

Instrument ID: H-SURVEILLANCE

Novartis Access Program

Household Surveillance Instrument

Target Audience:
Household member with NCD

Interviewer ID _____

Interviewer Name _____

Interview Date (DD/MM/YYYY) _____

Time Start _____ Time Finish _____

Supervisor initials _____

County:

Enumeration Area:

Household member ID:

Household member name:

Is this a telephone call or a household visit? (Enumerator: Indicate if you are conducting a telephone call or a household visit)

- ☐ Telephone call
- ☐ Household visit (Skip to Step 1b)

Instructions for the Interviewer

Step 1a - Phone interview (if this is a household visit, skip to Step 1b):

Phone number (on which the participant was actually reached):

Interviewer: Read the following statement.

“My name is [Name of Data Collector]. Can I please speak to Mrs/Mr/Ms/Master _____ (add name of patient)?”

Wait for the response. If the person answering the phone is not the one you are looking for, ask whether he or she is around. If not, ask when the participant you are looking for will be able to take the call:

<i>If the person is not available for the interview, ask for the reason of unavailability</i>	<i>Code</i>
1. Death (Be sure to express your condolence if this was the case)	1
2. Hospitalization (<i>Enumerator: Ask when the participant is likely to come back and book a new appointment</i>)	2
3. Moved away permanently to a different county (<i>If this is the case the participant will be dropped from the study</i>)	3

Please indicate the county the participant moved to and the reason for moving to this county:	
4. Not at home or unavailable (<i>Enumerator: if the person is not available, ask when will be the best time to meet him/her and book a new appointment</i>)	4
5. Other (please specify)	5

When the person you are looking for has answered the phone continue:

"I am calling on behalf of the IPA/Boston University. We had visited you to collect data in September. During this data collection, you informed us you had been diagnosed and prescribed medicines for the following diseases [mention the diseases as recorded from baseline data collection]. You also agreed to provide us with information on the medicines you use to treat these diseases. This interview will take 15 – 20 minutes. Can I talk to you about your medicines now?"

NO (Not interested in participating) _____ (STOP! Thank the participant for their time)

NO, not now but later, (Ask him/her to give you a time they can speak to you. Thank the participant for his/her time)

YES _____ (proceed with interview)

"Thank you for agreeing to give us the information. For a small subset of participants, we may also visit in person to confirm the data we are now collecting. Would that be OK?"

NO

YES

"Can you please look for the medicines you currently have at home for treating the above NCDs so they are with you during this telephone interview? These should not be empty medicine bottles or empty blisters but actual medicines." (Give participant enough time to look for his/her medicines. Reschedule appointment if patient or his/her caretaker does not have the medicines with them at the time of the call)

Step 1b – household visit (not for telephone calls)

Introduce yourself (data collection in person)

"My name is [First name, Last name], from Innovations for Poverty Action (IPA). May I talk to [Name of Participant]?"

YES

NO

If the person is not available, ask for the reason of unavailability	Code
1. Hospitalization (<i>Enumerator: Ask when the participant is likely to come back and book a new appointment</i>)	1
2. Not at home or unavailable (<i>Enumerator: if the person is not available, ask when will be the best time to meet him/her and book a new appointment</i>)	2

3. Other (please specify)	3
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If the person is available, you may continue:

“We recently called you on phone to discuss the medicines you take for (mention the disease(s)). We are following up to confirm the information we discussed. I would be grateful if you could show me the medicines you currently have at home that you are using to treat this NCD(s) you have been diagnosed with. Thank you so much for giving us this opportunity. This interview will take about 15-20mins. Can I talk to you about your medicines now?”

NO (Not interested in participating) _____ (STOP! Thank the participant for their time)

NO, not now but later, (Ask him/her to give you a time they can speak to you. Thank the participant for his/her time)

YES _____ (proceed with interview)

Step 2: Proceed to the structured interview guide.

2. During our data collection in September, (our last appointment), you informed us you were taking the following medicines for the NCDs you have. Can you show me if you have these medicines at home now?

Medicine (by International Non-Proprietary Name, INN)	Disease	Is the medicine currently available at home? 1=Yes 2=No	If medicine is not available, why not? <input type="radio"/> Not available at sales outlet(s) <input type="radio"/> Available but costs too much <input type="radio"/> Did not have time to buy <input type="radio"/> Doctor asked me to stop taking it <input type="radio"/> Other (specify)
Medicine 1	NCD 1		
Medicine 2	NCD 1		
Medicine 3	NCD 2		
Medicine 4...	NCD 3...		

3. Since our last appointment (data collection in September) have you been prescribed any new medicine for treating the disease(s), [name of NCD]?

NO

YES (If yes please specify below)

New medicine prescribed (by INN)	Disease	Available	If medicine is not available Why not? <input type="radio"/> Not available at sales outlet(s) <input type="radio"/> Available but costs too much <input type="radio"/> Did not have time to buy <input type="radio"/> Other (specify)

Medicine 1	NCD 1		
Medicine 2...	NCD 2...		

4. Since our last appointment (data collection in September) have you been diagnosed any new NCD (Asthma, Breast Cancer, Diabetes Hypertension Cardiovascular Disease) and prescribed a medicine for treating it?

NO

YES (Specify below)

Disease	2. Where were you diagnosed with this disease? 1=Public hospital 2=Public clinic/health center 3=Mission hospital/clinic 4=Private hospital 5=Private Chemist 6=Other (specify)	3. Do you currently have at home any medicines that you are taking for this condition? 1=Yes 2=No	4. Why not? 1=Not available at sales outlet(s)2=Available but costs too much 3=Did not have time to buy 4=Other (specify)
CVD – Hypertension			
CVD – Dyslipidemia			
CVD – Health failure			
Diabetes			
Breast cancer			
Asthma			

5. Medication Table: Now can you please tell me more about each of all these NCD medicine(s) you have at home?

Medicine	Brand	Strength	Novartis Access Medicine 1=Yes 2=No	Source of medicine (1=public hospital/clinic; 2=private hospital; 3= Private Chemist; 4=drug store	Condition for which it was prescribed (Write U if unknown)	Total supplied (number of units)	Cost of total supply (local currency)
Med 1							
Med 2							
Med 3							
Med 4							
Med 5							
Med 6							
Med 7							

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6. Have you permanently changed your address since baseline data collection in September?

YES

NO

7. If “YES” to question 6, what is your new address?

6. Question for data collector:

Did the interviewer spontaneously report any adverse event associated with a Novartis/Sandoz product during the interview/household visit?	Yes	No
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(If “No” you have come to the end of this interview. If “Yes” go ahead and administer the Adverse Event form)

INTERVIEWER: “Thank you sincerely for your time. We have completed this interview and are grateful for your help as we collect information to improve the new access to medicines initiative.” RETURN TO THE COVER PAGE AND NOTE THE TIME THE INTERVIEW WAS COMPLETED.

DRAFT