

## S. 2650

Bill to promote cost containment, transparency and efficiency in the delivery of quality health care.

04/15/08 S Reported from the committee on Senate Ways and Means

04/15/08 S Reported on a part of S2526

04/15/08 S Read -SJ 1454

04/15/08 S Order relative to subject adopted -SJs 1454-1455

04/15/08 S Placed in the Orders of the Day for the next session -SJs 1454-1455

04/17/08 S Amendment (1) (Tisei) rejected - 6 YEAS to 33 NAYS (see Senate Roll Call, No. 203)

04/17/08 S Amendment (2) (Tisei) rejected - 5 YEAS to 34 NAYS (see Senate Roll Call, No. 204)

04/17/08 S Amendment (5) (Tisei) rejected

04/17/08 S Amendment (8) (Jehlen) rejected

04/17/08 S Amendment (9) (Tolman) adopted

04/17/08 S Amendment (10) (Tisei) rejected

04/17/08 S Amendment (13) (Jehlen) rejected

04/17/08 S Amendment (14) (Buoniconti) rejected

04/17/08 S Amendment (16) (Tarr) rejected

04/17/08 S Amendment (17) (Downing) rejected

04/17/08 S Amendment (18) (Morrissey) rejected

04/17/08 S Amendment (20) (Tucker) adopted

04/17/08 S Amendment (21) (Galluccio) rejected

04/17/08 S Amendment (23) (Galluccio) rejected

04/17/08 S Amendment (24) (O'Leary) rejected

04/17/08 S Amendment (25) (Chandler) rejected

04/17/08 S Amendment (27) (Baddour) adopted

04/17/08 S Amendment (30) (Chandler) rejected

04/17/08 S Amendment (32) (Chandler) rejected

04/17/08 S Amendment (33) (Fargo) rejected

04/17/08 S Amendment (34) (Chandler) adopted

04/17/08 S Amendment (35) (Jehlen) rejected

04/17/08 S Amendment (36) (Jehlen) rejected

04/17/08 S Amendment (40) (Baddour) rejected

04/17/08 S Amendment (41) (Brown) rejected

04/17/08 S Amendment (42) (O'Leary) rejected

04/17/08 S Amendment (43) (O'Leary) rejected - 6 YEAS to 32 NAYS (see Senate Roll Call, No. 205)

04/17/08 S Amendment (28) (Chandler) adopted

04/17/08 S Amendment (46) (Buoniconti) adopted

04/17/08 S Amendment (48) (Tarr) rejected

04/17/08 S Amendment (49) (Moore) adopted

04/17/08 S Amendment (50) (Tarr) rejected

04/17/08 S Amendment (51) (Moore) adopted  
04/17/08 S Amendment (26) (Baddour) adopted  
04/17/08 S Amendment (38) (Baddour) adopted  
04/17/08 S Amendment (44) (Antonioni) adopted  
04/17/08 S Amendment (4) (Tisei) adopted  
04/17/08 S Amendment (11) (Tisei) adopted -SJs 1461-1481  
04/17/08 S Amendment (7) (Tisei) rejected  
04/17/08 S Amendment (12) (Morrissey) rejected  
04/17/08 S Amendment (37) (O'Leary) rejected  
04/17/08 S Amendment (39) (O'Leary) rejected  
04/17/08 S Amendment (45) (Creem) rejected  
04/17/08 S Amendment (3) (Montigny) adopted  
04/17/08 S Amendment (54) (Panagiotakos) adopted  
04/17/08 S Ordered to a third reading  
04/17/08 S Read third  
04/17/08 S Passed to be engrossed - 36 YEAS to 0 NAYS (see Senate Roll Call, No. 206)  
-SJs 1483-1493  
04/17/08 S Reprinted as amended, see **S2660**

SENATE, NO. 2650

[Senate, April 15, 2008 - Recommended new draft (Ways and Means) for Senate, No. 2526]



**The Commonwealth of Massachusetts**

IN THE YEAR OF TWO THOUSAND AND EIGHT

**AN ACT TO PROMOTE COST CONTAINMENT, TRANSPARENCY AND EFFICIENCY IN THE DELIVERY OF QUALITY HEALTH CARE**

Whereas, The deferred operation of this act would tend to defeat its purpose, which is to expand forthwith access to health care for Massachusetts residents, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public health.

*Be it enacted by the Senate and House of Representatives in General Court assembled,  
And by the authority of the same, as follows:*

1 SECTION 1. Section 16J of chapter 6A of the General Laws, as appearing in the 2006  
2 Official Edition, is hereby amended by striking out the words "and 16L", in line 1, and inserting  
3 in place thereof the following words:- 16L and 16K.

4 SECTION 2. Said section 16J of said chapter 6A, as so appearing, is hereby further  
5 amended by inserting before the definition of "Clinician" the following 2 definitions:-

6 "Adverse", a negative consequence of care that results in unintended injury or illness,  
which may or may not have been preventable.

8 "Associated with", that it is reasonable to initially assume that the adverse event was  
9 directly due to the referenced course of care.

10 SECTION 3. Said section 16J of said chapter 6A, as so appearing, is hereby further  
11 amended by adding the following 2 definitions:-

12 "Preventable", an event that could have been reasonably anticipated and prepared for but  
13 which occurred because of an error or other system failure.

14 "Serious disability", an event that results in death, loss of a body part, physical disability  
15 or loss of bodily function lasting at least 7 days or occurring at the time of discharge from an  
16 inpatient health care facility.

17 SECTION 4. Said chapter 6A is hereby further amended by striking out section 16K, as  
3 so appearing, and inserting in place thereof the following section:-

19 Section 16K. There shall be a health care quality and cost council within, but not subject to  
20 the control of, the executive office of health and human services. The council shall promote  
21 public transparency of the quality and cost of health care in the commonwealth and shall  
22 establish health care quality improvement and cost containment goals. The goals shall be  
23 designed to promote high-quality, safe, effective, timely, efficient, equitable and patient-  
24 centered health care. The council shall receive staff assistance from the executive office of  
25 health and human services and may, subject to appropriation, employ such additional staff or  
26 consultants as it may deem necessary. The council shall consist of the secretary of health and  
27 human services, the auditor of the commonwealth or his designee, the inspector general or his  
28 designee, the attorney general or his designee, the commissioner of insurance, the executive  
29 director of the group insurance commission, the executive director of the commonwealth  
30 connector, the secretary of administration and finance or his designee, and 7 persons to be

31 appointed by the governor, 1 of whom shall be a representative of a health care quality  
32 improvement organization recognized by the federal Centers for Medicare and Medicaid  
33 services, 1 of whom shall be a representative of the Institute for Healthcare Improvement, Inc.  
34 recommended by the organization's board of directors, 1 of whom shall be a representative of  
35 the Massachusetts Chapter of the National Association of Insurance and Financial Advisors, 1  
36 of whom shall be a representative of the Massachusetts Association of Health Underwriters, 1 of  
37 whom shall be a representative of the Massachusetts Medicaid Policy Institute, 1 of whom shall  
38 be an expert in health care policy from a foundation or academic institution and 1 of whom shall  
39 represent a nongovernmental purchaser of health insurance. The representatives of  
40 nongovernmental organizations shall serve staggered 3-year terms. The council shall be chaired  
41 by the secretary of health and human services.

42 SECTION 5. Section 16L of said chapter 6A, as so appearing, is hereby amended by  
43 adding the following 2 subsections:-

44 (r) A subcommittee of the council shall be established to pursue public and private  
45 reform of health care purchasing. The subcommittee shall convene public and private health  
46 care purchasers for the purpose of collaborating on common purchasing principles and  
47 strategies for promoting and rewarding higher value health care. The subcommittee shall  
48 identify and develop non-binding payment guidelines and best practices that will align  
49 purchasing incentives around shared quality goals. The subcommittee shall focus on, but shall  
50 not be limited to: (i) encouraging quality, coordinated, and effective care as opposed to volume  
51 of care; (ii) emphasizing chronic disease management programs; (iii) developing appropriate  
52 and feasible measures of quality performance, and rewarding providers for improving quality  
53 performance; (iv) improving compensation and support for primary care providers; (v)

54 developing a "medical home" payment model that emphasizes a comprehensive approach to  
55 patient care; (vi) reducing waste and duplication in clinical care; (vii) investing in and  
56 accelerating the adoption of health information technology, specifically computerized physician  
57 order entry systems, e-prescribing, and electronic health records; (viii) aligning incentives with  
58 federal Medicare payment policies; (ix) promoting health wellness programs; and (x)  
59 empowering consumers with access to health care information. The subcommittee members  
60 shall be determined by the chair of the council, and shall consult with an advisory committee  
61 consisting of 1 member representing the Massachusetts Association of Health Plans, 1 member  
62 representing Blue Cross Blue Shield of Massachusetts, 1 member representing Associated  
63 Industries of Massachusetts, 1 member representing the Massachusetts Municipal Association,  
64 and 4 members to be appointed by the Governor, including 1 health economist, 1 expert in  
65 federal Medicare payment policy, 1 representative of a self-insured labor union, and 1 health  
66 care consumer advocate. The council shall provide the subcommittee with staff as necessary to  
67 complete needed research and analysis. The subcommittee shall meet at least once every 2  
68 months, and at other times as determined by its rules. The subcommittee shall submit a report  
69 annually by July 1 to the governor, the health care cost and quality council and the general  
70 court, by filing the same with the clerks of the senate and house of representatives, the joint  
71 committee on health care financing and the joint committee on public health on the  
72 subcommittee's progress and activities, and may recommend legislation or regulatory changes.

73 (s) The council shall establish goals for adoption of health information technology  
74 including, but not limited to, electronic prescription transactions for new prescriptions,  
75 prescription renewals, cancellations, changes between prescribers and dispensers, ancillary  
76 messages and administrative transactions known as e-prescribing, the process of electronic entry

77 of physician instructions for the treatment of patients, whether hospitalized or ambulatory,  
78 under the care of said physician, known as computerized physician order entry, and individual  
79 patient records in digital format or electronic health records; provided, however, that any  
80 system, network, software or equipment utilized in the attainment of said goals shall be certified  
81 by the certification commission for healthcare information technology, an independent, non-  
82 profit organization that has been officially named by the federal government as the "recognized  
83 certification body" for health information technology products and networks; and provided  
84 further, that goals shall state the percentage adoption by providers expected by a given year, any  
85 incentives or other provisions for attainment of the goals, and any penalties for failure to attain  
86 said goals.

87 SECTION 6. Said chapter 6A is hereby further amended by inserting after section 16O.

88 the following section:-

89 Section 16P. (a) The secretary of health and human services shall adopt regulations to  
90 create a list of serious reportable events consistent with the list established by the National  
91 Quality Forum. The executive office of health and human services, its agencies and the health  
92 care quality and cost council shall utilize the list created by the secretary's regulations for all  
93 standardized reporting of serious reportable events. Each serious reportable event shall be  
94 reported on the consumer health information website created by subsection (h) of section 16L.  
95 The website shall identify each serious reportable event and the facility at which it occurred but  
96 shall not include any other identifying information, including, but not limited to, the identities of  
97 any of the health care professionals, facility employees or patients involved.

98 (b) The secretary shall adopt regulations prohibiting a health care facility from charging  
99 or seeking reimbursement for services associated with a serious reportable event. In adopting

100 the regulations, the secretary shall consider that the list of serious reportable events established  
101 under subsection (a) is intended to facilitate public reporting and was not designed to serve as a,  
102 basis for determining whether reimbursement shall be sought or foregone. A health care facility  
103 shall not charge or seek reimbursement for a serious reportable event that the health care facility  
104 has determined, through a documented review process, was (i) preventable; (ii) within its  
105 control; (iii) unambiguously the result of a system failure based on the health care provider's  
106 policies and procedures; and (iv) resulted in a serious disability.

107 (c) The health care facility shall include in any ongoing reporting of serious reportable  
108 events to the department of public health, the decision to seek or forego reimbursement and  
109 charges for the serious reportable event. The department may review any such reports for  
110 consistency with the regulations promulgated under subsection (b).

111 (d) Notwithstanding any general or special law to the contrary, all communications and  
112 documentation regarding whether reimbursement for health care services that are directly  
113 associated with an occurrence of a serious reportable event shall be sought or foregone shall be  
114 privileged and confidential, shall be exempt from the disclosure of public records under section  
115 10 of chapter 66 and shall not be subject to subpoena or discovery or introduced into evidence  
116 in any judicial or administrative proceeding.

117 SECTION 7. Clause (b) of the sixth paragraph of section 11A of chapter 13 of the  
118 General Laws, as appearing in the 2006 Official Edition, is hereby amended by adding the  
119 following sentence:- The board shall require, as a standard of eligibility for licensure, that  
120 applicants show a predetermined level of competency in the use of computerized physician  
121 order entry, e-prescribing, electronic health records and other forms of health information  
122 technology, as determined by the board.



123 SECTION 8: Chapter 26 of the General Laws is hereby amended by inserting after  
124 section 8J the following section:

125 Section 8K. (a) As used in this section, an insurer shall be defined as a carrier  
126 authorized to transact accident and health insurance under chapter 175, a nonprofit hospital  
127 service corporation licensed under chapter 176A, a nonprofit medical service corporation  
128 licensed under chapter 176B, a dental service corporation organized under chapter 176E, an  
129 optometric service corporation organized under chapter 176F and a health maintenance  
130 organization licensed under chapter 176G.

131 (b) Notwithstanding any general or special law to the contrary, all insurers marketing  
132 small group or large group plans shall annually submit to the division of insurance, on or before  
133 April 1, the following information: current average individual and family plan premiums for the  
134 insurer's prototype or alternative prototype plan, as defined in section 1 of chapter 176S, for  
135 groups of 1 to 5 employees, 6 to 10 employees, 11 to 25 employees, 26 to 50 employees, 51 to  
136 100 employees, 101 to 500 employees, 501 to 1000 employees, 1001 to 2500 employees, 2501  
137 to 5000 employees and 5001 employees and above. Public employer plans shall be similarly  
138 aggregated and reported separately. All reports shall include plan design summaries, including  
139 average benefits and co-pays.

140 (c) On or before July 1 of each year, the division of insurance and the division of health  
141 care finance and policy shall annually make available the massachusetts health insurance  
142 transparency report for consumer and employer use. The report shall be compiled using data  
143 collected under this section in the preceding year and shall include the average premium cost  
144 results from subsection (b) by insurer, employer size category and by insurer's prototype or  
145 alternative prototype plan, as defined in section 1 of chapter 176S.

146 SECTION 9. Chapter 40J of the General Laws is hereby amended by inserting after  
147 section 6C the following section:-

148 Section 6D. (a) The corporation shall establish an institute for health care innovation,  
149 technology and competitiveness, to be known as the e-health institute, and a fund to be known  
150 as the e-Health Institute Fund, to be held by the corporation separate and apart from its other  
151 funds, to finance the activities of the institute. The institute shall transform care delivery and the  
152 utilization of care process redesign supported by a statewide, interoperable electronic health  
153 records system in order to improve patient safety and quality, and to lower costs in the state's  
154 health care system, with a particular emphasis on the deployment of quality-improvement  
155 efforts and health information technology in discrete and underserved regions by harnessing  
156 local support and involvement in such development activities and by improving the health  
157 information technology infrastructure for such clusters. In furtherance of these public purposes,  
158 the institute shall endeavor to identify regions where compelling opportunities to make strategic  
159 investments appear to be present and develop strategies therefore. The institute may also  
160 provide development support more generally to organizations to assist in quality improvement  
161 activities and the formation and growth of emerging health technology sectors in those regions  
162 and may provide support to departments, agencies and quasi-public entities of the  
163 commonwealth for activities that are consistent with the purposes of the institute.

164 The executive director of the corporation shall appoint a qualified individual as director  
165 to manage the affairs of the institute, who shall be an employee of the corporation, report to the  
166 executive director and manage the affairs of the institute. The corporation shall establish a  
167 governing board to assist it in matters related to the institute. The governing board shall be  
168 comprised of not less than 9 individuals, including the executive director of the corporation and

179 the secretary of health and human services who shall serve ex-officio. The corporation, on  
170 recommendation of the executive director, shall appoint no less than 7 qualified individuals to a  
171 governing board to assist the corporation in matters related to the institute including a dean of a  
172 medical school, head of an emerging health technology company, a chief information officer of  
173 a major teaching hospital and a technology transfer officer or individual qualified in technology  
174 commercialization from a university in the commonwealth. Each member of the governing  
175 board appointed by the corporation shall serve for such term as the corporation may designate  
176 upon such member's appointment, but no term shall be for less than one year and no longer than  
177 three years. The corporation may appoint a member for an unlimited number of additional  
178 terms, the length of each such term being determined by the corporation at the time of  
179 appointment to each such additional term. The members of the governing board shall develop  
180 and submit to the board, for its review, modification and approval, a detailed plan for the  
181 operation of the institute and the administration of the fund. Upon approval of such detailed  
182 plan by the board of directors of the corporation, it shall delegate such authority to the  
183 governing board as it deems necessary to implement the plan.

184 Upon consultation with the advisory committee established in subsection (b), the  
185 governing board shall prepare, and update annually, a statewide electronic health records plan  
186 and submit such plan and each update to the board for approval. In developing the plan the  
187 governing board may consult with any individual, agency or organization, including but not  
188 limited to the Massachusetts technology collaborative, the New England Health Care Institute,  
189 Masspro, the Massachusetts Health Data Consortium, MA-SHARE, the Institute for Health  
190 Improvement, Massachusetts League of Community Health Centers, Inc., the Massachusetts  
191 Hospital Association, the Massachusetts Association of Community Hospitals, Blue Cross/Blue

192 Shield of Massachusetts, the Massachusetts Association of Health Plans, the Mental Health and  
193 Substance Abuse Corporations of Massachusetts, and other quasi-public agencies and not-for-  
194 profit organizations. The institute may make grants in support of Massachusetts-based public  
195 and private enterprises developing and deploying new technologies to significantly increase the  
196 efficiency, safety and quality of the health care system. Successful grants should incorporate  
197 regional involvement through alliances among municipalities, colleges, hospitals, health centers,  
198 skilled nursing facilities, business and industry, community based organizations, community-  
199 based behavioral health care providers, non-profit organizations and labor unions. The  
200 governing board may apply the provisions of this chapter that apply to centers and to the center  
201 fund to the institute and to the e-health institute fund. Without limiting the generality of the  
202 foregoing, the corporation may apply moneys in said fund to pay for start-up expenses, project  
203 costs and current expenses associated with said institute and related activities, grants or loans to  
204 nonprofit or other organizations to promote its purposes as consistent with the purposes of this  
205 section. The institute shall file a report, by no later than January 31 of each year, with the joint  
206 committee on health care financing and the house and senate committees on ways and means  
207 addressing the activities of the institute, in general, and describing progress to date in  
208 implementation of a statewide electronic health records system and recommendations for any  
209 further legislative action that it may deem necessary or appropriate.

210 (b) There shall be an e-health advisory committee to advise the institute and the  
211 governing board relative to the electronic health records plan and implementing the institute's  
212 purposes and responsibilities under this section. The advisory committee shall review and offer  
213 guidance on the establishment and implementation of the statewide electronic health records  
214 system, as well as the financing and technical assistance required to allow all health care

215 providers to acquire and implement electronic medical records necessary to participate in the  
216 statewide system. The members of the advisory committee shall include the secretary of health  
217 and human services, who shall serve as the chair, the secretary of administration and finance or  
218 his designee, the executive director of the Massachusetts e-health institute, the executive  
219 director of the health care cost and quality council established pursuant to section 16K of  
220 chapter 6A, and additional members as the secretary may determine and appoint, provided that  
221 the such appointees shall include persons with expertise and experience in one or more of the  
222 following areas: the development and dissemination of electronic health records systems,  
223 implementation of electronic health record systems by small physician groups or ambulatory  
224 care providers, or the interoperability of systems of electronic health record systems, and shall,  
225 in addition, include persons representing organizations within the commonwealth interested in  
226 and affected by the development of networks and electronic health records systems, including  
227 but not limited to persons representing local public health agencies, licensed hospitals and other  
228 licensed facilities and providers, private purchasers, the medical and nursing professions,  
229 physicians, health insurers and health plans, the state quality improvement organization,  
230 academic and research institutions, consumer advisory organizations with an interest and  
231 expertise in health information technology, and other stakeholders as identified by the secretary  
232 of health and human services. Each member of the advisory committee, appointed by the  
233 secretary shall serve for such term as the secretary may designate upon such member's  
234 appointment, but no term shall be less than one year nor more than three years. The secretary  
235 may appoint a member for an unlimited number of additional terms, the length of each such  
236 term being determined by the secretary at the time of appointment to each such additional term.  
237 The members of the advisory committee shall be deemed to be directors for purposes of the

238 fourth paragraph of section 3; provided, however, that notwithstanding said section 3 and  
239 sections 5, 6 and 7 of chapter 268A, no member of the advisory committee shall be precluded  
240 from participating in matters before the committee because he, or a related party within the  
241 scope of said section 6 of said chapter 268A has a financial interest in a matter being considered  
242 by the committee, provided that such interest or involvement shall have been disclosed in  
243 advance to the advisory committee and recorded in the minutes of the advisory committee's  
244 proceedings.

245 (c) Each electronic health records plan developed and approved pursuant to subsection  
246 (a) shall address the development, implementation and dissemination of systems of electronic  
247 health records among ambulatory care providers in the commonwealth, with a particular focus  
248 on those ambulatory care providers, such as community health centers, that care for a significant  
249 number of persons in underserved populations. Each plan shall also address the establishment  
250 and implementation throughout the commonwealth of one or more networks that: (i) allow the  
251 seamless, secure, electronic sharing of health information among health care providers, health  
252 plans, and other authorized users; (ii) provide consumers with secure, electronic access to their  
253 own health information; (iii) meet standards for interoperability adopted from time to time by  
254 the institute; (iv) meet all applicable federal and state-specific privacy and security  
255 requirements; (v) give patients the option of allowing only designated health care providers to  
256 access their individually identifiable information concerning diagnosis and treatment of sexually  
257 transmitted diseases, addiction, mental illnesses, and termination of pregnancy; (vi) provide  
258 such public health reporting capability as the secretary of health and human services may  
259 determine; (vii) allow for reporting of, and access to, health information, other than PHI  
260 (identifiable personal health information), for purposes of such research activities as the

secretary of health and human services may determine; (viii) provide for the development and maintenance of a data warehouse for research purposes, which shall not contain PHI; (ix) allow for the reporting of provider-specific health information required for the calculation of any voluntary consensus standard endorsed by the National Quality Forum.

(d) Before awarding any grant from the e-Health Institute Fund, the corporation shall consult the public health council and the e-health advisory committee. The request for consultation shall be submitted not less than 15 business days before the execution of any grant award contract. All successful grant applications shall define specific goals and expected outcomes and contain corresponding accountability measures. Applicants who fail to meet these accountability measures shall be barred from pursuing any additional grants under this section for 5 years from the effective date of the grant.

(e) In awarding grants, which are to be distributed from the e-Health Institute Fund, not more than \$25,000,000 shall be granted annually and uniformly distributed to all geographic regions, including the central area, the greater Boston area, the northeast area, the southeast area and the western area.

(f) The institute shall not make a grant under this section unless the recipient organization agrees to use the grant to: (1) redesign care processes; (2) utilize care management techniques; (3) develop and implement an electronic health record system; and (4) begin implementation of the plan not later than the beginning of the second year of the grant.

(g) In selecting grant or loan recipients under this section, the institute shall consider:

(i) existing technological and organizational infrastructure upon which the health information network can build; (ii) the extent of stakeholder participation; (iii) health care provider participation commitments; (iv) capacity to measure quality and efficiency improvements;

284 (v) replicability; (vi) the extent of the opportunity for a plan to improve health care quality and  
285 the health outcomes of patients in the region to be served; (vii) the participation in health  
286 information exchange efforts; (viii) care redesign and management efforts; (ix) technological  
287 capacity to maintain the security of identifiable health data by means including, but not limited  
288 to, data segregation, encryption, the use of unique alpha-numerical identifiers to track stored or  
289 transferred patient records, and other administrative protections; (x) any history of security and  
290 data breaches; and (ix) other factors that the collaborative considers relevant.

291 (h) Any health information network funded in whole or in part under this section shall:

292 (1) be required to establish within the system a mechanism to allow patients to opt-in to the  
293 health information network; (2) comply with any applicable regulatory privacy protections; (3)  
294 upon request, provide individuals with a list of individuals and entities who have accessed their  
295 identifiable health information; (4) develop and distribute written guidelines addressing privacy,  
296 confidentiality and security of health information and inform individuals of what information  
297 about them is available, who has access, and for what purposes their information can be  
298 accessed.

299 (i) In the event of an unauthorized access to or disclosure of individually identifiable  
300 patient health information by or through the statewide health information network, or by or  
301 through any technology grantees funded in whole or in part under this section, the operator of  
302 such network or grantee shall: (i) report the conditions of such unauthorized access or disclosure  
303 as required by the collaborative; and (ii) provide notice as soon as practicable but not later than  
304 10 business days, to person whose patient health information may have been compromised as a  
305 result of such unauthorized access or disclosure, and shall report the conditions of such  
306 unauthorized access or disclosure.



307  
308 (j) To apply for a grant under this section, an applicant shall submit an application to  
309 the collaborative in such form and manner, and containing such information and assurances as  
310 the collaborative may require.

311 (k) (1) The collaborative shall provide to the statewide health information technology  
312 network and to individual technology grantees such technical assistance as the collaborative  
313 deems appropriate to carry out this section, including assistance relating to questions of  
314 governance, financing and technological approaches to the creation of health information  
315 networks.

316 (2) The institute shall by contract or grant establish and maintain a statewide technical  
317 assistance center to provide assistance to physicians to facilitate successful practice redesign;  
318 adoption of electronic health records, utilization of care management strategies; and  
319 participation in advanced programs such as the statewide health information network, medical  
320 homes program, pay for performance and other incentive programs by such physicians. The  
321 statewide technical assistance center shall assist physicians in all geographical areas served by a  
322 health information network. In assisting physicians under this paragraph, the statewide  
323 technical assistance centers shall prioritize physicians in small physician groups and, as  
324 resources allow, shall assist physicians in larger groups. Technical assistance provided under  
325 this paragraph shall, at a minimum, include the following: (i) A clearinghouse of best practices,  
326 guidelines and implementation strategies directed at the small medical practices that plan to  
327 redesign their practices; (ii) a change management tool kit to enable physicians and their staff  
328 to successfully prepare practice workflows for adoption of electronic medical records and  
329 electronic prescribing, to receive guidance in the selection of vendors of health information

330 technology products and services that are appropriate within the context of the individual  
331 practice and the community setting, to implement health information technology solutions and  
332 manage the project at the practice level, and to address the ongoing need for upgrades,  
333 maintenance and security of office-based health information technologies; and (iii) the  
334 capability to provide consultations and advice to small medical practices to facilitate adoption of  
335 health information technologies.

336 (l) No funds under this section shall be used for the establishment of a database of  
337 individually identifiable patient health information.

338 (m) No funds shall be made available to an entity under this section for the purchase of  
339 a health information technology product, unless the product or network, as the case may be, is  
340 certified by the Certification Commission on Healthcare Information Technology, or a  
341 successor agency or organization established for the purpose of certifying that health  
342 information technology shall meet interoperability standards.

343 SECTION 10. Chapter 111 of the General Laws is hereby amended by inserting after  
344 section 4M the following section:—

345 Section 4N. (a) The department of public health shall develop, in cooperation with the  
346 Division of Commonwealth Medicine at the University of Massachusetts Medical School,  
347 implement and promote an evidence-based outreach and education program designed to provide  
348 information and education on the therapeutic and cost-effective utilization of prescription drugs  
349 to physicians, pharmacists and other health care professionals authorized to prescribe and  
350 dispense prescription drugs, subject to appropriation. In developing the program the department  
351 shall consult with physicians, pharmacists, private insurers, hospitals, pharmacy benefit

52 managers, the MassHealth drug utilization review board and the University of Massachusetts  
53 medical school. The program shall include the following elements:

354 (1) the opportunity for physicians, pharmacists and nurses under contract with the  
355 program to conduct face-to-face visits with prescribers, utilizing evidence-based materials and  
356 borrowing methods from behavioral science, educational theory and, where appropriate,  
357 pharmaceutical industry data and outreach techniques; provided, however, that to the extent  
358 possible, the program shall inform prescribers about drug marketing that is intended to  
359 circumvent competition from generic or other therapeutically equivalent pharmaceutical  
360 alternatives or other evidence-based treatment options.

361 (2) outreach conducted to physicians and other health care practitioners who participate  
362 in MassHealth, the subsidized catastrophic prescription drug insurance program authorized in  
363 section 39 of chapter 19A, the commonwealth care health insurance program, to other publicly-  
364 funded, contracted or subsidized health care programs in the commonwealth, to academic  
365 medical centers and to other prescribers.

366 (b) The program shall be made available to private payors on a subscription basis.

367 (c) The department shall, to the extent possible, also utilize or incorporate into its  
368 program other independent educational resources or models proven effective in promoting high  
369 quality, evidenced-based, cost-effective information regarding the effectiveness and safety of  
370 prescription drugs, including, but not limited to: (1) the Pennsylvania PACE/Harvard University  
371 Independent Drug Information Service, (2) the Academic Detailing Program of the University  
372 of Vermont College of Medicine Area Health Education Centers, (3) the Oregon Health and

373 Science University Evidence-based Practice Center's Drug Effectiveness Review project, and  
374 (4) the North Carolina evidence-based peer to peer education program outreach program.

375 (d) The department is authorized to establish and collect fees for subscriptions and  
376 contracts with private payors and to seek funding from nongovernmental health access  
377 foundations and undesignated drug litigation settlement funds associated with pharmaceutical  
378 marketing and pricing practices.

379 SECTION 11. Section 25B of said chapter 111, as appearing in the 2006 Official Edition  
380 is hereby amended by striking out the definition of "Expenditure minimum with respect to  
381 substantial capital expenditures" and inserting in place thereof the following definition:-

382 "Expenditure minimum with respect to substantial capital expenditures", shall mean,  
383 with respect to expenditures and acquisitions made by or for (1) acute-care hospitals and  
384 comprehensive cancer centers as defined in section thirty-one of chapter six A, only, seven and  
385 one-half million dollars, except that expenditures for or the acquisition of, major movable  
386 equipment not otherwise defined by the department as new technology or innovative services  
387 shall not require a determination of need, and shall not be included in the calculation of the  
388 expenditure minimum; and (2) health care facilities, other than acute-care hospitals, and  
389 facilities subject to licensing under chapter one hundred and eleven B, with respect to (a)  
390 expenditures for, or the acquisition of, medical, diagnostic or therapeutic equipment, four  
391 hundred thousand dollars, and (b) all other expenditures and acquisitions, eight hundred  
392 thousand dollars; provided, however, that expenditures for, or the acquisition of, any  
393 replacement of medical, diagnostic or therapeutic equipment defined as new technology or  
394 innovative services for which a determination of need has issued or which was exempt from  
395 determination of need, shall not require a determination of need and shall not be included in the

396 calculation of the expenditure minimum; provided, further, that expenditures and acquisitions  
397 concerned solely with outpatient services other than ambulatory surgery, not otherwise defined  
398 as new technology or innovative services by the department, shall not require a determination of  
399 need and shall not be included in the calculation of the expenditure minimum; unless said  
400 expenditures and acquisitions are equal to or greater than twenty-five million dollars, in which  
401 case a determination of need shall be required. Notwithstanding the above limitations, acute-  
402 care hospitals only may elect at their option to apply for determination of need for expenditures  
403 and acquisitions less than the expenditure minimum.

404 SECTION 12. Said chapter 111 hereby further amended by inserting after section 25K  
405 the following section:-

406 Section 25L. There shall be in the department a center for primary care recruitment and  
407 placement to improve access to primary care services.

408 The center shall: (i) coordinate the department's primary care workforce activities with  
409 other state agencies and public and private entities involved in health care workforce training,  
410 recruitment and retention; (ii) monitor trends in access to primary care and primary care  
411 workforce capacity, including regional disparities; (iii) determine statewide target areas for  
412 provider placement based on level of access to primary care; (iv) maintain a public web-based  
413 statewide primary care job database; (v) conduct outreach and marketing to recruit primary care  
414 providers, regionally and nationally, to practice in the commonwealth; (vi) coordinate state and  
415 federal loan repayment and incentive programs for primary care providers; (vii) assist and  
416 support communities, physician groups, community health centers and community hospitals in  
417 developing cost-effective and comprehensive recruitment initiatives; (viii) act as a career

418 service center to assist and support primary care professionals and provide job placement  
419 assistance; and (ix) maximize all sources of public and private funds for recruitment initiatives.

420 The center shall submit an annual report, not later than October 1, to the joint committee  
421 on public health, the joint committee on health care financing, and the house and senate  
422 committees on ways and means regarding the center's activities, in recruiting and retaining  
423 health care providers for underserved populations and areas throughout the commonwealth. The  
424 annual report shall include, but shall not be limited to, information about: (i) the activities and  
425 accomplishments of the center during the report period; (ii) planned activities for the next year;  
426 (iii) the number and type of providers who have been recruited to work in the commonwealth as  
427 a result of center activities; (iv) the retention rate of providers who have located in target areas  
428 as a result of center activities; (v) the utilization rate of the scholarship and loan repayment  
429 programs and other programs or activities authorized for provider recruitment and retention; and  
430 (vi) recommendations for pilot programs and regulatory or legislative proposals to address  
431 workforce needs, shortages, recruitment and retention.

432 SECTION 13. Section 51 of said chapter 111, as appearing in the 2006 Official Edition,  
433 is hereby amended by inserting after the fourth paragraph the following paragraph:-

434 A hospital licensed under this chapter shall report each serious reportable event listed in  
435 regulations promulgated under subsection (a) of section 16P of chapter 6A to the Betsy Lehman  
436 center for patient safety and medical error reduction and the department of public health as soon  
437 as is reasonably and practically possible, but not later than 15 working days after the discovery  
438 of the serious reportable event. Any licensed hospital that fails to comply with this section and  
439 the rules and regulation set forth by the department may have its license revoked or suspended  
440 by the department, be fined up to \$1,000 per day per violation, or both.

SECTION 14. Said chapter 111 is hereby further amended by inserting after section 53D the following 3 sections:-

Section 53E. (a) The department shall promulgate regulations for the establishment of patient and family advisory councils (hereafter referred to as councils in this section) by hospitals. The councils may advise the hospital on matters including but not limited to patient/provider relationships, institutional review boards, quality improvement initiatives and patient education on safety and quality matters. Members of a council may act as reviewers of publicly reported quality information, members of task forces, members of awards committees for patient safety activities, members of Advisory Boards, participants on search committees and hiring of new staff, co-trainers for clinical and non-clinical staff, in-service programs, health professional trainees, and participants in reward and recognition programs. The department may require hospitals to report annually on the membership and work of their councils.

Section 53F. (a) The department shall promulgate regulations requiring acute care hospitals to implement a suitable method that enables health care staff members, patients, and/or families to directly request additional assistance from a specially trained individual when the patient's condition appears to be deteriorating. The regulations shall require an early recognition and response method most suitable for the hospital's needs and resources, such as a rapid response team. The method shall be available 24 hours per day.

(b) The regulations shall include criteria for calling additional assistance to respond to a change or perception of change in a patient's condition by the staff, patients or families. The regulations shall include criteria for hospitals to educate patients and family members about the

462 methods for recognition and response to changes in patients' conditions , their purposes and  
463 how to activate the methods.

464           Section 53G. Notwithstanding any other provisions of law to the contrary, any distinct  
465 freestanding entity that is certified or intends to be certified as an Ambulatory Surgical Center  
466 by the federal Centers for Medicare and Services for participation in the Medicare program shall  
467 be a clinic for purposes of licensure under section 51 of this chapter, and shall be deemed to be  
468 in compliance with the conditions for licensure as a clinic under said section 51 if it is  
469 accredited to provide ambulatory surgery services by the Accreditation Association for  
470 Ambulatory Health Care, Inc., the Joint Commission on Accreditation of Healthcare  
471 Organizations, the American Association for Accreditation of Ambulatory Surgery Facilities or  
472 any other national accrediting body that the department of public health determines provides  
473 reasonable assurances that such conditions are met. No original license shall be issued pursuant  
474 to section fifty-one to establish any such ambulatory surgical clinic unless there is a  
475 determination by the department that there is need for such a facility. For purposes of this  
476 section, "clinic" shall not include a clinic conducted by a hospital licensed under said section 51  
477 or by the federal government or the commonwealth. The department shall promulgate  
478 regulations to implement this section.

479           SECTION 15. The first paragraph of section 70 of said chapter 111, as appearing in the  
480 2006 Official Edition, is hereby amended by striking out the second and third sentences and  
481 inserting in place thereof the following 3 sentences-Such records may be handwritten, printed,  
482 typed or in electronic digital media or conversion to electronic digital media as originally  
483 created by such hospital or clinic, by the photographic or microphotographic process, or any



484 combination of the same. Such hospital or clinic, may only destroy said records after notifying  
485 the department of public health and the patient that the applicable retention period has elapsed  
486 and the records will be destroyed. Such notification shall occur through appropriate notice,  
487 such as, but not limited to, the hospital or clinic's privacy notice, that records will be destroyed  
488 after the applicable retention period has elapsed. Such hospital or clinic shall further provide  
489 information through applicable provisions contained in the hospital or clinic notice of privacy  
490 practices that records will be terminated after the applicable retention period has elapsed since  
491 the last date of service.

492 SECTION 16. Said section 70 of said chapter 111, as so appearing, is hereby further  
493 amended by striking out, in line 66, the word "thirty" and inserting in place thereof the  
494 following figure:- 15.

495 SECTION 17. The first paragraph of section 9E of chapter 112 of the General Laws, as  
496 so appearing, is hereby amended by adding the following sentence:- Physicians may supervise  
497 up to 4 physician assistants.

498 SECTION 18. Chapter 118E of the General Laws is hereby amended by inserting after  
499 section 10F the following section:-

500 Section 10G. (a) As used in this section, the following term shall have the following  
501 meaning:-

502  
503 "Medical home," a primary care practice that utilizes a comprehensive approach to  
504 providing patient-centered care that is accessible, continuous, and coordinated so that the  
505 relationship between the provider and patient is directed at maintaining a healthy lifestyle with

506 preventive and ongoing health services and is respectful of, and responsive to, individual patient  
507 preference, needs, and values.

508

509 (b) Notwithstanding any general or special law to the contrary, the office of Medicaid,  
510 subject to appropriation and the availability of federal financial participation, shall establish a  
511 medical home demonstration program for the purpose of redesigning the health care delivery  
512 system to provide targeted, accessible, continuous and coordinated family-centered care to high  
513 need populations including, but not limited to, those with multiple chronic illnesses that require  
514 regular monitoring, advising or treatment. The office of Medicaid shall work with Medicaid  
515 managed care organizations in development and implementation of the program.

516 (c) Under the demonstration program, case management fees shall be paid to personal  
517 physicians and incentive payments shall be paid to physicians and providers participating in  
518 practices that provide medical home services. Medical homes shall be responsible for: (1)  
519 targeting eligible individuals for program participation; (2) providing safe and secure  
520 technology to promote patient access to personal health information; (3) developing a health  
521 assessment tool for the targeted individuals; and (4) providing training for personnel involved in  
522 the coordination of care.

523 (d) The program shall operate for 3 years in urban, rural and underserved areas in up to  
524 10 communities and shall include physician practices with less than 3 full-time equivalent  
525 physicians, as well as larger practices, particularly in rural and underserved areas.

526 (e) Personal physicians who provide first contact and continuous care for their patients  
527 shall be board certified. Such personal physicians must also have a staff and resources to  
528 manage the comprehensive and coordinated care of each of their patients. Participating

529 providers may be specialists or sub-specialists for patients requiring ongoing care for specific  
530 conditions, multiple chronic conditions such as severe asthma, complex diabetes, cardiovascular  
531 disease, and rheumatologic disorder, or for those with a prolonged illness.

532 (f) Personal physicians shall perform or provide for the performance of: (1) advocates  
533 for and providing ongoing support, oversight and guidance to implement a plan of care; that  
534 provides an integrated, coherent, cross-discipline plan for ongoing medical care developed in  
535 partnership with patients and including all other physicians furnishing care to the patient  
536 involved and other appropriate health care providers or agencies such as home health agencies;  
537 (2) uses evidence-based medicine and clinical decision support tools to guide decision-making  
538 at the point-of-care based on patient-specific factors; (3) uses health information technology that  
539 may include remote monitoring and patient registries; and (4) encourages patients to engage in  
540 management of their own health through education and support systems.

541 (g) The office of Medicaid may establish a system of supplemental payments for care  
542 management to personal physicians through the establishment of a care management fee, and  
543 shall establish within the office of Medicaid a care management fee code and a value for these  
544 payments.

545 (h) The office of Medicaid may also establish a system of supplemental payment for a  
546 medical home to physician group practices through the establishment of a medical home fee,  
547 and shall establish a medical home fee code and a value for these payments.

548  
549 (i) The office of Medicaid shall provide a yearly program evaluation and submit a report  
550 to the senate and house chairs of the joint committee on health care financing and the chairs of  
551 the senate and house committees on ways and means.

552 SECTION 19. Said chapter 118E is hereby further amended by adding the following  
553 section:-

554 Section 61. (a) Subject to subsection (c), for the purposes of processing claims for  
555 health care services submitted by a health care provider, the executive office of health and  
556 human services and its subcontractors shall, without local customization, accept and recognize  
557 patient diagnostic information and patient care service and procedure information submitted  
558 pursuant to, and consistent with, the current Health Insurance Portability and Accountability Act  
559 compliant code sets as adopted by: the Centers for Medicare and Medicaid Services; the  
560 International Classification of Diseases; the American Medical Association's Current Procedural  
561 Terminology codes, reporting guidelines and conventions; and the Centers for Medicare and  
562 Medicaid Services Healthcare Common Procedure Coding System. The executive office and its  
563 subcontractors shall adopt the foregoing coding standards and guidelines and changes thereto  
564 effective on the same date as the national implementation date established by the entity  
565 implementing said coding standards.

566 (b) Subject to subsection (c), the executive office and its subcontractors shall, without  
567 local customization, use the standardized claim formats for processing health care claims as  
568 adopted by the National Uniform Claim Committee and the National Uniform Billing  
569 Committee and implemented pursuant to the federal Health Insurance Portability and  
570 Accountability Act. The executive office and its subcontractors shall, without local  
571 customization, adopt and routinely process all changes to such formats effective on the same  
572 date as the implementation date established by the entity implementing said formats.

573 (c) Other than requirements for consistency and uniformity in coding patient diagnostic  
574 information and patient care service and procedure information, this section shall not modify

575 not supersede the executive office's or its subcontractor's payment policy or utilization review  
576 policy. Nothing in this section shall further preclude the executive office or a subcontractor  
577 thereof from adjudicating a claim pursuant to its billing guidelines, payment policies or provider  
578 contracts.

579 (d) The executive office and its subcontractors shall accept and recognize at least 85 per  
580 cent of all claims submitted by health care providers pursuant to this section.

581 SECTION 20. Said section 61 of said chapter 118E, as appearing in section 19, is hereby  
582 amended by striking out subsection (d) and inserting the following:- (d) The executive office  
583 and its subcontractors shall accept and recognize all claims submitted by health care providers  
584 pursuant to and consistent with this section.

585 SECTION 21. Chapter 118G of the General Laws, as appearing in the 2006 Official  
586 Edition, is hereby amended by adding the following section:-

587 Section 40. (a) The division shall hold an annual public hearing to examine the factors  
588 that contribute to the cost increases of the health care delivery system and strategies employed  
589 by the provider community to reduce cost growth. While considering size, payor mix,  
590 geographic representation and specialty, the division shall identify a broad representative  
591 sample of providers in each of the following categories: integrated delivery systems; acute care  
592 hospitals; community health centers; freestanding ambulatory surgical centers; physician group  
593 practices; rehabilitation hospitals; and skilled nursing facilities. Each identified provider shall  
594 be required to provide oral and written testimony at the hearing in a format determined by the  
595 division. The division shall require providers to provide testimony relative to: payment  
596 systems; utilization trends, including volume of services and intensity of services; demographics  
597 of populations served; labor and supply costs; community benefits programs; endowment

598 contributions; executive compensation; administrative costs; capital investments; strategies to  
599 contain the rate of cost growth including, but not limited to, provider efforts to minimize,  
600 medical errors, eliminate waste and duplication in clinical care, manage chronic diseases, reduce  
601 the use of ineffective or inappropriate medical technology or devices, prioritize technology  
602 investments for computerized physician support systems and electronic health records,  
603 determine capital expenditures based on public health needs, and cut administrative costs; and  
604 other matters as determined by the division.

605 (b) Within 60 days following the hearing conducted pursuant to subsection (a), the  
606 division shall issue a public report summarizing its findings and any recommendations. The  
607 report shall include, but shall not be limited to, the following: (i) a standard measurement of the  
608 annual total health care spending in the commonwealth, or the "Massachusetts Global Health  
609 Cost Indicator", as determined by the health care quality and cost council; (ii) the rate of annual  
610 increase or decrease of health care costs in total and within health care sectors; (iii) an analysis  
611 of the primary cost drivers in the health care delivery system; (iv) an evaluation of the scope  
612 and effectiveness of provider cost containment efforts; and (v) regulatory, legislative and other  
613 recommendations to control health care costs, as developed by the division.

614 SECTION 22. Section 36 of chapter 123 of the General Laws, as so appearing, is  
615 hereby amended by adding the following 4 sentences:- Each facility, subject to this chapter and  
616 section 19 of chapter 19, that provides mental health care and treatment shall maintain patient  
617 records, as defined in the first paragraph of section 70 of chapter 111, for at least 15 years after  
618 the closing of the record due to discharge, death or last date of service. No facility may destroy  
619 such records unless it first provides notice to the department of public health and to patients that  
620 the applicable retention period has elapsed and that records will be destroyed. The means of

621 providing such notice shall include, but not be limited to, the provision of the hospital or clinic's  
622 privacy notice that records will be destroyed after the applicable retention period has elapsed. A  
623 facility shall further provide information through a provision of the hospital or clinic notice of  
624 privacy practices that records will be terminated after the applicable retention period has elapsed  
625 after the last date of service.

626 SECTION 23. Chapter 176O of the General Laws is hereby amended by inserting after  
627 section 5 the following 2 sections:-

628 Section 5A. (a) Subject to subsection (c), for the purposes of processing claims for  
629 health care services submitted by a health care provider, a carrier and its subcontractors shall,  
630 without local customization, accept and recognize patient diagnostic information and patient  
631 care service and procedure information submitted pursuant to, and consistent with, the current  
632 Health Insurance Portability and Accountability Act compliant code sets as adopted by: the  
633 International Classification of Diseases; the American Medical Association's Current Procedural  
634 Terminology codes, reporting guidelines and conventions; and the Centers for Medicare and  
635 Medicaid Services Healthcare Common Procedure Coding System. A carrier and its  
636 subcontractors shall adopt the foregoing coding standards and guidelines, and changes thereto,  
637 effective on the same date as the national implementation date established by the entity  
638 implementing said coding standards.

639 (b) Subject to subsection (c), a carrier and its subcontractors shall, without local  
640 customization, use the standardized claim formats for processing health care claims as adopted  
641 by the National Uniform Claim Committee and the National Uniform Billing Committee and  
642 implemented pursuant to the federal Health Insurance Portability and Accountability Act. A

643 carrier and its subcontractors shall, without local customization, adopt and routinely process all  
644 changes to such formats effective on the same date as the implementation date established by  
645 the entity implementing said formats.

646 (c) Other than requirements for consistency and uniformity in coding patient diagnostic  
647 information and patient care service and procedure information, this section shall not modify  
648 nor supersede a carrier's or its subcontractor's payment policy, utilization review policy or  
649 benefits under a health benefit plan. Nothing in this section shall further preclude a carrier or a  
650 subcontractor thereof from adjudicating a claim pursuant to its billing guidelines, payment  
651 policies, provider contracts or health benefit plans.

652 (d) Carriers and subcontractors thereof shall accept and recognize at least 85 per cent of  
653 all claims submitted by health care providers pursuant to this section.

654

655 Section 5B. To ensure uniformity and consistency in the submission and processing of  
656 claims for health care services pursuant to section 5A of chapter 176O, the bureau of managed  
657 care within the division of insurance, after consultation with a statewide advisory committee  
658 including, but not limited to, the Massachusetts Hospital Association, the Massachusetts  
659 Medical Society, the Massachusetts Association of Health Plans, the Blue Cross and Blue  
660 Shield of Massachusetts, the Massachusetts Health Information Management Association, the  
661 Massachusetts Health Data Consortium, a representative of America's Health Insurance Plans, a  
662 representative of a MassHealth contracted managed care organization, the executive office of  
663 health and human services, the division of health care finance and policy, the health care quality  
664 and cost council, the house of representatives, and the senate, shall adopt policies and  
665 procedures to enforce said section 5A. The policies and procedures shall include a system for



666 reporting inconsistencies related to a carrier's compliance with said section 5A. The bureau  
667 shall work jointly with the executive office of health and human services, to resolve reports of  
668 noncompliance with the requirements of section 53 of chapter 118E. The bureau shall convene  
669 the advisory committee annually to review and discuss issues reported by health care providers  
670 pursuant to this section as well as to discuss further recommendations to improve the uniformity  
671 and consistency of the reporting of patient diagnostic information and patient care service and  
672 procedure information as it relates to the submission and processing of health care claims.

673 SECTION 24. Said section 5A of said chapter 176O, as appearing in section 23, is  
674 hereby amended by striking out subsection (d) and inserting in place thereof the following  
675 subsection:-

676 (d) Carriers and their subcontractors shall accept and recognize all claims submitted by  
677 health care providers pursuant to this section.

678 SECTION 25. The General Laws are hereby amended by inserting after chapter 176Q  
679 the following 2 chapters:-

680 CHAPTER 176R

681 CONSUMER CHOICE OF NURSE PRACTITIONER SERVICES

682 Section 1. As used in this chapter, the following words shall have the following  
683 meanings:

684 "Carrier", an insurer licensed or otherwise authorized to transact accident or health  
685 insurance under chapter 175; a nonprofit hospital service corporation organized under chapter

686 176A; a nonprofit medical service corporation organized under chapter 176B; a health  
687 maintenance organization organized under chapter 176G; an organization entering into a  
688 preferred provider arrangement under chapter 176I; a contributory group general or blanket  
689 insurance for persons in the service of the commonwealth under chapter 32A; a contributory  
690 group general or blanket insurance for persons in the service of counties, cities, towns and  
691 districts, and their dependents under chapter 32B; the medical assistance program administered  
692 by the division of medical assistance pursuant to chapter 118E and in accordance with Title XIX  
693 of the Federal Social Security Act or any successor statute; and any other medical assistance  
694 program operated by a governmental unit for persons categorically eligible for such program.

695 "Commissioner", the commissioner of insurance.

696 "Insured", an enrollee, covered person, insured, member, policyholder or subscriber of a  
697 carrier.

698 "Nondiscriminatory basis", a carrier shall be deemed to be providing coverage on a non-  
699 discriminatory basis if its plan does not contain any annual or lifetime dollar or unit of service  
700 limitation imposed on coverage for the care provided by a nurse practitioner which is less than  
701 any annual or lifetime dollar or unit of service limitation imposed on coverage for the same  
702 services by other participating providers.

703 "Nurse practitioner", a registered nurse who holds authorization in advanced nursing  
704 practice as a nurse practitioner under section 80B of chapter 112, and regulations promulgated  
705 thereunder.

706 "Participating provider", a provider who, under a contract with the carrier or with its  
707 contractor or subcontractor, has agreed to provide health care services to insureds with an  
708 expectation of receiving payment, other than coinsurance, co-payments or deductibles, directly  
709 or indirectly from the carrier.

710 "Primary care provider", a health care professional qualified to provide general medical  
711 care for common health care problems. The primary care provider supervises, coordinates,  
712 prescribes, or otherwise provides or proposes health care services, initiates referrals for  
713 specialist care, and maintains continuity of care, within their scope of practice.

714 Section 2. The commissioner and the group insurance commission shall require that all  
715 carriers recognize nurse practitioners as participating providers subject to section 3 and shall  
716 include coverage, on a nondiscriminatory basis, to their insureds for care provided by nurse  
717 practitioners for the purposes of health maintenance, diagnosis and treatment. Such coverage  
718 shall include benefits for primary care, intermediate care and inpatient care, including care  
719 provided in a hospital, clinic, professional office, home care setting, long term care setting,  
720 mental health or substance abuse programs, or other settings when rendered by a nurse  
721 practitioner who is a participating provider and is practicing within the scope of her professional  
722 license to the extent that such policy or contract currently provides benefits for identical  
723 services rendered by a provider of health care licensed by the commonwealth.

724 Section 3. A participating nurse practitioner practicing within the scope of her licensure  
725 including all regulations requiring collaboration with a physician under section 80B of chapter  
726 1-12, shall be considered qualified within the carrier's definition of primary care provider to an  
727 insured.

728 Section 4. Notwithstanding any special or general law to the contrary, all carriers that  
729 require the designation of a primary care provider shall provide their insured with an  
730 opportunity to select a participating provider nurse practitioner as a primary care provider or to  
731 change their primary care provider to a participating provider nurse practitioner at any time  
732 during their coverage period.

733 Section 5. Notwithstanding any special or general law to the contrary, all carriers shall  
734 ensure that all participating provider nurse practitioners are included on any publicly accessible  
735 list of participating providers for the carrier.

736 Section 6. Complaints of noncompliance against carriers shall be filed with and  
737 investigated by the commissioner or the group insurance commission, whichever shall have  
738 regulatory authority over the carrier. The commissioner and the group insurance commission  
739 shall promulgate regulations to enforce this chapter.

740

741

## CHAPTER 176S

742

### HEALTH INSURANCE RATE HEARINGS

743 Section 1. As used in this chapter the following words shall have the following  
744 meanings, unless the context clearly requires otherwise:-

745 "Actual loss ratio", the ratio between provider claims incurred by a carrier and  
746 premiums earned by that carrier under a health plan, to be calculated in a manner established by  
747 the commissioner pursuant to regulation.

748 "Adjusted weighted average market premium price", the arithmetic mean of all premium  
749 rates for a given prototype plan sold to eligible insureds with similar rate basis type by all

750 carriers selling prototype plans or alternative prototype plans in the commonwealth, weighted  
751 pursuant to regulations promulgated by the commissioner.

752 "Alternative prototype plan", a health plan which meets the criteria established by the  
753 commissioner and which is intended for sale under section 4 of chapter 176Q, to eligible  
754 individuals and to eligible small groups, as defined in section 1 of chapter 176Q.

755 "Carrier", an insurer licensed or otherwise authorized to transact accident and health  
756 insurance under chapter 175; a nonprofit hospital service corporation organized under chapter  
757 176A; a non-profit medical service corporation organized under chapter 176B; or a health  
758 maintenance organization organized under chapter 176G.

759 "Commissioner", the commissioner of insurance.

760 "Health plan", any individual, general, blanket or group policy of health, accident or  
761 sickness insurance issued by an insurer licensed under chapter 175 or the laws of any other  
762 jurisdiction; a hospital service plan issued by a nonprofit hospital service corporation under  
763 chapter 176A or the laws of any other jurisdiction; a medical service plan issued by a nonprofit  
764 hospital service corporation under chapter 176B, or the laws of any other jurisdiction; a health  
765 maintenance contract issued by a health maintenance organization under chapter 176G or the  
766 laws of any other jurisdiction; and an insured health benefit plan that includes a preferred  
767 provider arrangement issued under chapter 176I or the laws of any other jurisdiction. "Health  
768 plan" shall not include accident only, credit-only, limited scope dental or vision benefits if  
769 offered separately, hospital indemnity insurance policies if offered as independent,  
770 noncoordinated benefits which for the purposes of this chapter shall mean policies issued  
771 pursuant to chapter 175 which provide a benefit not to exceed \$500 per day, as adjusted on an  
772 annual basis by the amount of increase in the average weekly wages in the commonwealth as

773 defined in section 1 of chapter 152, to be paid to an insured or a dependent, including the spouse  
774 of an insured, on the basis of a hospitalization of the insured or a dependent, disability income  
775 insurance, coverage issued as a supplement to liability insurance, specified disease insurance  
776 that is purchased as a supplement and not as a substitute for a health plan and meets any  
777 requirements the commissioner by regulation may set, insurance arising out of a workers'  
778 compensation law or similar law, automobile medical payment insurance, insurance under  
779 which benefits are payable with or without regard to fault and which is statutorily required to be  
780 contained in a liability insurance policy or equivalent self insurance, long-term care if offered  
781 separately, coverage supplemental to the coverage provided under 10 U.S.C. 55 if offered as a  
782 separate insurance policy, or any policy subject to the provisions of chapter 176K. The  
783 commissioner may by regulation define other health coverage as a health plan for the purposes  
784 of this chapter.

785

786 "Prototype plan", a health plan which meets the criteria established by the commissioner.

787 "Rate basis type", each category of individual or family composition for which separate  
788 rates are charged for a health benefit plan as determined by the carrier subject to restrictions set  
789 forth in regulations promulgated by the commissioner.

790 Section 2. After a date established annually by the commissioner pursuant to regulation,  
791 every carrier desiring to increase or decrease premiums for any health insurance policy or  
792 desiring to set the initial premium for a new health insurance policy under any health plan shall  
793 file its rates with the commissioner at least 90 days before the proposed effective date of such  
794 new health insurance rates.

95 Section 3. Any increase in premium rates shall continue in effect for not less than 12  
796 months, except that an increase in benefits or decrease in rates may be permitted at any time.

797 Section 4. A carrier shall annually report to the commissioner and to the health care  
798 quality and cost council, established under section 16K of chapter 6A, not later than May 1, the  
799 actual loss ratio calculated for each health plan for the previous calendar year.

800 Section 5. The commissioner shall initiate a hearing conducted pursuant to chapter 30A  
801 on any filing under section 2 prior to its effective date on at least 10 days' notice. The  
802 commissioner may consolidate hearings for more than 1 carrier and may consolidate hearings  
803 for multiple health plans filed by 1 carrier. The carrier shall provide information on the reasons  
804 for the proposed premium change, and members of the public may testify. All testimony and  
805 evidence received shall be public records. The commissioner may promulgate guidelines to  
806 safeguard the confidentiality of contracts that establish rates between insurers and institutional  
807 providers licensed under section 51 of chapter 111 which shall apply when the commissioner  
808 obtains such contracts pursuant to section 8A of chapter 175 for purposes of a hearing under this  
809 section.

810  
811 The attorney general shall have the authority to intervene in any hearing called for under  
812 this section and may require that a party to such a hearing produce any documents related to the  
813 proposed premium change or documents that the attorney general deems necessary to enable  
814 him or the commissioner to evaluate the merits of the proposed premium change. The attorney  
815 general shall keep all information and documents obtained under this section confidential and  
6 shall not disclose such information or documents to any person except as necessary in a case

817 brought by the attorney general under this chapter. Such information and documents shall not  
818 be public records and shall be exempt from disclosure under section 10 of chapter 66.

819

820 Such requested premium change or initial premium request shall be filed at least 90 days  
821 before the proposed effective date of such increase, and shall be communicated to the insureds  
822 at least 90 days before the proposed effective date of such change, in the manner directed by the  
823 commissioner.

824

825 The rate filer shall advertise any public hearing conducted under this section in  
826 newspapers in Boston, Brockton, Fall River, Pittsfield, Springfield, Worcester, New Bedford  
827 and Lowell.

828

829 Within 90 days after the conclusion of any hearing initiated under this section, the  
830 commissioner shall issue a report containing findings of fact from the evidence presented in the  
831 carrier's filing and in the hearing. The findings of fact shall include, but shall not be limited to:

- 832 1) the carrier's administrative expenses, including but not limited to the carrier's  
833 salary structure, advertising and other marketing expenses, and commissions,  
834 brokerage fees and other distribution expenses, as compared to other carriers  
835 within and without the commonwealth;
- 836 2) the carrier's expenses related to health care contracts, including but not limited to  
837 the costs of services rendered by health care providers, the rates at which it pays  
838 for such services and the volume of services provided;

839



- 840 3) the carrier's loss experience under the health plan, including evaluations of the  
841 carrier's actual loss ratio and of utilization by the carrier's insureds, and of  
842 identifiable cost drivers for that health plan, as compared to other carriers within  
843 and without the commonwealth;
- 844 4) cost-sharing assumptions made in the health plan, including, but not limited to,  
845 the use of deductibles, co-payments and coinsurance;
- 846 5) the carrier's provisions in the rates for reserves and surplus; and
- 847 6) the carrier's programs of cost containment, as compared to other carriers within  
848 and without the commonwealth.

849 Nothing in this paragraph shall prohibit the attorney general from publishing any report  
850 concerning a hearing under this section.

851

852 This section shall not affect any procedures for the approval or disapproval of health  
853 plan rates provided elsewhere in the General Laws, except as specifically provided herein.

854

855 The commissioner shall promulgate regulations to specify the conduct and scheduling of  
856 the hearings required pursuant to this section, provided that any such regulation shall facilitate  
857 adequate discovery of information related to the filed rates.

858

859

860 Section 6. The supreme judicial court shall have jurisdiction in equity upon the petition  
861 of the attorney general, on behalf of the commissioner and upon a summary hearing, to enforce  
862 all orders of the commissioner.

863

864           Any person aggrieved by any final action, order, finding or decision of the commissioner  
865 under this section may, within 20 days from the filing of such final action, order, finding or  
866 decision in his office, file a petition in the supreme judicial court for the county of Suffolk for a  
867 review of such action, order, finding or decision. The final action, order, finding, or decision of  
868 the commissioner shall remain in full force and effect, pending the final decision of the court,  
869 unless the court or a justice thereof after notice to the commissioner shall by a special order  
870 otherwise direct. Review by the court on the merits shall be limited to the record of proceedings  
871 before the commissioner. The court shall have jurisdiction to modify, amend, annul, reverse or  
872 affirm such action, order, finding or decision and shall uphold the commissioner's action, order,  
873 finding, or decision if it is consistent with the standards set forth in paragraph 7 of section 14 of  
874 chapter 30A. The court may make any appropriate order or decree and may make such order as  
875 to costs as it deems equitable. The court may make such rules or orders as it deems proper  
876 governing proceedings under this section to secure prompt and speedy hearings and to expedite  
877 final decisions thereon.

878

879           Section 7. The commissioner may promulgate regulations to facilitate the  
880 administration and enforcement of this chapter and to govern hearings and investigations  
881 thereunder, and may issue such orders as he finds proper, expedient or necessary to enforce and  
882 administer this chapter and to secure compliance with any rules and regulations made  
883 thereunder.

884

885 SECTION 26. The General Laws are hereby amended by inserting after chapter 268B  
886 the following chapter:-

887 CHAPTER 268C

888 PHYSICIAN AND PHARMACEUTICAL MANUFACTURER CONDUCT

889  
890 Section 1. As used in this chapter, the following words shall have the following  
891 meanings:-

892  
893 "Gift", a payment, entertainment, meals, travel, honorarium, subscription, advance,  
894 services or anything of value, unless consideration of equal or greater value is received. "Gift"  
895 shall not include anything of value received by inheritance, a gift received from a member of the  
896 physician's immediate family or from a relative within the third degree of consanguinity of the  
897 physician or of the physician's spouse or from the spouse of any such relative, or prescription  
898 drugs provided to a physician solely and exclusively for use by the physician's patients.

899  
900 "Immediate family", a spouse and any dependent children residing in the reporting  
901 person's household.

902  
903 "Medical device", an instrument, apparatus, implement, machine, contrivance, implant,  
904 *in vitro* reagent, or other similar or related article, including any component, part, or accessory,  
905 which is: (1) recognized in the official National Formulary, or the United States Pharmacopeia,  
906 or any supplement to them; (2) intended for use in the diagnosis of disease or other conditions,  
907 or in the cure, mitigation, treatment, or prevention of disease, in man or other animals; or (3)

908 intended to affect the structure or any function of the body of man or other animals, and which  
909 does not achieve its primary intended purposes through chemical action within or on the body of  
910 man or other animals and which is not dependent upon being metabolized for the achievement  
911 of its primary intended purposes.

912

913 "Person", a business, individual, corporation, union, association, firm, partnership,  
914 committee, or other organization or group of persons.

915

916 "Pharmaceutical marketer", a person who, while employed by or under contract to  
917 represent a pharmaceutical manufacturing company, engages in pharmaceutical detailing,  
918 promotional activities or other marketing of prescription drugs in this state to any physician,  
919 hospital, nursing home, pharmacist, health benefit plan administrator or any other person  
920 authorized to prescribe, dispense, or purchase prescription drugs. The term does not include a  
921 wholesale drug distributor licensed under section 36A of chapter 112, a representative of such a  
922 distributor who promotes or otherwise markets the services of the wholesale drug distributor in  
923 connection with a prescription drug, a licensed medical device distributor, or a retail pharmacist  
924 registered under section 37 of chapter 112 if such person is not engaging in such practices under  
925 contract with a manufacturing company.

926

927 "Pharmaceutical manufacturing company", any entity which is engaged in the  
928 production, preparation, propagation, compounding, conversion or processing of prescription  
929 drugs, either directly or indirectly by extraction from substances of natural origin, or  
930 independently by means of chemical synthesis or by a combination of extraction and chemical

931 synthesis, or any entity engaged in the packaging, repackaging, labeling, relabeling or  
932 distribution of prescription drugs. The term does not include a wholesale drug distributor  
933 licensed under section 36A of chapter 112 or a retail pharmacist registered under section 37 of  
934 chapter 112.

935  
936 "Pharmaceutical manufacturer agent", a pharmaceutical marketer or any other person  
937 who for compensation or reward does any act to promote, oppose or influence the prescribing of  
938 a particular prescription drug or medical device or category of prescription drugs or medical  
939 devices. The term shall not include a licensed pharmacist, licensed physician or any other  
940 licensed health care professional with authority to prescribe prescription drugs who is acting  
941 within the ordinary scope of the practice for which he is licensed.

942  
943 "Physician", a person licensed to practice medicine by the board of medicine  
944 under section 2 of chapter 112 who prescribes prescription drugs for any person, or the  
945 physician's employees or agents.

946  
947 "Prescription drugs", any and all drugs upon which the manufacturer or distributor has  
948 placed or is required by federal law and regulations to place the following or a comparable  
949 warning: "Caution federal law prohibits dispensing without prescription."

950  
951 Section 2. No pharmaceutical manufacturer agent shall knowingly and willfully offer or  
952 give to a physician, a member of a physician's immediate family, a physician's employee or  
953 agent, a health care facility or employee or agent of a health care facility, a gift of any value.

954 Nothing in the section shall prohibit the provision, distribution, dissemination, or receipt of peer  
955 reviewed academic, scientific or clinical information. Nothing in this section shall prohibit the  
956 purchase of advertising in peer reviewed academic, scientific or clinical journals.

957 Section 3. A person who violates this chapter shall be punished by a fine of not more  
958 than \$5,000.

959

960 SECTION 27. Notwithstanding any general or special law to the contrary, the trustees of  
961 the University of Massachusetts shall expand the entering class at its medical school and  
962 increase residencies for medical school graduates for students committed to entering the  
963 primary care field and to working in underserved regions of the commonwealth. The trustees  
964 shall develop a master plan for expanding medical student enrollment and increasing internships  
965 and residencies for medical school graduates who are committed to primary care and work in  
966 underserved regions without reducing academic quality, together with a financial plan to  
967 support such expansion, and shall report that plan to the joint committee on health care  
968 financing and the house and senate committees on ways and means not later than January 1,  
969 2009.

970

971

972 SECTION 28. Notwithstanding any general or special law to the contrary, the center for  
973 primary care recruitment and placement established under section 12 in consultation with the  
974 board of higher education and the executive office of health and human services, shall, subject  
975 to appropriation, establish a primary care workforce development and loan forgiveness grant  
976 program at community health centers, community hospitals and other facilities in target areas,

977 as determined by the center pursuant to section 25L of chapter 111 of the General Laws, for the  
978 purpose of enhancing the recruitment and retention of primary care physicians and nurse  
979 practitioners authorized to practice pursuant to section 80B of chapter 112 of the General Laws.  
980 Loan forgiveness programs or zero interest loan programs or other forms of assistance utilizing  
981 public funds, in whole or in part, shall require each medical or nursing student recipient to enter  
982 into a contract with the commonwealth as a primary care fellow which shall obligate the  
983 recipient to perform a term of service determined by the center within the commonwealth in  
984 areas of primary care.

985  
986  
987 SECTION 29. Notwithstanding any general or special law to the contrary, the trustees  
988 of the University of Massachusetts, in conjunction with the state health education center at the  
989 University of Massachusetts medical center, shall establish and maintain an enhanced learning  
990 contract program available to medical students every academic year. The program shall provide  
991 full waivers of tuition and fees at the University of Massachusetts medical school. The contract  
992 shall require payback service, of at least 4 years of service within the commonwealth in areas of  
993 primary care, public or community service, or underserved areas as determined by the center for  
994 primary care recruitment and placement and the learning contract committee, in coordination  
995 with the area health education center and state and regional health planning agencies. If a  
996 student fails to perform payback service as required by an enhanced learning contract, that  
997 student shall pay the difference between the tuition paid and double the amount of the tuition  
998 charged together with an origination fee, interest per annum at prime rate as reported at the time  
999 of origination by the Federal Reserve, a margin and repayment fee as set by the board. No

1000 payback service or tuition loan repayment shall be required prior to the termination of any  
1001 internship and residency requirements. Interest shall begin to accrue upon completion of the  
1002 requirements for the degree. The commonwealth shall bear the cost of such tuition and fee  
1003 waivers for enhanced learning contracts. The dean of the medical school shall report annually  
1004 the number of students participating in enhanced learning contracts, the area of medicine within  
1005 which payback is to be performed, and the number of students utilizing the repayment option.  
1006 The report shall also outline the effects of payback in the underserved areas of the  
1007 commonwealth.

1008  
1009 SECTION 30. (a) Notwithstanding any general or special law to the contrary, there is  
1010 hereby established and set up on the books of the commonwealth a separate fund to be known as  
1011 the Massachusetts Nursing and Allied Health Workforce Development Trust Fund, hereinafter  
1012 referred to as the health care workforce trust fund, to which shall be credited any appropriations,  
1013 bond proceeds or other monies authorized by the general court and specifically designated to be  
1014 credited thereto, and additional funds including federal grants or loans, or private donations  
1015 made available to the commissioner of higher education for this purpose. The department of  
1016 higher education shall hold the fund in an account separate and apart from other funds or  
1017 accounts. Amounts credited to the fund shall be expended by the commissioner of higher  
1018 education to carry out subsection (b). Any balance in the fund at the close of a fiscal year shall  
1019 be available for expenditure in subsequent fiscal years and shall not revert to the General Fund.

1020 (b) The public purposes of the Massachusetts Nursing and Allied Health Workforce  
1021 Development Trust Fund shall be to develop and support, in consultation with the



1022 Massachusetts Nursing and Allied Health Workforce Development Advisory Committee, short-  
1023 term and long-term strategies to increase the number of Massachusetts public and private higher  
1024 education faculty and students who participate in programs that support careers in fields related  
1025 to nursing and allied health. The commissioner of higher education may expend from the health  
1026 care workforce trust fund such administrative monies as may be necessary for the administration  
1027 of the Massachusetts Nursing and Allied Health Workforce Development Initiative. In  
1028 furtherance of these public purposes, the commissioner of higher education shall expend the  
1029 health care workforce trust fund monies on activities that are calculated to increase the number  
1030 of qualified nursing and allied health faculty and students in the commonwealth and improve  
1031 the nursing and allied health educational offerings available in public higher education  
1032 institutions. Grants and other disbursements and activities may involve, without limitation, the  
1033 University of Massachusetts, state and community colleges, private higher education institutions  
1034 in partnership with public higher education institutions, business and industry partnerships,  
1035 regional alliances, workforce investment boards, organizations granted tax-exempt status under  
1036 section 501(c)(3) of the Internal Revenue Code and other community groups which promote the  
1037 nursing profession. Grants and other disbursements and activities may support, without  
1038 limitation: (i) the goal of rapidly increasing the number of nurses and allied health workers; (ii)  
1039 enhancing the role of the system of public higher education, as institutions and in partnerships  
1040 with other stakeholders, in meeting the short-term and long-term workforce challenges in the  
1041 nursing and allied health professions; (iii) the development and use of innovative curricula,  
1042 courses, programs and modes of delivering education in nursing and allied health professions  
1043 for faculty and students in these fields; (iv) activities with the growing network of stakeholders  
1044 in the nursing and allied health professions to create, implement, share and make broadly and

1045 publicly available best practices and innovative programs relative to instruction, development of  
1046 partnerships and expanding and maintaining faculty and student involvement in careers in these  
1047 fields; and (v) strengthening the institutional capacity to develop and implement long-term  
1048 programs and policies to respond effectively to these challenges.

1049  
1050 SECTION 31. Notwithstanding any general or special law to the contrary, the  
1051 department of housing and community development, in consultation with the executive office of  
1052 health and human services and the department of workforce development, shall establish a pilot  
1053 program to assist hospitals, community health centers, and physician practices in providing  
1054 housing grants or loans for health care professionals in underserved areas. The department of  
1055 housing and community development shall establish an Assisted Housing Fund to provide  
1056 grants or loans for health care professionals who contract to provide care in underserved regions  
1057 of the commonwealth and whose incomes do not exceed certain benchmarks, as established by  
1058 said department. Grants and loans from the fund shall be made available for expenditure in the  
1059 commonwealth and may be used for: (i) the cost to purchase housing that is to be a principal  
1060 residence, including cooperative housing, and that falls within price guidelines established by  
1061 the department, including costs for down payments, mortgage interest rate buy-downs, closing  
1062 costs and other costs determined to be eligible by the department; and (ii) payments for security  
1063 deposits and advance payments for rental housing. The department, subject to appropriation,  
1064 shall contribute \$1 to the assisted housing fund for every \$2 expended by the hospital,  
1065 community health center or physician practice from the assisted housing fund as provided in  
1066 this act. The assistance granted pursuant to this act shall be determined by the department. The  
1067 department shall adopt written procedures for the establishment and operation of the assisted

1068 housing fund. The procedures shall include provisions for eligibility and shall specify the  
1069 expenses for which grants and loans may be made and determine the documentation and  
1070 procedures necessary to qualify for the assistance. Two years after the commencement of the  
1071 pilot program, the department shall report to the house and senate committees on ways and  
1072 means, the joint committee on housing and the joint committee on health care financing, the  
1073 results of the pilot program and shall recommend it for expansion, continuation or  
1074 discontinuation.

1075  
1076  
1077 SECTION 32. Notwithstanding any special or general law to the contrary, the center for  
1078 primary care recruitment and placement, in conjunction with the University of Massachusetts  
1079 medical school and area health education centers, shall study the efforts of Massachusetts-based  
1080 public and private graduate medical education institutions to foster and expand the supply of  
1081 primary care physicians in the commonwealth. The study shall include, but shall not be limited  
1082 to, a survey of institutional efforts to both increase the percentage of medical residents who  
1083 choose a primary care specialty and the overall enrollment of medical students committed to  
1084 entering the primary care field. The study shall recommend innovative primary care  
1085 educational programs and strategies that foster a culture within graduate medical education  
1086 which embraces primary care. The center shall report its findings and recommendations to the  
1087 house and senate committee on ways and means and the joint committee on health care  
1088 financing not later than January 1, 2009.

1090

1091 SECTION 33. (a) Notwithstanding any general or special laws to the contrary, there  
1092 shall be a special commission to examine options and alternatives available to the  
1093 commonwealth to provide regulation, oversight and disposition of the reserves, endowments  
1094 and surpluses of health insurers and hospitals.

1095 (b) The commission shall consist of the inspector general, who shall serve as the chair,  
1096 the commissioner of insurance or his designee, the commissioner of health care finance and  
1097 policy or his designee, the secretary of administration and finance or his designee, the attorney  
1098 general or his designee, the commissioner of public health or his designee and 3 members to be  
1099 appointed by the governor, which shall include a health care consumer advocate and a health  
1100 economist.

1101 (c) The commission shall conduct a study relative to health insurers; including health  
1102 maintenance organizations and acute care and non-acute care hospitals including, but not  
1103 limited to: (1) an analysis of the laws, regulations and other measures currently in effect in the  
1104 commonwealth which regulate the amount, nature and disposition of surpluses held by or for the  
1105 benefit of health insurers in excess of amounts reasonably anticipated to be required to pay  
1106 claims, taking into account the level of such reserves and surpluses necessary to safeguard the  
1107 solvency of health insurers against unanticipated events and other circumstances which may  
1108 cause extraordinary medical losses; (2) an analysis of the federal and state statutes, regulations  
1109 and other measures currently in effect which regulate the amount, nature and disposition of  
1110 surpluses and endowments held by or for the benefit of hospitals in excess of amounts  
1111 reasonably anticipated to be required to perform and support services provided by the hospital  
1112 and to guard against unanticipated events and other circumstances; (3) a review of recent fiscal  
1113 practices and financial reporting by health insurers relative to reserves and surpluses under the

1114 laws of the commonwealth, and of hospital fiscal practices and financial reporting required  
1115 under the laws of the commonwealth; (4) a comparison of the commonwealth's current statutes  
1116 and regulations with those of other states which the commission deems to be reasonably  
1117 comparable to those of the commonwealth; (5) a review and assessment of model acts and  
1118 regulations and any other information which the commission finds to be relevant to its inquiry;  
1119 (6) a summary of alternative approaches to regulation of reserves and surpluses, including the  
1120 disposition of amounts held by or on behalf of health insurers, with particular consideration of  
1121 alternatives that would govern the use of those amounts to reduce premiums or to delay or to  
1122 moderate premium increases; (7) a summary of approaches to regulation of surpluses and  
1123 endowments held by or on behalf of hospitals, with particular consideration of alternatives that  
1124 would govern the use of those amounts to reduce the cost of care; and (8) a review of the  
1125 method by which health insurers and hospitals fund community benefit programs including, but  
1126 not limited to, the manner by which funding is regulated by other states as to the appropriate  
1127 amount, monitoring and direction of such funding. In compiling this report, the commission  
1128 shall seek input from health plans and hospitals operating in the commonwealth, the attorney  
1129 general, the executive office of health and human services, and the health care quality and cost  
1130 council, established under section 16K of section 6A of the General Laws. In conducting its  
1131 examination, the commission shall, to the extent possible, obtain and use actual health plan and  
1132 hospital data and such data shall be confidential and shall not be a public record under clause  
1133 twenty-sixth of section 2 of chapter 4 of the General Laws or section 10 of chapter 66 of the  
1134 General Laws..

1135 (f) The commission may contract with another entity with the requisite financial  
1136 expertise to assist the commission in conducting its study.

1137 (g) The commission shall meet not later than October 1, 2008 and shall hold at least 2  
1138 public hearings. The commission shall file a report of its findings and recommendations with  
1139 the clerks of the senate and house of representatives, the house and senate committee on ways  
1140 and means and the joint committee on health care financing not later than July 1, 2009.

1141

1142

1143 SECTION 34. Notwithstanding any general or special law to the contrary, the  
1144 department of public health, in consultation with the health care quality and cost council, shall  
1145 adopt regulations requiring hospitals, as a standard of eligibility for original licensure and  
1146 renewal of licensure, to register with the National Healthcare Safety Network. Each hospital  
1147 that registers with the National Healthcare Safety Network shall grant access to the department  
1148 and the Betsy Lehman center for patient safety and medical error reduction, in accordance with  
1149 guidelines of the department to: (1) health care-associated infection data elements reportable to  
1150 the National Healthcare Safety Network; and (2) hospital-specific reports generated by the  
1151 National Healthcare Safety Network. Each registered hospital shall collect and submit to the  
1152 National Healthcare Safety Network health care-associated infection data elements in  
1153 accordance with guidelines of the department.

1154 SECTION 35. Notwithstanding any general or special law to the contrary, not later than  
1155 October 1, 2012, the department of public health, in consultation with the health care quality  
1156 and cost council, shall adopt regulations requiring hospitals and community health centers, as a  
1157 standard of eligibility for original licensure and renewal of licensure, to implement  
1158 computerized physician order entry systems as defined by the department. The systems shall be  
1159 certified by the Certification Commission for Healthcare Information Technology or any

1160 successor agency or organization established for the purpose of certifying that health  
1161 information technology shall meet national interoperability standards.

1162 SECTION 36. Notwithstanding any general or special law to the contrary, not later than  
1163 October 1, 2015, the department of public health, in consultation with the health care quality  
1164 and cost council, shall adopt regulations requiring hospitals and community health centers, as a  
1165 standard of eligibility for original licensure and renewal of licensure, to implement interoperable  
1166 electronic health records systems, as defined by the department. The system shall be certified by  
1167 the Certification Commission for Healthcare Information Technology or any successor agency  
1168 or organization established for the purpose of certifying that health information technology shall  
1169 meet national interoperability standards.

1170 SECTION 37. Notwithstanding any general or special law to the contrary, the executive  
1171 office of health and human services shall maximize enrollment of eligible persons in the  
1172 MassHealth Senior Care Options program, the Program of All Inclusive Care for the Elderly,  
1173 the Enhanced Community Options Program and the Community Choices program, or  
1174 comparable successor programs, and shall develop a plan to offer similar coverage to Medicaid  
1175 and Medicare-eligible disabled persons under age 65, which shall be referred to in this section,  
1176 as dual eligible plans.

1177 Not later than 6 months after the effective date of this act, the executive office of health  
1178 and human services shall prepare a report identifying clinical, administrative and financial  
1179 barriers to expanded dual eligible plan, and shall recommend steps to remove the barriers and  
1180 implement the plans. Before finalizing the report, the executive office shall hold a public  
1181 consultative session that shall include organizations representing seniors, organizations  
1182 representing disabled persons, organizations representing health care consumers, organizations

1183 representing racial and ethnic minorities, health delivery systems and health care providers. The  
1184 report shall include consideration of changes in procurement standards and MassHealth  
1185 payment methodologies to promote enrollment in dual eligible plans. The report shall include  
1186 estimates of the costs and benefits of implementing steps to remove barriers to expanded  
1187 enrollment in dual eligible plans, including financial savings and improved quality of care.

1188 The report shall be provided to the committee on health care financing and the house and  
1189 senate committees on ways and means. Subject to appropriation, the executive office of health  
1190 and human services shall implement any steps recommended by the report. Not later than 1  
1191 year after the filing of the report, the executive office shall issue a progress statement on  
1192 expanded enrollment in dual eligible plans

1193 SECTION 38. The department of public health shall, not later than July 1, 2009,  
1194 establish a registry of exemptions granted by the department pursuant to section 6 of chapter  
1195 350 of the acts of 1993 and the department's regulations to any person who filed with the  
1196 department by December 23, 1993, a notice of intent to acquire medical, diagnostic or  
1197 therapeutic equipment used to provide an innovative service or which is a new technology, as  
1198 defined in section 25B of chapter 111 of the General Laws. Registered exemptions shall be  
1199 nontransferable. After July 1, 2009, all exemptions qualifying for this registry that have not  
1200 been registered with the department shall be void. Holders of registered exemptions for  
1201 medical, diagnostic or therapeutic equipment not placed in regular service by July 1, 2009,  
1202 shall, upon application, be eligible for an expedited determination of need process, as  
1203 determined by the department. Exemptions granted by the department under said section 6 of  
1204 said chapter 350 and the department's regulations to any person who filed with the department,  
1205 by December 23, 1993, a notice of intent to acquire medical, diagnostic or therapeutic



1206 equipment used to provide an innovative service or which is a new technology shall expire on  
1207 July 1, 2010, if the equipment for which the exemption was granted was not placed in regular  
1208 service by July 1, 2009 and if no determination of need was granted by the department.

1209 SECTION 39. The division of insurance shall conduct an investigation and study of the  
1210 costs of medical malpractice coverage for health care providers, as defined in section 193U of  
1211 chapter 175 of the General Laws. The investigation and study shall include, but shall not be  
1212 limited to, examination and analysis of the following: (1) the availability and affordability of  
1213 medical malpractice insurance; (2) the factors considered by medical malpractice insurers when  
1214 increasing premiums; (3) options for decreasing premiums including, but not limited to,  
1215 establishing a reinsurance pool with additional stop loss coverage, subsidizing premium  
1216 payments of providers practicing in certain high-risk specialties or in specialties for which the  
1217 cost of premiums represents a disproportionately high proportion of a health care provider's  
1218 income, subsidizing premium payments of providers who do not qualify for group coverage  
1219 rates and pay higher premiums for commercial market insurance and prorating premiums for  
1220 providers who practice less than full-time; and (4) funding mechanisms that would facilitate the  
1221 implementation of recommendations arising out of the study which may include, but which  
1222 shall not be limited to, charges borne by the health care industry or other entities. The division  
1223 shall hold at least 2 public hearings to take testimony relating to the investigation and study, 1  
1224 of which shall be held outside the metropolitan Boston area. The division shall report its  
1225 findings and recommendations to the house and senate committee on ways and means and the  
1226 joint committee on health care financing not later than January 1, 2009.

1227 SECTION 40. Notwithstanding any general or special law to the contrary, the  
1228 masshealth payment advisory board, established pursuant to section 16M of chapter 6A of the

1229 General Laws, shall conduct a study of the need for an increase in Medicaid rates or bonuses for  
1230 primary care physicians, nurse practitioners and subspecialists who provide primary care  
1231 services, such as preventive care, certain evaluation and management procedures, early periodic  
1232 screening, diagnosis and treatment, and scheduled weekend and holiday services, in order to  
1233 focus on prevention and wellness and delivery of primary care to identify illness earlier, to  
1234 better manage chronic disease and to avoid costs associated with emergency room visits and  
1235 hospitalizations. The committee shall report its findings, including recommendations for the  
1236 amount of funding and the sources of funding, to the joint committee on health care financing,  
1237 and the house and senate committees on ways and means not later than January 1, 2009.

1238 SECTION 41. There shall be a community benefits taskforce, which shall include the  
1239 attorney general, the commissioner of public health and other members as determined by the  
1240 attorney general which shall conduct a study of the community benefits contributions by  
1241 nonprofit health care providers and insurers. The study shall include, but not be limited to,  
1242 examination and analysis of the following: (1) current community benefits programs including,  
1243 but not limited to, plans filed with the attorney general's voluntary community benefits  
1244 program; (2) methods used to identify and define communities to be served by community  
1245 benefit programs; (3) the process hospitals and insurers use to assess community needs, define  
1246 target populations for programs and to make resource allocation decisions; (4) methods used to  
1247 measure and evaluate the contributions by non-profit healthcare providers and insurers to  
1248 various communities; (5) the administrative and technological needs of non-profit healthcare  
1249 providers; (6) potential collaborations between providers to fund improved administrative and  
1250 technological support systems and information infrastructures as part of a statewide community  
1251 benefits program including, but not limited to, the creation of a statewide electronic medical

1252 records database and computerized physician order entry to improve access and the portability  
1253 of health information; and (7) whether the commonwealth ought to mandate standards and  
1254 amounts of community benefits spending and, if so, what standards ought to apply. The task  
1255 force shall hold at least 2 public hearings to hear testimony relating to the investigation and  
1256 study, 1 of which shall be held outside the metropolitan Boston area. The task force shall report  
1257 its findings and recommendations to the house and senate committee on ways and means and  
1258 the joint committee on health care financing not later than January 1, 2009.

1259 SECTION 42. Notwithstanding any general or special law to the contrary, the attorney  
1260 general shall adopt rules, regulations or guidelines that permit 2 or more health insurers, health  
1261 maintenance organizations, hospitals and other providers in the health care market to: (1)  
1262 discuss methods to standardize or simplify administrative standards, protocols or practices in  
1263 order to reduce health care costs, improve access to health care services, improve the quality of  
1264 care or reduce health care disparities; and (2) negotiate and enter into agreements to implement  
1265 such standards, protocols or practices, but, no rule, regulation or guideline shall permit rate  
1266 setting or price fixing, for insurance premiums or payments to providers.

1267  
1268 Any person or entity acting under the authority of any rule, regulation or guideline adopted  
1269 pursuant to this section shall be engaged in action under state policy and shall be immune from  
1270 antitrust liability to the same degree and extent as the commonwealth.

1271 SECTION 43. The enhanced learning contract program at the University of  
1272 Massachusetts Medical Center required under section 29 shall be established by the  
1273 commencement of the 2008 academic year.

1274 SECTION 44. Any entity providing ambulatory surgical center services which is in  
1275 operation or under construction, as determined by the department of public health, on the  
1276 effective date of this act shall be exempt from the determination of need requirement of said  
1277 section 53G of said chapter 111 and shall be eligible; pursuant to said section 53G of said  
1278 chapter 111, to make application to the department for a clinic license for up to 6 months after  
1279 the effective date of regulations adopted by the department pursuant to said section 53G of said  
1280 chapter 111.

1281 SECTION 45. Section 11 shall apply to any project seeking written approval of final  
1282 architectural plans, pursuant to section 51 of Chapter 111 of the General Laws, on or after 6  
1283 months from the effective day of this act.

1284 SECTION 46. The secretary of health and human services shall promulgate the  
1285 regulations required under subsection (a) of section 16P of chapter 6A of the General Laws not  
1286 later than October 1, 2009.

1287 SECTION 47. The health care quality and cost council shall publish the serious  
1288 reportable event occurrences as required under subsection (a) of section 16P of chapter 6A of  
1289 the General Laws on its consumer health information website not later than 1 year after the  
1290 effective date of this act.

1291 SECTION 48. The department of public health shall promulgate regulations as  
1292 necessary to implement section 4N of chapter 111 of the General Laws in accordance with  
1293 chapter 30A not later than October 1, 2008. The department of public health shall begin  
1294 implementing the outreach and education program established under said section 4N of said  
1295 chapter 111 not later than January 1, 2009.

1296 SECTION 49. The bureau of managed care within the division of insurance shall  
1297 convene the first advisory committee required under section 5B of chapter 176O of the General  
1298 Laws on January 1, 2009.

1299 SECTION 49A. Notwithstanding any general or special law to the contrary, the  
1300 secretary of administration and finance and the secretary of health and human services shall  
1301 prepare and submit a report to the general court about the allocation and use of state funds to  
1302 acute care and non-acute care hospitals, Medicaid managed care organizations and other  
1303 managed care organizations, community health centers and carriers contracting with the  
1304 commonwealth health insurance connector authority. The report shall include: (1) a  
1305 comprehensive review of the current manner, amount and purposes of annual state funding  
1306 received by these entities, including a description of the source of the funding; (2) an  
1307 assessment of the change in total state funding for these entities over the past 5 years, with  
1308 particular attention paid to the impact of provisions of chapter 58 of the acts of 2006; (3) an  
1309 assessment of how these entities use state funds; (4) an assessment of whether the current  
1310 payment structure assures the delivery of quality health care in the most cost-effective way; (5)  
1311 an analysis of financial and management practices of these entities by benchmarking  
1312 performance with respect to quality and cost effectiveness against national performance levels  
1313 and against the performance of similar healthcare providers in the commonwealth; (6)  
1314 identification of common factors that may contribute to the fiscal instability of these entities; (7)  
1315 recommendations for the development of performance and operational benchmarks; (8)  
1316 recommendations for ensuring that these entities are spending state and other funds in a fiscally  
responsible manner and providing quality care; and (9) recommendations for legislative and

1318 other action necessary to strengthen state oversight and ensure greater accountability of state  
1319 resources.

1320 The secretaries shall have access to all documents of acute care and non-acute care  
1321 hospitals, Medicaid managed care organizations and other managed care organizations,  
1322 community health centers, carriers contracting with the commonwealth health insurance  
1323 connector authority and any related entities that relate to that organization's use of state funds.

1324 The secretaries shall keep all information and documents obtained under this section  
1325 confidential and shall not disclose such information or documents to any person except as  
1326 necessary in a case brought by the attorney general under this chapter. Such information and  
1327 documents shall not be public records and shall be exempt from disclosure under section 10 of  
1328 chapter 66.

1329 For the purpose of conducting their duties under this section, the secretaries may  
1330 contract with an outside organization with the requisite financial expertise to enable the  
1331 secretaries to prepare the report. The secretaries shall submit the report, along with any  
1332 recommendations for legislative or other action, to the clerks of the house of representatives and  
1333 of the senate on or before December 31, 2008.

1334 SECTION 50. Not later than 4 years after the effective date of this act, the e-health  
1335 institute, established in section 6D of chapter 40J of the General Laws, shall submit a report to  
1336 the joint committee on health care financing and the senate and house committees on ways and  
1337 means on the progress in realizing the purposes of this act, with particular attention to the  
1338 following: (i) the capacity to exchange health information between and among components of  
1339 the health system; (ii) rates of provider participation in electronic health records; (iii) rates of  
1340 provider participation in practice redesign; (iv) quality measurement and improvement; (v)

1341 healthcare cost reduction; (vi) participation in advanced programs such as medical home and  
1342 P4P programs; and (vii) the security and privacy of health information technology supported by  
1343 this section:

1344 SECTION 51. Section 7 shall take effect on January 1, 2015.

1345 SECTION 52. Sections 20 and 24 shall take effect on July 1, 2012.

1346 SECTION 53. Subsection (d) of section 61 of chapter 118E of the General Laws, as  
1347 appearing in section 19, shall take effect on January 1, 2011.

1348 SECTION 54. Subsection (d) of section 5a of chapter 176O of the General Law, as  
1349 appearing section 23, shall take effect on January 1, 2011.

1350 SECTION 55. Section 25 shall take effect on January 1, 2009.

1351 SECTION 56. Section 34 shall take effect on October 1, 2008.