$800,000; provided, however, that  
433 expenditures for, or the acquisition of, any replacement of medical, diagnostic or therapeutic  
434 equipment defined as new technology or innovative services for which a determination of need  
435 has issued or which was exempt from determination of need, shall not require a determination  
436 of need and shall not be included in the calculation of the expenditure minimum; provided  
437 further, that expenditures and acquisitions concerned solely with outpatient services other than  
438 ambulatory surgery, not otherwise defined as new technology or innovative services by the  
439 department, shall not require a determination of need and shall not be included in the calculation

of the expenditure minimum, unless the expenditures and acquisitions are at least \$25,000,000, in which case a determination of need shall be required. Notwithstanding the above limitations, acute care hospitals only may elect at their option to apply for determination of need for expenditures and acquisitions less than the expenditure minimum.

SECTION 12. Said chapter 111 hereby further amended by inserting after section 25K the following section:-

Section 25L. There shall be in the department a center for primary care recruitment and placement to improve access to primary care services.

The center shall: (i) coordinate the department's primary care workforce activities with other state agencies and public and private entities involved in health care workforce training, recruitment and retention; (ii) monitor trends in access to primary care and primary care workforce capacity, including regional disparities; (iii) determine statewide target areas for provider placement based on level of access to primary care; (iv) maintain a public web-based statewide primary care job database; (v) conduct outreach and marketing to recruit primary care providers, regionally and nationally, to practice in the commonwealth; (vi) coordinate state and federal loan repayment and incentive programs for primary care providers; (vii) assist and support communities, physician groups, community health centers and community hospitals in developing cost-effective and comprehensive recruitment initiatives; (viii) act as a career service center to assist and support primary care professionals and provide job placement assistance; and (ix) maximize all sources of public and private funds for recruitment initiatives.

The center shall submit an annual report, not later than October 1, to the joint committee on public health, the joint committee on health care financing and the house and senate committees on ways and means regarding the center's activities in recruiting and retaining

463 health care providers for underserved populations and areas throughout the commonwealth. The  
464 annual report shall include, but not be limited to, information about: (i) the activities and  
465 accomplishments of the center during the report period; (ii) planned activities for the next year;  
466 (iii) the number and type of providers who have been recruited to work in the commonwealth as  
467 a result of center activities; (iv) the retention rate of providers who have located in target areas  
468 as a result of center activities; (v) the utilization rate of the scholarship and loan repayment  
469 programs and other programs or activities authorized for provider recruitment and retention; and  
470 (vi) recommendations for pilot programs and regulatory or legislative proposals to address  
471 workforce needs, shortages, recruitment and retention.

472 SECTION 13. Section 51 of said chapter 111, as appearing in the 2006 Official Edition,  
473 is hereby amended by inserting after the fourth paragraph the following paragraph:-

474 A hospital licensed under this chapter shall report each serious reportable event listed in  
475 regulations promulgated under subsection (a) of section 16P of chapter 6A to the Betsy Lehman  
476 center for patient safety and medical error reduction and the department of public health as soon  
477 as is reasonably and practically possible, but not later than 15 working days after the discovery  
478 of the serious reportable event. Any licensed hospital that fails to comply with this section and  
479 the rules and regulation of the department may have its license revoked or suspended by the  
480 department, be fined up to \$1,000 per day per violation, or both.

481 SECTION 14. Said chapter 111 is hereby further amended by inserting after section  
482 53D the following 3 sections:-

483 Section 53E. The department shall promulgate regulations for the establishment of  
484 patient and family advisory councils by hospitals. The councils may advise the hospital on



485 matters including, but not limited to, patient and provider relationships, institutional review  
486 boards, quality improvement initiatives and patient education on safety and quality matters.  
487 Members of a council may act as reviewers of publicly reported quality information, members  
488 of task forces, members of awards committees for patient safety activities, members of advisory  
489 boards, participants on search committees and hiring of new staff, co-trainers for clinical and  
490 nonclinical staff, in-service programs, health professional trainees and participants in reward  
491 and recognition programs. The department may require hospitals to report annually on the  
492 membership and work of their councils.

493 Section 53F. (a) The department shall promulgate regulations requiring acute care  
494 hospitals to implement a suitable method that enables health care staff members, patients and  
495 families to directly request additional assistance from a specially-trained individual when the  
496 patient's condition appears to be deteriorating. The regulations shall require an early  
497 recognition and response method most suitable for the hospital's needs and resources, such as a  
498 rapid response team. The method shall be available 24 hours per day.

499 (b) The regulations shall include criteria for calling additional assistance to respond to a  
500 change or perception of change in a patient's condition by the staff, patients or families. The  
501 regulations shall include criteria for hospitals to educate patients and family members about the  
502 methods for recognition and response to changes in patients' conditions, their purposes and how  
503 to activate the methods.

504 Section 53G. Notwithstanding any general or special law to the contrary, any entity that  
505 is certified or intends to be certified as an Ambulatory Surgical Center by the Centers for  
506 Medicare and Services for participation in the Medicare program shall be a clinic for the

507 purposes of licensure under section 51, and shall be deemed to be in compliance with the  
508 conditions for licensure as a clinic under said section 51 if it is accredited to provide ambulatory  
509 surgery services by the Accreditation Association for Ambulatory Health Care, Inc., the Joint  
510 Commission on Accreditation of Healthcare Organizations, the American Association for  
511 Accreditation of Ambulatory Surgery Facilities or any other national accrediting body that the  
512 department of public health determines provides reasonable assurances that such conditions are  
513 met. No original license shall be issued pursuant to said section 51 to establish any such  
514 ambulatory surgical clinic unless there is a determination by the department that there is a need  
515 for such a facility. For purposes of this section, "clinic" shall not include a clinic conducted by  
516 a hospital licensed under said section 51 or by the federal government or the commonwealth.  
517 The department shall promulgate regulations to implement this section.

518 SECTION 15. The first paragraph of section 70 of said chapter 111, as appearing in the  
519 2006 Official Edition, is hereby amended by striking out the second and third sentences and  
520 inserting in place thereof the following 3 sentences- Such records may be handwritten, printed,  
521 typed or in electronic digital media or converted to electronic digital media as originally created  
522 by such hospital or clinic, by the photographic or microphotographic process, or any  
523 combination thereof. Such hospital or clinic, may only destroy records after notifying the  
524 department of public health and the patient that the applicable retention period has elapsed and  
525 the records will be destroyed. Such notification shall occur through appropriate notice, which  
526 may include, but shall not be limited to, the hospital or clinic's privacy notice, that records will  
527 be destroyed after the applicable retention period has elapsed. Such hospital or clinic shall  
528 further provide information through applicable provisions contained in the hospital or clinic

529 notice of privacy practices that records will be terminated after the applicable retention period  
530 has elapsed since the last date of service.

531 SECTION 16. Said section 70 of said chapter 111, as so appearing, is hereby further  
532 amended by striking out, in line 66, the word "thirty" and inserting in place thereof the  
533 following figure:- 15.

534 SECTION 17. Section 9E of chapter 112 of the General Laws, as so appearing, is  
535 hereby amended by striking out, in line 6, the word "two" and inserting in place thereof the  
536 following figure:- 4.

537 SECTION 17A. Said chapter 112 is hereby further amended by inserting after section  
538 39C the following section:-

539 Section 39D. Stores or pharmacies engaged in the drug business, as defined in section  
540 37, shall be mandatory reporters required to inform the department of public health of any  
541 improper dispensing of prescription drugs resulting in serious injury or death, as soon as is  
542 reasonably and practically possible, but not later than 15 working days after discovery of the  
543 error.

544 SECTION 18. Chapter 118E of the General Laws is hereby amended by inserting after  
545 section 10F the following section:-

546 Section 10G. (a) As used in this section, the following term shall have the following  
547 meaning:-

548 "Medical home," a primary care practice that utilizes a comprehensive approach to  
549 providing patient-centered care that is accessible, continuous and coordinated so that the  
550 relationship between the provider and patient is directed at maintaining a healthy lifestyle with

551 preventive and ongoing health services and is respectful of, and responsive to, individual patient  
552 preference, needs and values.

553 (b) Notwithstanding any general or special law to the contrary, the office of Medicaid,  
554 subject to appropriation and the availability of federal financial participation, shall establish a  
555 medical home demonstration program for the purpose of redesigning the health care delivery  
556 system to provide targeted, accessible, continuous and coordinated family-centered care to high  
557 need populations including, but not limited to, those with multiple chronic illnesses that require  
558 regular monitoring, advising or treatment. The office of Medicaid shall work with Medicaid  
559 managed care organizations to develop and implement the program.

560 (c) Under the demonstration program, case management fees shall be paid to personal  
561 physicians and incentive payments shall be paid to physicians and providers participating in  
562 practices that provide medical home services. Medical homes shall be responsible for: (1)  
563 targeting eligible individuals for program participation; (2) providing safe and secure  
564 technology to promote patient access to personal health information; (3) developing a health  
565 assessment tool for the targeted individuals; and (4) providing training for personnel involved in  
566 the coordination of care.

567 (d) The program shall operate for 3 years in urban, rural and underserved areas in up to  
568 10 communities and shall include physician practices with less than 3 full-time equivalent  
569 physicians, as well as larger practices, particularly in rural and underserved areas.

570 (e) Personal physicians who provide first contact and continuous care for their patients  
571 shall be board certified. Such personal physicians shall also have a staff and resources to  
572 manage the comprehensive and coordinated care of each of their patients. Participating  
573 providers may be specialists or sub-specialists for patients requiring ongoing care for specific

574 conditions, multiple chronic conditions including, but not limited to severe asthma, complex  
575 diabetes, cardiovascular disease and rheumatologic disorders or for those with prolonged  
576 illnesses.

577 (f) Personal physicians shall perform or provide for the performance of: (1) advocates  
578 for and providing ongoing support, oversight and guidance to implement a plan of care; that  
579 provides an integrated, coherent, cross-discipline plan for ongoing medical care developed in  
580 partnership with patients and including all other physicians furnishing care to the patient  
581 involved and other appropriate health care providers or agencies, such as home health agencies;  
582 (2) evidence-based medicine and clinical decision support tools to guide decision-making at the  
583 point-of-care based on patient-specific factors; (3) health information technology that may  
584 include remote monitoring and patient registries; and (4) encouraging patients to engage in  
585 management of their own health through education and support systems.

586 (g) The office of Medicaid may establish a system of supplemental payments for care  
587 management to personal physicians through the establishment of a care management fee and,  
588 for that purpose, shall establish a care management fee code and a value for those payments.

589 (h) The office of Medicaid may also establish a system of supplemental payments for a  
590 medical home to physician group practices through the establishment of a medical home fee  
591 and, for that purpose, shall establish a medical home fee code and a value for these payments.

592 (i) The office of Medicaid shall provide a yearly program evaluation and submit a report  
593 to the senate and house chairs of the joint committee on health care financing and the chairs of  
594 the senate and house committees on ways and means.

595 SECTION 19. Said chapter 118E is hereby further amended by adding the following

596 section:-

597 Section 61. (a) Subject to subsection (c), for the purposes of processing claims for  
598 health care services submitted by a health care provider and to provide uniformity and  
599 consistency in the reporting of patient diagnostic information, patient care service and procedure  
600 information as it relates to the submission and processing of health care claims, the executive  
601 office of health and human services and its subcontractors shall, without local customization,  
602 accept and recognize patient diagnostic information and patient care service and procedure  
603 information submitted pursuant to, and consistent with, the current Health Insurance Portability  
604 and Accountability Act compliant code sets as adopted by: the Centers for Medicare and  
605 Medicaid Services; the International Classification of Diseases; the American Medical  
606 Association's Current Procedural Terminology codes, reporting guidelines and conventions; and  
607 the Centers for Medicare and Medicaid Services Healthcare Common Procedure Coding  
608 System. The executive office and its subcontractors shall adopt the aforementioned coding  
609 standards and guidelines, and all changes thereto, in their entirety, which shall be effective on  
610 the same date as the national implementation date established by the entity implementing the  
611 coding standards.

612 (b) Subject to subsection (c), the executive office and its subcontractors shall, without  
613 local customization, use the standardized claim formats for processing health care claims as  
614 adopted by the National Uniform Claim Committee and the National Uniform Billing  
615 Committee and implemented pursuant to the federal Health Insurance Portability and  
616 Accountability Act. The executive office and its subcontractors shall, without local  
617 customization, adopt and routinely process all changes to such formats which shall be effective  
618 on the same date as the implementation date established by the entity implementing the formats.

619 (c) Except for the requirements for consistency and uniformity in coding patient  
620 diagnostic information and patient care service and procedure information, this section shall not  
621 affect the executive office's or its subcontractor's payment policy or utilization review policy.  
622 Nothing in this section shall preclude the executive office or a subcontractor thereof from  
623 adjudicating a claim pursuant to its billing guidelines, payment policies or provider contracts.

624 (d) The executive office and its subcontractors shall accept and recognize at least 85 per  
625 cent of all claims submitted by health care providers pursuant to this section.

626 SECTION 20. Section 61 of said chapter 118E, as appearing in section 19, is hereby  
627 amended by striking out subsection (d) and inserting in place thereof the following section:-

628 (d) The executive office and its subcontractors shall accept and recognize all claims  
629 submitted by health care providers pursuant to this section.

630 SECTION 21. Chapter 118G of the General Laws, as appearing in the 2006 Official  
631 Edition, is hereby amended by adding the following section:-

632 Section 40. (a) The division shall hold an annual public hearing to examine the factors  
633 that contribute to the cost increases of the health care delivery system and strategies employed  
634 by the provider community to reduce cost growth. While considering size, payor mix,  
635 geographic representation and specialty, the division shall identify a broad representative  
636 sample of providers in each of the following categories: integrated delivery systems; acute care  
637 hospitals; community health centers; freestanding ambulatory surgical centers; physician group  
638 practices; rehabilitation hospitals; and skilled nursing facilities. Each identified provider shall  
639 be required to provide oral and written testimony at the hearing in a format determined by the  
640 division. The division shall require providers to provide testimony relative to: payment  
641 systems; utilization trends, including volume of services and intensity of services; demographics

642 of populations served; labor and supply costs; community benefits programs; endowment  
643 contributions; executive compensation; administrative costs; capital investments; strategies to  
644 contain the rate of cost growth including, but not limited to, provider efforts to minimize  
645 medical errors, eliminate waste and duplication in clinical care, manage chronic diseases, reduce  
646 the use of ineffective or inappropriate medical technology or devices, prioritize technology  
647 investments for computerized physician support systems and electronic health records,  
648 determine capital expenditures based on public health needs, and cut administrative costs; and  
649 other matters as determined by the division.

650 (b) Within 60 days following the hearing conducted pursuant to subsection (a), the  
651 division shall issue a public report summarizing its findings and any recommendations. The  
652 report shall include, but shall not be limited to, the following: (i) a standard measurement of the  
653 annual total health care spending in the commonwealth, or the Massachusetts Global Health  
654 Cost Indicator, as determined by the health care quality and cost council; (ii) the rate of annual  
655 increase or decrease of health care costs in total and within health care sectors; (iii) an analysis  
656 of the primary cost drivers in the health care delivery system; (iv) an evaluation of the scope  
657 and effectiveness of provider cost containment efforts; and (v) regulatory, legislative and other  
658 recommendations to control health care costs, as developed by the division.

659 SECTION 22. Section 36 of chapter 123 of the General Laws, as so appearing, is  
660 hereby amended by adding the following 4 sentences:- Each facility, subject to this chapter and  
661 section 19 of chapter 19, that provides mental health care and treatment shall maintain patient  
662 records, as defined in the first paragraph of section 70 of chapter 111, for at least 15 years after  
663 the closing of the record due to discharge, death or last date of service. No facility shall destroy  
664 such records unless it first provides notice to the department of public health and to patients that



665 the applicable retention period has elapsed and that records will be destroyed. The means of  
666 providing such notice shall include, but not be limited to, the provision of the hospital or clinic's  
667 privacy notice that records will be destroyed after the applicable retention period has elapsed. A  
668 facility shall further provide information through a provision of the hospital or clinic notice of  
669 privacy practices that records will be terminated after the applicable retention period has elapsed  
670 after the last date of service.

671 SECTION 23. Chapter 176O of the General Laws is hereby amended by inserting after  
672 section 5 the following 2 sections:-

673 Section 5A. (a) Subject to subsection (c), for the purposes of processing claims for  
674 health care services submitted by a health care provider and to provide uniformity and  
675 consistency in the reporting of patient diagnostic information, patient care service and procedure  
676 information as it relates to the submission and processing of health care claims, a carrier and its  
677 subcontractors shall, without local customization, accept and recognize patient diagnostic  
678 information and patient care service and procedure information submitted pursuant to, and  
679 consistent with the current Health Insurance Portability and Accountability Act compliant code  
680 sets as adopted by the Centers for Medicare and Medicaid Services: the International  
681 Classification of Diseases; the American Medical Association's Current Procedural  
682 Terminology codes, reporting guidelines and conventions; and the Centers for Medicare and  
683 Medicaid Services Healthcare Common Procedure Coding System. A carrier and its  
684 subcontractors shall adopt the aforementioned coding standards and guidelines, and all changes  
685 thereto, in their entirety, which shall be effective on the same date as the national  
686 implementation date established by the entity implementing the coding standards.

687 (b) Subject to subsection (c), a carrier and its subcontractors shall, without local  
688 customization, use the standardized claim formats for processing health care claims as adopted  
689 by the National Uniform Claim Committee and the National Uniform Billing Committee and  
690 implemented pursuant to the Health Insurance Portability and Accountability Act. A carrier and  
691 its subcontractors shall, without local customization, adopt and routinely process all changes to  
692 such formats which shall be effective on the same date as the implementation date established  
693 by the entity implementing the formats.

694 (c) Except for the requirements for consistency and uniformity in coding patient  
695 diagnostic information and patient care service and procedure information, this section shall not  
696 affect a carrier's or its subcontractor's payment policy, utilization review policy or benefits  
697 under a health benefit plan. Nothing in this section shall preclude a carrier or a subcontractor  
698 thereof from adjudicating a claim pursuant to its billing guidelines, payment policies, provider  
699 contracts or health benefit plans.

700 (d) Carriers and subcontractors thereof shall accept and recognize at least 85 per cent of  
701 all claims submitted by health care providers pursuant to this section.

702 Section 5B. To ensure uniformity and consistency in the submission and processing of  
703 claims for health care services pursuant to section 5A, the bureau of managed care within the  
704 division of insurance, after consultation with a statewide advisory committee including, but not  
705 limited to, members of the Massachusetts Hospital Association, the Massachusetts Medical  
706 Society, the Massachusetts Association of Health Plans, the Blue Cross and Blue Shield of  
707 Massachusetts, the Massachusetts Health Information Management Association, the  
708 Massachusetts Health Data Consortium, a representative of America's Health Insurance Plans, a  
709 representative of a MassHealth contracted managed care organization, the executive office of

710 health and human services, the division of health care finance and policy, the health care quality  
711 and cost council, the house of representatives and the senate, shall adopt policies and procedures  
712 to enforce said section 5A. The policies and procedures shall include a system for reporting  
713 inconsistencies related to a carrier's compliance with said section 5A. The bureau shall work  
714 jointly with the executive office of health and human services to resolve reports of  
715 noncompliance with the requirements of section 53 of chapter 118E. The bureau shall convene  
716 the advisory committee annually to review and discuss issues reported by health care providers  
717 pursuant to this section and to discuss further recommendations to improve the uniformity and  
718 consistency of the reporting of patient diagnostic information and patient care service and  
719 procedure information as it relates to the submission and processing of health care claims.

720 SECTION 24. Section 5A of said chapter 176O, as appearing in section 23, is hereby  
721 amended by striking out subsection (d) and inserting in place thereof the following subsection:-

722 (d) Carriers and their subcontractors shall accept and recognize all claims submitted by  
723 health care providers pursuant to this section.

724 SECTION 25. The General Laws are hereby amended by inserting after chapter 176Q  
725 the following 2 chapters:-

726 CHAPTER 176R

727 CONSUMER CHOICE OF NURSE PRACTITIONER SERVICES

728 Section 1. As used in this chapter, the following words shall have the following  
729 meanings unless the context clearly requires otherwise:

730 "Carrier", an insurer licensed or otherwise authorized to transact accident or health  
731 insurance under chapter 175; a nonprofit hospital service corporation organized under chapter  
732 176A; a nonprofit medical service corporation organized under chapter 176B; a health  
733 maintenance organization organized under chapter 176G; an organization entering into a  
734 preferred provider arrangement under chapter 176I; a contributory group general or blanket  
735 insurance for persons in the service of the commonwealth under chapter 32A; a contributory  
736 group general or blanket insurance for persons in the service of counties, cities, towns and  
737 districts, and their dependents under chapter 32B; the medical assistance program administered  
738 by the division of medical assistance pursuant to chapter 118E and in accordance with Title XIX  
739 of the Social Security Act or any successor statute; and any other medical assistance program  
740 operated by a governmental unit for persons categorically eligible for such program.

741 "Commissioner", the commissioner of insurance.

742 "Insured", an enrollee, covered person, insured, member, policyholder or subscriber of a  
743 carrier.

744 "Nondiscriminatory basis", a carrier shall be deemed to be providing coverage on a non-  
745 discriminatory basis if its plan does not contain any annual or lifetime dollar or unit of service  
746 limitation imposed on coverage for the care provided by a nurse practitioner which is less than  
747 any annual or lifetime dollar or unit of service limitation imposed on coverage for the same  
748 services by other participating providers.

749 "Nurse practitioner", a registered nurse who holds authorization in advanced nursing  
750 practice as a nurse practitioner under section 80B of chapter 112 and regulations promulgated  
751 thereunder.

752 "Participating provider", a provider who, under a contract with the carrier or with its  
753 contractor or subcontractor, has agreed to provide health care services to an insured with an  
754 expectation of receiving payment, other than coinsurance, co-payments or deductibles, directly  
755 or indirectly from the carrier.

756 "Primary care provider", a health care professional qualified to provide general medical  
757 care for common health care problems, supervises, coordinates, prescribes, or otherwise  
758 provides or proposes health care services, initiates referrals for specialist care, and maintains  
759 continuity of care within the scope of practice.

760 Section 2. The commissioner and the group insurance commission shall require that all  
761 carriers recognize nurse practitioners as participating providers subject to section 3 and shall  
762 include coverage on a nondiscriminatory basis to their insureds for care provided by nurse  
763 practitioners for the purposes of health maintenance, diagnosis and treatment. Such coverage  
764 shall include benefits for primary care, intermediate care and inpatient care, including care  
765 provided in a hospital, clinic, professional office, home care setting, long-term care setting,  
766 mental health or substance abuse program, or any other setting when rendered by a nurse  
767 practitioner who is a participating provider and is practicing within the scope of his professional  
768 license to the extent that such policy or contract currently provides benefits for identical  
769 services rendered by a provider of health care licensed by the commonwealth.

770 Section 3. A participating nurse practitioner practicing within the scope of his license  
771 including all regulations requiring collaboration with a physician under section 80B of chapter  
772 112, shall be considered qualified within the carrier's definition of primary care provider to an  
773 insured.

774 Section 4. Notwithstanding any general or special law to the contrary, a carrier that  
775 requires the designation of a primary care provider shall provide its insured with an opportunity  
776 to select a participating provider nurse practitioner as a primary care provider or to change its  
777 primary care provider to a participating provider nurse practitioner at any time during their  
778 coverage period.

779 Section 5. Notwithstanding any general or special law to the contrary, a carrier shall  
780 ensure that all participating provider nurse practitioners are included on any publicly accessible  
781 list of participating providers for the carrier.

782 Section 6. A complaint for noncompliance against a carrier shall be filed with and  
783 investigated by the commissioner or the group insurance commission, whichever shall have  
784 regulatory authority over the carrier. The commissioner and the group insurance commission  
785 shall promulgate regulations to enforce this chapter.

## 786 CHAPTER 176S

### 787 HEALTH INSURANCE RATE HEARINGS

788 Section 1. As used in this chapter, the following words shall have the following  
789 meanings unless the context clearly requires otherwise:-

790 "Actual loss ratio", the ratio between provider claims incurred by a carrier and  
791 premiums earned by that carrier under a health plan, which shall be calculated in a manner  
792 established by the commissioner pursuant to regulation.

793 "Adjusted weighted average market premium price", the arithmetic mean of all premium  
794 rates for a given prototype plan sold to eligible insureds with similar rate basis type by all  
795 carriers selling prototype plans or alternative prototype plans in the commonwealth, weighted  
796 pursuant to regulations promulgated by the commissioner.

797 "Alternative prototype plan", a health plan which meets the criteria established by the  
798 commissioner and which is intended for sale under section 4 of chapter 176Q, to eligible  
799 individuals and to eligible small groups, as defined in section 1 of said chapter 176Q.

800 "Carrier", an insurer licensed or otherwise authorized to transact accident and health  
801 insurance under chapter 175; a nonprofit hospital service corporation organized under chapter  
802 176A; a nonprofit medical service corporation organized under chapter 176B; or a health  
803 maintenance organization organized under chapter 176G.

804 "Commissioner", the commissioner of insurance.

805 "Health plan", any individual, general, blanket or group policy of health, accident or  
806 sickness insurance issued by an insurer licensed under chapter 175 or the laws of any other  
807 jurisdiction; a hospital service plan issued by a nonprofit hospital service corporation under  
808 chapter 176A or the laws of any other jurisdiction; a medical service plan issued by a nonprofit  
809 hospital service corporation under chapter 176B or the laws of any other jurisdiction; a health  
810 maintenance contract issued by a health maintenance organization organized under chapter  
811 176G or the laws of any other jurisdiction; and an insured health benefit plan that includes a  
812 preferred provider arrangement issued under chapter 176I or the laws of any other jurisdiction;  
813 provided; however, that "Health plan" shall not include accident only, credit only, limited scope  
814 dental or vision benefits if offered separately, hospital indemnity insurance policies if offered as  
815 independent, noncoordinated benefits, which for the purposes of this chapter, shall mean  
816 policies issued pursuant to chapter 175 which provide a benefit not to exceed \$500 per day, as  
817 adjusted on an annual basis by the amount of increase in the average weekly wages in the

818 commonwealth as defined in section 1 of chapter 152, to be paid to an insured or a dependent,  
819 including the spouse of an insured, on the basis of a hospitalization of the insured or a

820 dependent, disability income insurance, coverage issued as a supplement to liability insurance,  
821 specified disease insurance that is purchased as a supplement and not as a substitute for a health  
822 plan and meets any requirements the commissioner may set by regulation, insurance arising out  
823 of a workers' compensation law or similar law, automobile medical payment insurance,  
824 insurance under which benefits are payable with or without regard to fault and which is  
825 statutorily required to be contained in a liability insurance policy or equivalent self insurance,  
826 long-term care insurance if offered separately, coverage supplemental to the coverage provided  
827 under 10 U.S.C. 55 if offered as a separate insurance policy or any policy subject to chapter  
828 176K; and provided further, that the commissioner may, by regulation, define other health  
829 coverage as a health plan for the purposes of this chapter.

830 "Prototype plan", a health plan which meets the criteria established by the commissioner.

831 "Rate basis type", each category of individual or family composition for which separate  
832 rates are charged for a health benefit plan as determined by the carrier, subject to restrictions set  
833 forth in regulations promulgated by the commissioner.

834 Section 2. After a date established annually by the commissioner pursuant to regulation,  
835 every carrier seeking to increase or decrease premiums for any health insurance policy or  
836 desiring to set the initial premium for a new health insurance policy under any health plan shall  
837 file its rates with the commissioner at least 90 days before the proposed effective date of such  
838 new health insurance rates.

839 Section 3. Any increase in premium rates shall continue in effect for not less than 12  
840 months, except that an increase in benefits or decrease in rates may be permitted at any time.



01 Section 4. A carrier shall annually report to the commissioner and to the health care  
842 quality and cost council, established in section 16K of chapter 6A, not later than May 1, the  
843 actual loss ratio calculated for each health plan for the previous calendar year.

844 Section 5. The commissioner shall hold a hearing conducted pursuant to chapter 30A on  
845 any filing under section 2 prior to its effective date on at least 10 days' notice. The  
846 commissioner may consolidate hearings for more than 1 carrier and may consolidate hearings  
847 for multiple health plans filed by 1 carrier. The carrier shall provide information on the reasons  
848 for the proposed premium change, and members of the public may testify. All testimony and  
849 evidence received shall be public records. The commissioner may promulgate guidelines to  
850 safeguard the confidentiality of contracts that establish rates between insurers and institutional  
851 providers licensed under section 51 of chapter 111 which shall apply when the commissioner  
852 obtains such contracts pursuant to section 8A of chapter 175 for purposes of a hearing under this  
853 section.

854 The attorney general may intervene in any hearing called for under this section and may  
855 require that a party to such a hearing produce any documents related to the proposed premium  
856 change or documents that the attorney general deems necessary to enable him or the  
857 commissioner to evaluate the merits of the proposed premium change. The attorney general  
858 shall keep all information and documents obtained under this section confidential and shall not  
859 disclose such information or documents to any person except as necessary in a case brought by  
860 the attorney general under this chapter. Such information and documents shall not be public  
861 records and shall be exempt from disclosure under section 10 of chapter 66.

862 Such requested premium change or initial premium request shall be filed at least 90 days  
863 before the proposed effective date of such increase, and shall be communicated to the insureds

864 at least 90 days before the proposed effective date of such change, in the manner directed by the  
865 commissioner.

866 The rate filer shall advertise any public hearing conducted under this section in  
867 newspapers in Boston, Brockton, Fall River, Pittsfield, Springfield, Worcester, New Bedford  
868 and Lowell.

869 Within 90 days after the conclusion of any hearing initiated under this section, the  
870 commissioner shall issue a report containing findings of fact from the evidence presented in the  
871 carrier's filing and in the hearing. The findings of fact shall include, but shall not be limited to:

872 (1) the carrier's administrative expenses including, but not limited to, the carrier's salary  
873 structure, advertising and other marketing expenses and commissions, brokerage fees and other  
874 distribution expenses, as compared to other carriers within and without the commonwealth;

875 (2) the carrier's expenses related to health care contracts, including but not limited to the  
876 costs of services rendered by health care providers, the rates at which it pays for such services  
877 and the volume of services provided;

878 (3) the carrier's loss experience under the health plan, including evaluations of the  
879 carrier's actual loss ratio and of utilization by the carrier's insureds and of identifiable cost  
880 drivers for that health plan, as compared to other carriers within and without the  
881 commonwealth;

882 (4) cost-sharing assumptions made in the health plan, including, but not limited to, the  
883 use of deductibles, co-payments and coinsurance;

884 (5) the carrier's provisions in the rates for reserves and surplus; and

885 (6) the carrier's programs of cost containment, as compared to other carriers within and  
886 without the commonwealth.

Nothing in this section shall prohibit the attorney general from publishing any report, 888 concerning a hearing under this section. Nothing in this section shall affect any procedures for 889 the approval or disapproval of health plan rates provided elsewhere in the General Laws, except 890 as specifically provided herein.

The commissioner shall promulgate regulations to specify the conduct and scheduling of 891 the hearings required pursuant to this section; provided, however, that any such regulation shall 892 facilitate adequate discovery of information related to the filed rates. 893

Section 6. The supreme judicial court shall have jurisdiction in equity upon the petition 894 of the attorney general, on behalf of the commissioner and upon a summary hearing to enforce 895 all orders of the commissioner. 896

Any person aggrieved by any final action, order, finding or decision of the commissioner 897 under this section may, within 20 days after the filing of such final action, order, finding or 898 decision in his office, file a petition in the supreme judicial court for the county of Suffolk for a 899 review of such action, order, finding or decision. The final action, order, finding or decision of 900 the commissioner shall remain in full force and effect, pending the final decision of the court 901 unless the court or a justice thereof, after notice to the commissioner, shall by special order 902 otherwise direct. Review by the court on the merits shall be limited to the record of proceedings 903 before the commissioner. The court shall have jurisdiction to modify, amend, annul, reverse or 904 affirm such action, order, finding or decision and shall uphold the commissioner's action, order, 905 finding, or decision if it is consistent with the standards set forth in clause (7) of section 14 of 906 chapter 30A. The court may make any appropriate order or decree and may make such order as 907 to costs as it deems equitable. The court may make such rules or orders as it deems proper

909 governing proceedings under this section to secure prompt and speedy hearings and to expedite  
910 final decisions thereon:

911 Section 7. The commissioner may promulgate regulations to facilitate the  
912 administration and enforcement of this chapter and to govern hearings and investigations  
913 thereunder and may issue such orders as he deems necessary to enforce and administer this  
914 chapter and to secure compliance with any rules and regulations made hereunder.

915 SECTION 26. The General Laws are hereby amended by inserting after chapter 268B  
916 the following chapter:-

917 CHAPTER 268C

918 HEALTH CARE PRACTITIONER AND PHARMACEUTICAL AND MEDICAL DEVICE

919 MANUFACTURER CONDUCT

920 Section 1. As used in this chapter, the following words shall have the following  
921 meanings:-

922 "Gift", a payment, entertainment, meals, travel, honorarium, subscription, advance,  
923 services or anything of value, unless consideration of equal or greater value is received and for  
924 which there is a contract with specific deliverables which are not related to marketing and are  
925 restricted to medical or scientific issues; provided, however, that a gift shall not include  
926 anything of value received by inheritance, a gift received from a member of the health care  
927 practitioner's immediate family or from a relative within the third degree of consanguinity of  
928 the health care practitioner or of the health care practitioner's spouse or from the spouse of any  
929 such relative, or prescription drugs provided to a health care practitioner solely and exclusively  
930 for use by the health care practitioner's patients.

931 "Health care practitioner", a person who prescribes prescription drugs for any person  
932 and is licensed to provide health care, or a partnership or corporation comprised of such  
933 persons, or an officer, employee, agent or contractor of such person acting in the course and  
934 scope of his employment, agency or contract related to or in support of the provision of health  
935 care to individuals.

936 "Immediate family", a spouse and any dependent children residing in the reporting  
937 person's household.

938 "Medical device", an instrument, apparatus, implement, machine, contrivance, implant,  
939 in vitro reagent or other similar or related article, including any component, part or accessory,  
940 which is: (1) recognized in the official National Formulary or the United States Pharmacopeia  
941 or any supplement thereto; (2) intended for use in the diagnosis of disease or other conditions or  
942 in the cure, mitigation, treatment or prevention of disease, in persons or animals; or (3) intended  
943 to affect the structure or function of the body of a person or animal, and which does not achieve  
944 its primary intended purposes through chemical action within or on such body and which is not  
945 dependent upon being metabolized for the achievement of its primary intended purposes.

946 "Person", a business, individual, corporation, union, association, firm, partnership,  
947 committee or other organization.

948 "Pharmaceutical or medical device manufacturer agent", a pharmaceutical or medical  
949 device marketer or any other person who for compensation or reward does any act to promote,  
950 oppose or influence the prescribing of a particular prescription drug, medical device, or category  
951 of prescription drugs or medical devices; provided, however, that "pharmaceutical or medical  
952 device manufacturer agent" shall not include a licensed pharmacist, licensed physician or any

953 other licensed health care practitioner with authority to prescribe prescription drugs who is  
954 acting within the ordinary scope of the practice for which he is licensed.

955 "Pharmaceutical or medical device manufacturing company", any entity that participates  
956 in a commonwealth health care program and which is engaged in the production, preparation,  
957 propagation, compounding, conversion or processing of prescription drugs or medical devices,  
958 either directly or indirectly, by extraction from substances of natural origin, or independently by  
959 means of chemical synthesis or by a combination of extraction and chemical synthesis, or any  
960 entity engaged in the packaging, repackaging, labeling, relabeling or distribution of prescription  
961 drugs; provided, however, that "pharmaceutical or medical device manufacturing company"  
962 shall not include a wholesale drug distributor licensed under section 36A of chapter 112 or a  
963 retail pharmacist registered under section 37 of said chapter 112.

964 "Pharmaceutical or medical device marketer", a person who, while employed by or  
965 under contract with a pharmaceutical or medical device manufacturing company that  
966 participates in a commonwealth health care program, engages in detailing, promotional  
967 activities or other marketing of prescription drugs or medical devices in the commonwealth to  
968 any physician, hospital, nursing home, pharmacist, health benefits plan administrator, other  
969 health care practitioner or person authorized to prescribe, dispense or purchase prescription  
970 drugs; provided, however, that the "pharmaceutical or medical device marketer" shall not  
971 include a wholesale drug distributor licensed under section 36A of chapter 112, a representative  
972 of such a distributor who promotes or otherwise markets the services of the wholesale drug  
973 distributor in connection with a prescription drug or a retail pharmacist registered under section

37 of said chapter 112 if such person is not engaging in such practices under contract with a manufacturing company.

"Physician", a person licensed to practice medicine by the board of registration in medicine under section 2 of chapter 112 who prescribes prescription drugs, or the physician's employees or agents.

"Prescription drugs", drugs upon which the manufacturer or distributor has placed or is required by federal law and regulations to place the following or a comparable warning:

"Caution: federal law prohibits dispensing without prescription".

Section 2. No pharmaceutical or medical device manufacturer agent shall knowingly and willfully offer or give to a health care practitioner, a member of a health care practitioner's immediate family, a health care practitioner's employee or agent, a health care facility or an employee or agent of a health care facility, a gift of any value. Nothing in the section shall prohibit the provision, distribution, dissemination, or receipt of peer reviewed academic, scientific or clinical information. Nothing in this section shall prohibit the purchase of advertising in peer reviewed academic, scientific or clinical journals.

Section 3. (a)(1) By July 1 of each year, every pharmaceutical or medical device manufacturing company shall disclose to the department of public health the value, nature, purpose and recipient of any fee, payment, subsidy or other economic benefit not prohibited in Section 2, which the company provides, directly or through its agents, to any physician, hospital, nursing home, pharmacist, health benefit plan administrator, health care practitioner or other person in the commonwealth authorized to prescribe, dispense, or purchase prescription drugs or medical devices in this state. For each expenditure, the company shall identify the

996 recipient and the recipient's address, credentials, institutional affiliation and state board or Drug  
997 Enforcement Administration numbers.

998 (2) Each company subject to this section shall disclose to the department of public  
999 health the name and address of the individual responsible for the company's compliance with  
1000 this section or, if this information has been previously reported to the department, any changes  
1001 to the name or address of the individual responsible for such compliance.

1002 (3) The report shall be accompanied by the payment of a fee, to be determined by the  
1003 department of public health, to pay the costs of administering this section.

1004 (b)(1) Information submitted to the department of public health pursuant to this section  
1005 shall constitute public records except to the extent that it includes information that is protected  
1006 by state or federal law as a trade secret.

1007 (2) Notwithstanding any other law to the contrary, the identities of health care  
1008 practitioners and other recipients of gifts, payments and materials required by this chapter to be  
1009 reported shall not constitute confidential information or trade secrets protected by this section.

1010 (3) The department of public health shall make all disclosed data publicly available and  
1011 easily searchable on its website.

1012 (c) The department of public health shall report to the attorney general any payment,  
1013 entertainment, meals, travel, honorarium, subscription, advance, services or anything of value  
1014 provided in violation of this chapter, including anything of value provided when consideration  
1015 of equal or greater value was not received or which was not subject to a contract with specific  
1016 deliverables restricted to medical or scientific issues.

1017 Section 4. The department of public health, in consultation with the board of  
1018 registration in pharmacy and board of registration in medicine, shall adopt regulations requiring



1019 the licensing of all pharmaceutical and medical device manufacturer agents. As a prerequisite  
1020 to such licensing, pharmaceutical and medical device manufacturer agents shall complete such  
1021 training as may be deemed appropriate by the department. As a prerequisite to the renewal of  
1022 such licenses, pharmaceutical and medical device manufacturer agents shall complete  
1023 continuing education as the department deems appropriate. The fee for such licenses shall be  
1024 determined by the department of public health, in conjunction with the board of registration in  
1025 pharmacy and the board of registration in medicine at a rate sufficient to provide for the  
1026 administration and enforcement of this chapter. Revenue generated from this fee shall be  
1027 divided in equal shares, with 75 per cent allocated for the use of the department of public health  
1028 and 25 per cent allocated for the use of the office of attorney general for the administration of  
1029 this chapter.

1030 Section 5. This chapter shall be enforced by the attorney general, the district attorney  
1031 with jurisdiction over a violation or the department of public health. A person who violates this  
1032 chapter shall be punished by a fine of not more than \$5,000 for each transaction, occurrence or  
1033 event that violates this chapter.

1034 SECTION 27. Notwithstanding any general or special law to the contrary, the trustees  
1035 of the University of Massachusetts shall expand the entering class at its medical school and  
1036 increase residencies for medical school graduates for students committed to entering the  
1037 primary care field and to working in underserved regions of the commonwealth. The trustees  
1038 shall develop a master plan for expanding medical student enrollment and increasing internships  
1039 and residencies for medical school graduates who are committed to primary care and work in  
1040 underserved regions without reducing academic quality, together with a financial plan to  
1041 support such expansion, and shall report that plan to the joint committee on health care  
1042 financing and the house and senate committees on ways and means not later than January 1,

1043 2009.

1044 SECTION 28. Notwithstanding any general or special law to the contrary, the center for  
1045 primary care recruitment and placement established in section 25L of chapter 111 of the  
1046 General Laws, in consultation with the board of higher education and the executive office of  
1047 health and human services, shall, subject to appropriation, establish a primary care workforce  
1048 development and loan forgiveness grant program at community health centers, community  
1049 hospitals, nonprofit community-based primary care providers and other facilities in target areas,  
1050 as determined by the center pursuant to said section 25L of said chapter 111, for the purpose of  
1051 enhancing the recruitment and retention of primary care physicians and nurse practitioners  
1052 authorized to practice pursuant to section 80B of chapter 112 of the General Laws. Recruitment  
1053 and placement shall focus on the practice of primary care but, at the discretion of the center,  
1054 may also include geriatric health services, obstetrics and gynecology, psychiatry and  
1055 neurosurgery. Loan forgiveness programs, zero interest loan programs or other forms of  
1056 assistance utilizing public funds, in whole or in part, shall require each medical or nursing  
1057 student recipient to enter into a contract with the commonwealth as a primary care fellow which  
1058 shall obligate the recipient to perform a term of service, as determined by the center, within the  
1059 commonwealth in areas of primary care, geriatric health services, obstetrics and gynecology,  
1060 psychiatry or neurosurgery.

1061 SECTION 29. Notwithstanding any general or special law to the contrary, the trustees  
1062 of the University of Massachusetts, in conjunction with the state health education center at the  
1063 University of Massachusetts Medical Center, shall establish and maintain an enhanced learning  
1064 contract program available to medical students every academic year. The program shall provide  
1065 full waivers of tuition and fees at the University of Massachusetts Medical School. The contract  
1066 shall require payback service, of at least 4 years of service within the commonwealth in areas of

primary care, public or community service or underserved areas, as determined by the center for  
1068 primary care recruitment and placement and the learning contract committee, in coordination  
1069 with the area health education center and state and regional health planning agencies. If a  
1070 student fails to perform payback service as required by an enhanced learning contract, that  
1071 student shall pay the difference between the tuition paid and double the amount of the tuition  
1072 charged together with an origination fee, interest per annum at prime rate as reported at the time  
1073 of origination by the Federal Reserve, a margin and repayment fee as set by the board. No  
1074 payback service or tuition loan repayment shall be required prior to the termination of any  
1075 internship and residency requirements. Interest shall begin to accrue upon completion of the  
1076 requirements for the degree. The commonwealth shall bear the cost of such tuition and fee  
1077 waivers for enhanced learning contracts. The dean of the medical school shall report annually  
1078 the number of students participating in enhanced learning contracts, the area of medicine within  
1079 which payback is to be performed and the number of students utilizing the repayment option.  
1080 The report shall also outline the effects of payback in the underserved areas of the  
1081 commonwealth.

1082 SECTION 30. (a) Notwithstanding any general or special law to the contrary, there is  
1083 hereby established and set up on the books of the commonwealth a separate fund to be known as  
1084 the Massachusetts Nursing and Allied Health Workforce Development Trust Fund to which  
1085 shall be credited any appropriations, bond proceeds or other monies authorized by the general  
1086 court and specifically designated to be credited thereto, and additional funds, including federal  
1087 grants or loans or private donations made available to the commissioner of higher education for  
1088 this purpose. The department of higher education shall hold the fund in an account separate and  
apart from other funds or accounts. Amounts credited to the fund shall be expended by the

1090 commissioner of higher education to carry out subsection (b). Any balance in the fund at the  
1091 close of a fiscal year shall be available for expenditure in subsequent fiscal years and shall not  
1092 revert to the General Fund.

1093 (b) The Massachusetts Nursing and Allied Health Workforce Development Trust Fund  
1094 shall be used to develop and support, in consultation with the Massachusetts Nursing and Allied  
1095 Health Workforce Development Advisory Committee, short-term and long-term strategies to  
1096 increase the number of public and private higher education faculty and students who participate  
1097 in programs that support careers in fields related to nursing and allied health. The  
1098 commissioner of higher education may expend such funds as may be necessary for the  
1099 administration of the Massachusetts Nursing and Allied Health Workforce Development  
1100 Initiative. In furtherance of these public purposes, the commissioner of higher education shall  
1101 expend funds in the fund for activities that are calculated to increase the number of qualified  
1102 nursing and allied health faculty and students and improve the nursing and allied health  
1103 educational offerings available in public higher education institutions. Grants and other  
1104 disbursements and activities may involve, without limitation, the University of Massachusetts,  
1105 state and community colleges, private institutions of higher education institutions in partnership  
1106 with public institutions of higher education, business and industry partnerships, regional  
1107 alliances, workforce investment boards, organizations granted tax-exempt status under section  
1108 501(c)(3) of the Internal Revenue Code and other community groups which promote the nursing  
1109 profession. Grants and other disbursements and activities may support, without limitation: (i)  
1110 the goal of rapidly increasing the number of nurses and allied health workers; (ii) enhancing the  
1111 role of the system of public higher education, as institutions and in partnerships with other  
1112 stakeholders, in meeting the short-term and long-term workforce challenges in the nursing and

1113 allied health professions; (iii) the development and use of innovative curricula, courses,  
1114 programs and modes of delivering education in nursing and allied health professions for faculty  
1115 and students in these fields; (iv) activities with the growing network of stakeholders in the  
1116 nursing and allied health professions to create, implement, share and make broadly and publicly  
1117 available best practices and innovative programs relative to instruction, development of  
1118 partnerships and expanding and maintaining faculty and student involvement in careers in these  
1119 fields; and (v) strengthening the institutional capacity to develop and implement long-term  
1120 programs and policies to effectively respond to these challenges.

1121 SECTION 31. Notwithstanding any general or special law to the contrary, the  
1122 department of housing and community development, in consultation with the executive office of  
1123 health and human services and the department of workforce development, shall establish a pilot  
1124 program to assist hospitals, community health centers, and physician practices in providing  
1125 housing grants or loans for health care professionals in underserved areas. The department of  
1126 housing and community development shall establish an Assisted Housing Fund to provide  
1127 grants or loans for health care professionals who contract to provide care in underserved areas  
1128 and whose incomes do not exceed certain benchmarks, as established by said department.  
1129 Grants and loans from the fund shall be made available for expenditure in the commonwealth  
1130 and may be used for: (i) the cost to purchase housing that is to be a principal residence,  
1131 including cooperative housing, and that falls within price guidelines established by the  
1132 department, including costs for down payments, mortgage interest rate buy-downs, closing costs  
1133 and other costs determined to be eligible by the department; and (ii) payments for security  
1134 deposits and advance payments for rental housing. The department shall, subject to  
1135 appropriation, contribute \$1 to the fund for every \$2 expended by the hospital, community

1136 health center or physician practice from the fund. The assistance granted pursuant to this  
1137 section shall be determined by the department. The department shall adopt written procedures  
1138 for the establishment and operation of the assisted fund. The procedures shall include  
1139 provisions for eligibility and shall specify the expenses for which grants and loans may be made  
1140 and shall determine the documentation and procedures necessary to qualify for the assistance.  
1141 Two years after the commencement of the pilot program, the department shall report to the  
1142 house and senate committees on ways and means, the joint committee on housing and the joint  
1143 committee on health care financing, the results of the pilot program and shall recommend it for  
1144 expansion, continuation or discontinuation.

1145 SECTION 32. Notwithstanding any special or general law to the contrary, the center for  
1146 primary care recruitment and placement, in conjunction with the University of Massachusetts  
1147 Medical School and area health education centers, shall study the efforts of Massachusetts-  
1148 based public and private graduate medical education institutions to foster and expand the supply  
1149 of primary care physicians. The study shall include, but shall not be limited to, a survey of  
1150 institutional efforts to increase the percentage of medical residents who choose a primary care  
1151 specialty and the overall enrollment of medical students committed to entering the primary care  
1152 field. The study shall recommend innovative primary care educational programs and strategies  
1153 that foster a culture within graduate medical education which embraces primary care. The center  
1154 shall report its findings and recommendations to the house and senate committee on ways and  
1155 means and the joint committee on health care financing not later than January 1, 2009.

1156 SECTION 33. (a) Notwithstanding any general or special laws to the contrary, there  
1157 shall be a special commission to examine options and alternatives available to the

1158 commonwealth to provide regulation, oversight and disposition of the reserves, endowments  
1159 and surpluses of health insurers and hospitals.

1160 (b) The commission shall consist of the inspector general, who shall serve as the chair,  
1161 the commissioner of insurance or his designee, the commissioner of health care finance and  
1162 policy or his designee, the secretary of administration and finance or his designee, the attorney  
1163 general or his designee, the commissioner of public health or his designee and 3 persons to be  
1164 appointed by the governor, 1 of whom shall be a health care consumer advocate and 1 of whom  
1165 shall be a health economist.

1166 (c) The commission shall conduct a study relative to health insurers, including health  
1167 maintenance organizations and acute care and non-acute care hospitals. The study shall include,  
1168 but not be limited to: (1) an analysis of the laws, regulations and other measures currently in  
1169 effect in the commonwealth which regulate the amount, nature and disposition of surpluses held  
1170 by or for the benefit of health insurers in excess of amounts reasonably anticipated to be  
1171 required to pay claims, taking into account the level of such reserves and surpluses necessary to  
1172 safeguard the solvency of health insurers against unanticipated events and other circumstances  
1173 which may cause extraordinary medical losses; (2) an analysis of federal and state law,  
1174 regulations and other measures currently in effect which regulate the amount, nature and  
1175 disposition of surpluses and endowments held by or for the benefit of hospitals in excess of  
1176 amounts reasonably anticipated to be required to perform and support services provided by the  
1177 hospital and to guard against unanticipated events and other circumstances; (3) a review of  
1178 recent fiscal practices and financial reporting by health insurers relative to reserves and  
1179 surpluses and of hospital fiscal practices and financial reporting required by general or special  
1180 law; (4) a comparison of the commonwealth's current statutes and regulations with those of

1181 other states which the commission deems to be reasonably comparable to those of the  
1182 commonwealth; (5) a review and assessment of model acts and regulations and any other  
1183 information which the commission finds to be relevant to its inquiry; (6) a summary of  
1184 alternative approaches to regulation of reserves and surpluses, including the disposition of  
1185 amounts held by or on behalf of health insurers, with particular consideration of alternatives that  
1186 would govern the use of those amounts to reduce premiums or to delay or to moderate premium  
1187 increases; (7) a summary of approaches to regulation of surpluses and endowments held by or  
1188 on behalf of hospitals, with particular consideration of alternatives that would govern the use of  
1189 those amounts to reduce the cost of care; and (8) a review of the method by which health  
1190 insurers and hospitals fund community benefit programs including, but not limited to, the  
1191 manner by which funding is regulated by other states as to the appropriate amount, monitoring  
1192 and direction of such funding. In compiling this report, the commission shall seek input from  
1193 health plans and hospitals operating in the commonwealth, the attorney general, the executive  
1194 office of health and human services, and the health care quality and cost council, established in  
1195 section 16K of section 6A of the General Laws. In conducting its examination, the commission  
1196 shall, to the extent possible, obtain and use actual health plan and hospital data and such data  
1197 shall be confidential and shall not be a public record under clause twenty-sixth of section 7 of  
1198 chapter 4 of the General Laws or section 10 of chapter 66 of the General Laws.

1199 (f) The commission may contract with another entity with the requisite financial  
1200 expertise to assist the commission in conducting its study.

1201 (g) The commission shall meet not later than October 1, 2008 and shall hold at least 2  
1202 public hearings. The commission shall file a report of its findings and recommendations with



the clerks of the senate and house of representatives, the house and senate committees on ways and means and the joint committee on health care financing not later than July 1, 2009.

SECTION 34. Notwithstanding any general or special law to the contrary, the department of public health, in consultation with the health care quality and cost council, shall adopt regulations requiring hospitals, as a standard of eligibility for original licensure and renewal of licensure, to register with the National Healthcare Safety Network. Each hospital that registers with the network shall grant access to the department and the Betsy Lehman center for patient safety and medical error reduction, in accordance with guidelines of the department to: (1) health care-associated infection data elements reportable to the network; and (2) hospital-specific reports generated by the network. Each registered hospital shall collect and submit to the network health care-associated infection data elements in accordance with guidelines of the department.

SECTION 35. Notwithstanding any general or special law to the contrary and not later than October 1, 2012, the department of public health, in consultation with the health care quality and cost council, shall adopt regulations requiring hospitals and community health centers, as a standard of eligibility for original licensure and renewal of licensure, to implement computerized physician order entry systems as defined by the department. The systems shall be certified by the Certification Commission for Healthcare Information Technology or a successor agency or organization established for the purpose of certifying that health information technology meets national interoperability standards.

SECTION 36. Notwithstanding any general or special law to the contrary and not later than October 1, 2015, the department of public health, in consultation with the health care quality and cost council, shall adopt regulations requiring hospitals and community health

1226 centers, as a standard of eligibility for original licensure and renewal of licensure, to implement  
1227 interoperable electronic health records systems, as defined by the department. The system shall  
1228 be certified by the Certification Commission for Healthcare Information Technology or a  
1229 successor agency or organization established for the purpose of certifying that health  
1230 information technology meets national interoperability standards.

1231 SECTION 37. Notwithstanding any general or special law to the contrary, the executive  
1232 office of health and human services shall maximize enrollment of eligible persons in the  
1233 MassHealth Senior Care Options program, the Program of All Inclusive Care for the Elderly,  
1234 the Enhanced Community Options Program and the Community Choices program, or  
1235 comparable successor programs, and shall develop dual eligible plans. For the purposes of this  
1236 section, "dual eligible plans" shall be plans that offer similar coverage to Medicaid and  
1237 Medicare-eligible disabled persons under age 65.

1238 Not later than 6 months after the effective date of this act, the executive office of health  
1239 and human services shall prepare a report identifying clinical, administrative and financial  
1240 barriers to expanded dual eligible plans, and shall recommend steps to remove the barriers and  
1241 implement the plans. Before finalizing the report, the executive office shall hold a public  
1242 consultative session that shall include organizations representing seniors, organizations  
1243 representing disabled persons, organizations representing health care consumers, organizations  
1244 representing racial and ethnic minorities, health delivery systems and health care providers. The  
1245 report shall include consideration of changes in procurement standards and MassHealth  
1246 payment methodologies to promote enrollment in dual eligible plans. The report shall include  
1247 estimates of the costs and benefits of implementing steps to remove barriers to expanded  
1248 enrollment in dual eligible plans, including financial savings and improved quality of care.

1249 The report shall be provided to the committee on health care financing and the house and  
1250 senate committees on ways and means. Subject to appropriation, the executive office of health  
1251 and human services shall implement any steps recommended by the report. Not later than 1  
1252 year after the filing of the report, the executive office shall issue a progress statement on  
1253 expanded enrollment in dual eligible plans

1254 SECTION 38. The department of public health shall, not later than July 1, 2009,  
1255 establish a registry of exemptions granted by the department pursuant to section 6 of chapter  
1256 350 of the acts of 1993 and the department's regulations to any person who filed with the  
1257 department by December 23, 1993, a notice of intent to acquire medical, diagnostic or  
1258 therapeutic equipment used to provide an innovative service or which is a new technology, as  
1259 defined in section 25B of chapter 111 of the General Laws. Registered exemptions shall be  
1260 nontransferable. After July 1, 2009, all exemptions qualifying for this registry that have not  
1261 been registered with the department shall be void. Holders of registered exemptions for  
1262 medical, diagnostic or therapeutic equipment not placed in regular service by July 1, 2009,  
1263 shall, upon application, be eligible for an expedited determination of need process, as  
1264 determined by the department. Exemptions granted by the department under said section 6 of  
1265 said chapter 350 and the department's regulations to any person who filed with the department,  
1266 by December 23, 1993, a notice of intent to acquire medical, diagnostic or therapeutic  
1267 equipment used to provide an innovative service or which is a new technology shall expire on  
1268 July 1, 2010, if the equipment for which the exemption was granted was not placed in regular  
1269 service by July 1, 2009 and if no determination of need was granted by the department.

1270 SECTION 39. The division of insurance shall conduct an investigation and study of the  
1271 costs of medical malpractice coverage for health care providers, as defined in section 193U of

1272 chapter 175 of the General Laws. The investigation and study shall include, but not be limited  
1273 to, an examination and analysis of the following: (1) the availability and affordability of medical  
1274 malpractice insurance; (2) the factors considered by medical malpractice insurers when  
1275 increasing premiums; (3) options for decreasing premiums including, but not limited to,  
1276 establishing a reinsurance pool with additional stop loss coverage, subsidizing premium  
1277 payments of providers practicing in certain high-risk specialties or in specialties for which the  
1278 cost of premiums represents a disproportionately high proportion of a health care provider's  
1279 income, subsidizing premium payments of providers who do not qualify for group coverage  
1280 rates and pay higher premiums for commercial market insurance and prorating premiums for  
1281 providers who practice less than full-time; and (4) funding mechanisms that would facilitate the  
1282 implementation of recommendations arising out of the study which may include, but shall not  
1283 be limited to, charges borne by the health care industry or other entities. The division shall hold  
1284 at least 2 public hearings to take testimony relating to the investigation and study, 1 of which  
1285 shall be held outside the metropolitan Boston area. The division shall report its findings and  
1286 recommendations to the house and senate committee on ways and means and the joint  
1287 committee on health care financing not later than January 1, 2009.

1288 SECTION 40. Notwithstanding any general or special law to the contrary, the  
1289 MassHealth payment advisory board, established in section 16M of chapter 6A of the General  
1290 Laws, shall conduct a study of the need for an increase in Medicaid rates or bonuses for primary  
1291 care physicians, nurse practitioners and subspecialists who provide primary care services, such  
1292 as preventive care, certain evaluation and management procedures, early periodic screening,  
1293 diagnosis and treatment and scheduled weekend and holiday services, in order to focus on  
1294 prevention and wellness and delivery of primary care to identify illness earlier, to better manage

1295 chronic disease and to avoid costs associated with emergency room visits and hospitalizations.  
1296 The committee shall report its findings, including recommendations for the amount of funding  
1297 and the sources of funding, to the joint committee on health care financing, and the house and  
1298 senate committees on ways and means not later than January 1, 2009.

1299 SECTION 41. There shall be a community benefits taskforce, which shall include the  
1300 attorney general, the commissioner of public health and other members as determined by the  
1301 attorney general, which shall conduct a study of the community benefits contributions by  
1302 nonprofit health care providers and insurers. The study shall include, but not be limited to,  
1303 examination and analysis of the following: (1) current community benefits programs including,  
1304 but not limited to, plans filed with the attorney general's voluntary community benefits  
1305 program; (2) methods used to identify and define communities to be served by community  
1306 benefit programs; (3) the process hospitals and insurers use to assess community needs, define  
1307 target populations for programs and to make resource allocation decisions; (4) methods used to  
1308 measure and evaluate the contributions by nonprofit health care providers and insurers to  
1309 various communities; (5) the administrative and technological needs of nonprofit health care  
1310 providers; (6) potential collaborations between providers to fund improved administrative and  
1311 technological support systems and information infrastructures as part of a statewide community  
1312 benefits program including, but not limited to, the creation of a statewide electronic medical  
1313 records database and computerized physician order entry to improve access and the portability  
1314 of health information; and (7) whether the commonwealth ought to mandate standards and  
1315 amounts of community benefits spending and, if so, what standards ought to apply. The task  
1316 force shall hold at least 2 public hearings to hear testimony relating to the investigation and  
1317 study, 1 of which shall be held outside the metropolitan Boston area. The task force shall report

1318 its findings and recommendations to the house and senate committee on ways and means and  
1319 the joint committee on health care financing not later than January 1, 2009.

1320 SECTION 42. Notwithstanding any general or special law to the contrary, the attorney  
1321 general shall adopt rules, regulations or guidelines that permit 2 or more health insurers, health  
1322 maintenance organizations, hospitals or other providers in the health care market to: (1) discuss  
1323 methods to standardize or simplify administrative standards, protocols or practices in order to  
1324 reduce health care costs, improve access to health care services, improve the quality of care or  
1325 reduce health care disparities; and (2) negotiate and enter into agreements to implement such  
1326 standards, protocols or practices; provided, however, that no rule, regulation or guideline shall  
1327 permit rate setting or price fixing, for insurance premiums or payments to providers.

1328 Any person or entity acting under the authority of any rule, regulation or guideline adopted  
1329 pursuant to this section shall be engaged in action under state policy and shall be immune from  
1330 antitrust liability to the same degree and extent as the commonwealth.

1331 SECTION 42A. Notwithstanding any general or special law to the contrary, the division of  
1332 health care finance and policy within the executive office of health and human services, in  
1333 cooperation with the Betsy Lehman Center for Patient Safety and the Reduction of Medical  
1334 Errors and the Massachusetts Commission on End of Life Care, shall convene an expert panel  
1335 on quality and cost of end of life care for patients with serious chronic illness. The panel shall  
1336 make an investigation and study of the health care delivery for this population and the variations  
1337 in delivery of such care among health care providers in the commonwealth including, but not  
1338 limited to, the report and findings of the Dartmouth Atlas of Health Care 2008 entitled  
1339 "Tracking the Care of Patients with Severe Chronic Illness." For the purposes of this  
1340 investigation and study, "health care providers" shall mean facilities and health care

1341 professionals licensed to provide acute inpatient hospital care, outpatient services, skilled  
1342 nursing, rehabilitation and long-term hospital care, home health care and hospice services. The  
1343 panel shall present recommendations for legislation, regulation and policies based upon  
1344 scientific evidence to identify best practices that ought to constitute the generally accepted  
1345 standard of care for end of life care for patients with serious chronic illness and that minimize  
1346 the care delivery disparities and chance variations in practice or spending among different  
1347 geographic regions and different hospitals that cannot be explained on the basis of illness,  
1348 strong scientific evidence or well-informed patient preferences. The panel shall consider the  
1349 development of an evidence-based physician education program for treating patients with  
1350 serious chronic illness relative to such factors including: how often to see a patient; how to  
1351 coordinate care among providers utilizing a single shared electronic health record or  
1352 communication standards to ensure complete and reliable sharing of information amongst  
1353 physicians and institutional providers; when to refer a patient to a specialist; when to admit a  
1354 patient to a licensed health care facility, especially to an intensive care unit; when to order the  
1355 use of imaging equipment; and the need for adherence to well-informed patient preference  
1356 expressed through advance directive such as do-not-resuscitate orders and designated health  
1357 care proxy and living will documents. The panel shall make recommendations relative to: the  
1358 adoption by health care providers in the commonwealth of practice patterns observed in those  
1359 regions of the United States considered to be the most efficient in delivery of care to those with  
1360 serious chronic illness; steps to encourage physician groups and hospitals to be accountable for  
1361 the coordination, overall costs and quality of care of patients with serious chronic illness; and  
1362 the identification of incentives to organize, finance and promote such adoption. The report shall  
1363 address the informational needs of patients and families to make end of life practice patterns

1364 transparent such that they may identify providers whose care patterns correspond more closely  
1365 to their preferences.

1366 SECTION 42B. The group insurance commission, in consultation with the division of  
1367 insurance, shall investigate and make findings regarding the establishment of a class of health  
1368 insurance plans for persons in service of the commonwealth under chapter 32A, in addition to  
1369 individual and family plans, to provide coverage to married couples without any additional  
1370 dependents. The investigation shall include an analysis of the cost or impact on existing plans,  
1371 the anticipated administrative cost of offering such coverage, the anticipated cost to potential  
1372 participants and any anticipated savings or reduction in premium costs for the commonwealth  
1373 and potential participants. The commission may make recommendations for any legislative  
1374 changes necessary to permit the offering of such plans. The commission's findings and  
1375 recommendations, if any, shall be submitted to the clerks of the house of representatives and the  
1376 senate, the chairs of the joint committee on health care financing and the chairs of the house and  
1377 senate committee on ways and means not later than December 31, 2008.

1378 SECTION 43. Any entity providing ambulatory surgical center services which is in  
1379 operation or under construction, as determined by the department of public health, on the  
1380 effective date of this act shall be exempt from the determination of need requirement of section  
1381 53G of chapter 111 of the General Laws and shall be eligible, pursuant to said section 53G of  
1382 said chapter 111, to make application to the department for a clinic license for up to 6 months  
1383 after the effective date of regulations adopted by the department pursuant to said section 53G of  
1384 said chapter 111.

1385 SECTION 43A. Notwithstanding any general or special law or rule or regulation to the  
1386 contrary and in recognition of the successful comparative outcomes from the Mass COMM



1387 Percutaneous Coronary Intervention trial between hospitals with cardiac surgery on-site and  
1388 community hospitals without cardiac surgery on-site, the department of public health shall move  
1389 these community hospitals from the Mass COMM trial to registry oversight, recording outcome  
1390 data to the Mass-DAC registry not later than September 1, 2008.

1391 SECTION 44. Section 11 shall apply to any project seeking written approval of final  
1392 architectural plans, pursuant to section 51 of chapter 111 of the General Laws 6 months or more  
1393 after the effective day of this act.

1394 SECTION 45. The secretary of health and human services shall promulgate the  
1395 regulations required under subsection (a) of section 16P of chapter 6A of the General Laws not  
1396 later than October 1, 2009.

1397 SECTION 46. The health care quality and cost council shall publish the serious  
1398 reportable event occurrences as required under subsection (a) of section 16P of chapter 6A of  
1399 the General Laws on its consumer health information website not later than 1 year after the  
1400 effective date of this act.

1401 SECTION 47. The department of public health shall promulgate regulations as  
1402 necessary to implement section 4N of chapter 111 of the General Laws in accordance with  
1403 chapter 30A not later than October 1, 2008. The department of public health shall begin  
1404 implementing the outreach and education program established under said section 4N of said  
1405 chapter 111 not later than January 1, 2009.

1406 SECTION 48. The bureau of managed care within the division of insurance shall  
1407 convene the first advisory committee required under section 5B of chapter 176O of the General  
1408 Laws on January 1, 2009.

1409 SECTION 49. Notwithstanding any general or special law to the contrary, the secretary  
1410 of administration and finance and the secretary of health and human services shall prepare and  
1411 submit a report to the general court about the allocation for and use of state funds by acute care  
1412 hospitals, non-acute care hospitals, Medicaid managed care organizations, other managed care  
1413 organizations, community health centers and carriers contracting with the commonwealth health  
1414 insurance connector authority. The report shall include: (1) a comprehensive review of the  
1415 current manner, amount and purposes of annual state funding received by those entities,  
1416 including a description of the source of the funding; (2) an assessment of the change in total  
1417 state funding for those entities over the past 5 years, with particular attention paid to the impact  
1418 of chapter 58 of the acts of 2006; (3) an assessment of how those entities use state funds; (4) an  
1419 assessment of whether the current payment structure assures the delivery of quality health care  
1420 in the most cost-effective way; (5) an analysis of financial and management practices of those  
1421 entities by benchmarking performance with respect to quality and cost effectiveness against  
1422 national performance levels and similar health care providers in the commonwealth; (6)  
1423 identification of common factors that may contribute to the fiscal instability of those entities; (7)  
1424 recommendations for the development of performance and operational benchmarks; (8)  
1425 *recommendations for ensuring that the entities are spending state and other funds in a fiscally-*  
1426 *responsible manner and providing quality care;* (9) recommendations for legislative and other  
1427 action necessary to strengthen state oversight and ensure greater accountability of state  
1428 resources; (10) an assessment of the manner in which hospitals seek payment from consumers,  
1429 including an analysis of the impact that court filing fees have on their ability to collect payment;  
1430 and (11) recommendations for regulations regarding the due diligence that facilities shall

exercise in seeking to collect payment from consumers before seeking reimbursement from the  
1432 commonwealth.

1433 The secretaries shall have access to all documents of acute care hospitals, non-acute care  
1434 hospitals, Medicaid managed care organizations, other managed care organizations, community  
1435 health centers, carriers contracting with the commonwealth health insurance connector authority  
1436 and any related entities that relate to that organization's use of state funds; provided, however,  
1437 that the secretaries shall not request any documents that are in the possession of any agencies of  
1438 the executive office of administration and finance or the executive office of health and human  
1439 services. The secretaries shall keep all information and documents obtained under this section  
1440 confidential and shall not disclose such information or documents to any person except as  
1441 necessary in a case brought by the attorney general under this chapter. Such information and  
1442 documents shall not be public records and shall be exempt from disclosure under section 10 of  
1443 chapter 66.

1444 For the purpose of conducting their duties under this section, the secretaries may  
1445 contract with an outside organization with the requisite financial expertise to enable the  
1446 secretaries to prepare the report. The secretaries shall submit the report, along with any  
1447 recommendations for legislative or other action, to the clerks of the senate and house of  
1448 representatives not later than December 31, 2008.

1449 SECTION 50. Not later than 4 years after the effective date of this act, the e-health  
1450 institute established in section 6D of chapter 40J of the General Laws, shall submit a report to  
1451 the joint committee on health care financing and the senate and house committees on ways and  
1452 means on the progress in realizing the purposes of this act, with particular attention to the  
1453 following: (i) the capacity to exchange health information between and among components of

1454 the health system; (ii) rates of provider participation in electronic health records; (iii) rates of  
1455 provider participation in practice redesign; (iv) quality measurement and improvement; (v)  
1456 health care cost reduction; (vi) participation in advanced programs such as medical home and  
1457 pay for performance programs; and (vii) the security and privacy of health information  
1458 technology supported by this section.

1459 SECTION 51. Section 7 shall take effect on January 1, 2015.

1460 SECTION 52. Subsection (d) of section 61 of chapter 118E of the General Laws, as  
1461 appearing in section 19, shall take effect on January 1, 2011:

1462 SECTION 53. Sections 20 and 24 shall take effect on July 1, 2012.

1463 SECTION 54. Subsection (d) of section 5A of chapter 176O of the General Law, as  
1464 appearing section 23, shall take effect on January 1, 2011.

1465 SECTION 55. Section 25 shall take effect on January 1, 2009.

1466 SECTION 56. Section 34 shall take effect on October 1, 2008.