

Friday, November 18

**QUALITY, SAFETY, AND PATIENT EXPERIENCE
POSTER LOBBY DISPLAY**

**Shapiro Building & Newton Pavilion lobbies
11 a.m.-2 p.m.**

A rotation of the winning Quality, Safety & Patient Experience posters will be displayed. Stop by and see all the excellent work being done by your colleagues here at BMC.

**Department of Surgery
Surgery M&Ms**

**BU School of Medicine, L110
8-8:30 a.m.**



Moderators:

David McAneny, MD, FACS
Interim Chair, Department of Surgery at BUSM
Division Chief, General Surgery
Section Chief, Surgical Oncology at BMC

Stephanie Talutis, MD, MPH,
Fellow in the study of quality and patient safety,
Department of Surgery

Open to staff during Quality, Safety & Patient Experience Week. The focus of the presentation will be on surgical quality and patient safety-related initiatives and data.



**4TH ANNUAL
QUALITY, SAFETY &
PATIENT EXPERIENCE
WEEK**



November 14—18, 2016

Tuesday, November 15

DEPARTMENT OF CRITICAL CARE BMC Critical Care Quality Improvement

East Newton 2nd Fl. C/D Conference Room
1-2 p.m.

Moderator:

James Murphy, MD
Director of Critical Care at Boston Medical Center



This forum will provide an overview of the multidisciplinary critical care quality structure at BMC, the unique challenges they face and the working solutions for those challenges.

Wednesday, November 16

DEPARTMENT OF OBSTETRICS & GYNECOLOGY VTE Risk Assessment and Prophylaxis in OB: Engaging the Entire Clinical Team to Achieve QI Success

BU School of Medicine, L110
8:30-9:30 a.m.

Moderator:

Ron Iverson, MD, MPH
Director of Obstetrics and Labor & Delivery



Presenters:

Jodi Abbott, MD
Marie Kourtelidis, CNM
Ginny Combs, RN
Sue Clark, RN
Rachel Shelly, Medical Student
Roxane Handal-Orefice, MD, Resident
Emma Trucks, CME

Open invitation to the entire campus. The Department of OB/GYN launched a successful QI initiative to address VTE risk assessment and prophylaxis. The program required collaboration across different services and included providers, nurses, case managers, medical students, residents, pharmacy, ITS and the BUSM CME office.

The department was able to adopt new guidelines, improve documentation of VTE risk, build an Epic Risk Assessment tool and order set, provide education to staff and patients, and impact patient compliance with continuing medical prophylaxis after discharge. Come hear a discussion of the lessons learned from this initiative from the perspective of an entire clinical team.

Wednesday, November 16

DEPARTMENT OF PATHOLOGY AND LABORATORY MEDICINE Integrated Laboratory Quality and Patient Safety

East Newton 2nd Fl. C/D Conference Room
1-2:30 p.m.

Presenters:

Charline Mack, HT(ASCP):
Advance Barcoding and Tracking (ABT)
Abigail Brown, MFS, MLS(ASCP):
Implementation of Clinical Collect in the ICUs
Beverly Orr, MT(ASCP): **Microbiology Quality Improvements**
Chris Andry, PhD, MPhil:
Implementation of Hepatitis C Virus Screening



Open invitation. The presentations will highlight department projects, either underway or completed, which have improved patient safety and care. Hospital employees should attend to understand the lab's collaborative role in improving patient safety and care and why it is important to include the laboratory insight. Sandwiches and drinks will be provided.

Thursday, November 17

DEPARTMENT OF NURSING Nurse of the Future: Enhanced quality & safety through evidenced based practice

FGH Conference Room
8:30-11:30 a.m.

Moderators:

Nicole Lincoln, MSN, RN, CCRN, Clinical Nurse Educator
Kim Costello, RN, CMSRN, Clinical Nurse Educator

Speakers:

Judith Thorpe, MS, RN, NE-C
COO/CNO at UMass Memorial Clinton Hospital
James Moses, MD, MPH
Associate Chief Quality Officer at Boston Medical Center
Nancy Gaden, DNP RN, NEA-BC
SVP/CNO Boston Medical Center
Karla Damus, PhD, MSPH, RN, FAAN
Clinical Research Regulatory and Education Manager
Boston University Medical Campus



Open to all Department of Nursing staff. Nurses will discuss quality, safety, and nursing research with three expert speakers. Nursing CEs will be provided.

Thursday, November 17

12TH ANNUAL RAPHAEL MIARA PATIENT SAFETY SYMPOSIUM A Roadmap to Patient Safety

BU School of Medicine, Keefe Auditorium
12-1 p.m.

Keynote Speaker:

Keith Lewis, RPh, MD
Professor of Anesthesia,
Boston University School of Medicine
Chairman, Department of Anesthesiology,
Boston Medical Center



This annual symposium is in memory of a pediatric patient, Raphael Miara, who died in 2003. It is in his memory that each year BMC conducts the annual Raphael Miara Patient Safety Symposium dedicated to patient safety. The symposium is part of an ongoing commitment to confront our mistakes, learn from them and continuously improve the safety of all patients we serve. This year, participants will learn how closed loop communication improves patient safety.

DEPARTMENT OF QUALITY & PATIENT SAFETY POSTER CEREMONY AND RECEPTION

BU School of Medicine, Hiebert Lounge
1-3 p.m. Hors d'oeuvres and poster viewing
1:45 p.m. Award ceremony

Presented by:

Kate Walsh,
President & CEO at Boston Medical Center
Stan Hochberg, MD, Senior Vice President,
Quality, Safety, and Technology at Boston Medical Center
James Moses, MD, MPH
Associate Chief Quality Officer at Boston Medical Center



The Quality and Patient Safety Department is pleased to showcase posters for BMC's 4th Annual Quality, Safety & Patient Experience Week and celebrate our successes with the BMC and BUSM communities. Posters address projects undertaken within the last year in quality improvement, patient experience, patient safety, quality research, and innovative quality and patient safety curricula categories.