**Instrument ID: F-ENDLINE**

Novartis Access Program ENDLINE Evaluation

Medicine Price Data Collection Form

Target Audience:

Health Facility Staff

**Use a separate form for each facility/drug outlet**

***Data collector: Introduce yourself to the respondent***

*Old facilities*

"My name is [First name, Last name], from Innovations for Poverty Action (IPA). May I talk to [Name of Participant]? About two years ago, we visited you to collect data on the availability and price of medicines for four chronic diseases (Asthma, breast cancer, diabetes, and cardiovascular diseases - hypertension, dyslipidemia and heart failure). Since then, we might have also called you on phone or visited you a few times in person to collect the same data. As you would remember, this is part of a study being conducted by Boston University in collaboration with IPA. We are following up with all of the health facilities/drug outlets we had interviewed before for another round of data collection on the availability and price of medicines in facilities. We would be grateful if you could show us the following medicines in your facility and also answer any additional question we have on them. Thank you so much for giving us this opportunity. This survey will take about 30 minutes. Are you ready to begin now?

NO (Not interested in participating) \_\_\_\_\_\_\_\_ (STOP! Thank the participant for their time)

NO, not now but later, …….. (Ask him/her to give you a time they can speak to you. Thank the participant for his/her time)

YES \_\_\_\_\_\_\_\_ (proceed with interview)

|  |  |  |  |
| --- | --- | --- | --- |
| **Section A: Facility/Drug outlet information** | | | |
| Date : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| \*\*Health facility unique survey ID: |  | | |
| \*\*County: \_\_\_\_\_\_\_\_\_\_ | | | |
| \*\*Name of health facility: |  | | |
| GPS locator |  | | |
| \*\*Name of person who provided baseline data (if applicable) |  | | |
| Enumeration area: |  | | |
| Name of person(s) providing endline data if different from name of person who provided baseline data | Tel. No.1  ……………… | Tel. No. 2  ……………… | Type of phone:   * Smart phone * Not a Smart phone * Both |
| Name of data collector(s): | | | |
| \*\*Level of health facility   * Level 5 (Teaching and Referral Hospital ) * Level 4 (County Referral ) * Level 3 (Health Centers) * Level 2 (Dispensaries) | | | |
| \*\*Sector   * Public health facility * Private non-profit health facility * Private pharmacy or drug store | | | |
| *(For private-for-profit drug outlets / chemists) only*  Which of the following categories of staff work in your drug outlet/chemist (select all that apply)?   * Pharmacist * Pharmacy Technician * Nurse * Shop attendant with no health qualification * Other (Specify) | | | |

\*\*\* To be pre-filled with data from baseline/surveillance (if available)

We would be grateful if you could show us the following medicines if you have them in your facility/drug outlet and answer a few questions on each.

**Section B: Medicines availability and price**

| **Generic name, dosage form, strength** | **Medicine Type** | **Available yes/no** | **Brand or product name(s)** | **Manufacturer** | **Pack size recommended** | | **Pack size found** | | **Price of pack found (patient price)** | **Unit patient price (4 decimal places)** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Amitriptyline 25mg Tablet/Capsule | Originator brand |  | Tryptizol | Merck Sharp & Dohme (MSD) | 100 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per Tablet/Capsule |
| Amlodipine 10mg Tablet/Capsule | Originator brand |  | Norvasc | Pfizer | 90 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 90 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 90 |  | |  | | per Tablet/Capsule |
| Amlodipine 5mg Tablet/Capsule | Originator brand |  | Norvasc | Pfizer | 56 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 56 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 56 |  | |  | | per Tablet/Capsule |
| Amoxicillin 250mg Dispersible tablet | Originator brand |  | Amoxil | Glaxo Smithkline | 20 |  | |  | | per dispersible tablet |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 20 |  | |  | | per dispersible tablet |
| Lowest-priced generic |  |  |  | 20 |  | |  | | per dispersible tablet |
| Amoxicillin 125mg Dispersible tablet | Originator brand |  | Amoxil | Glaxo Smithkline | 20 |  | |  | | per dispersible tablet |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 20 |  | |  | | per dispersible tablet |
| Lowest-priced generic |  |  |  | 20 |  | |  | | per dispersible tablet |
| Amoxicillin 250mg Tablet /Capsule | Originator brand |  | Amoxil | Glaxo Smithkline | 56 |  | |  | | per  Tablet/Capsule |
| Lowest-priced generic |  |  |  | 56 |  | |  | | per  Tablet/Capsule |
| Amoxicillin 500mg Tablet/Capsule | Originator brand |  | Amoxil | Glaxo Smithkline | 21 |  | |  | | per  Tablet/Capsule |
| Lowest-priced generic |  |  |  | 21 |  | |  | | per  Tablet/Capsule |
| Anastrozole 1mg Tablet/Capsule | Originator brand |  | Arimidex | AstraZeneca | 30 |  | |  | | per  tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per  tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per  tablet/Capsule |
| Atenolol 50mg Tablet/Capsule | Originator brand |  | Tenormin | AstraZeneca | 30 |  | |  | | per  Tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet//Capsule |
| Bisoprolol 10mg Tablet/Capsule | Originator brand |  | Ziak | Merck KgaA | 100 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 100 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per tablet/Capsule |
| Bisoprolol 2.5mg Tablet/Capsule | Originator brand |  | Ziak | Merck KgaA | 30 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per tablet/Capsule |
| Bisoprolol 5mg Tablet/Capsule | Originator brand |  | Ziak | Merck KgaA | 30 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | Per tablet/Capsule |
| Captopril 25mg Tablet/Capsule | Originator brand |  | Capoten | Bristol-Myers Squibb | 60 |  | |  | | per Tablet//Capsule |
| Lowest-priced generic |  |  |  | 60 |  | |  | | per Tablet//Capsule |
| Ceftriaxone 1 g/vial Injection | Originator brand |  | Rocephin | Roche | 1 |  | |  | | per Injection |
| Lowest-priced generic |  |  |  | 1 |  | |  | | per Injection |
| Ceftriaxone 250mg/vial Injection | Originator brand |  | Rocephin | Roche | 1 |  | |  | | per injection |
| Novartis Access Medicine |  |  |  | 1 |  | |  | | Per injection |
| Lowest-priced generic |  |  |  | 1 |  | |  | | Per injection |
| Ciprofloxacin 500mg Tablet/Capsule | Originator brand |  | Ciproxin/Ciprobay | Bayer | 10 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 10 |  | |  | | per Tablet/Capsule |
| Ciprofloxacin 250mg Tablet/Capsule | Originator brand |  | Ciproxin/Ciprobay | Bayer | 10 |  | |  | |  |
| Novartis Access Medicine |  |  |  | 10 |  | |  | |  |
| Lowest-priced generic |  |  |  | 10 |  | |  | |  |
| Co-trimoxazole (sulfamethoxazole+ trimethoprim) 8+40mg/ml 8+40mg/ml suspension | Originator brand |  | Bactrim | Roche | 1 bottle 100ml |  | |  | | per bottle of suspension |
| Lowest-priced generic |  |  |  | 1 bottle 100ml |  | |  | | per bottle of suspension |
| Co-trimoxazole (sulfamethoxazole+ trimethoprim)  240mg dispersible tablets | Originator brand |  | Bactrim | Roche | 100 |  | |  | | Per dispersible tablet |
| Novartis Access Medicine |  |  |  | 100 |  | |  | | Per dispersible tablet |
| Lowest-priced generic |  |  |  | 100 |  | |  | | Per dispersible tablet |
| Diazepam 5mg Tablet/Capsule | Originator brand |  | Valium | Roche | 100 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per Table/Capsule |
| Diclofenac 100mg Tablet/Capsule | Originator brand |  | Voltaren/Voltarol/Cataflam | Novartis | 100 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per Tablet/Capsule |
| Diclofenac 50mg Tablet/Capsule | Originator brand |  | Voltaren/Voltarol/Cataflam | Novartis | 100 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per Tablet/Capsule |
| Furosemide 40mg Tablet/Capsule | Originator brand |  | Lasix | Sanofi-Aventis | 50 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 50 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 50 |  | |  | | per Tablet/Capsule |
| Glibenclamide 5mg Tablet/Capsule | Originator brand |  | Daonil | Sanofi-Aventis | 60 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 60 |  | |  | | per Tablet/Capsule |
| Glimeperide 1mg Tablet/Capsule | Originator brand |  | Amaryl | Sanofi-Aventis | 30 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet/Capsule |
| Glimeperide 2mg Tablet/Capsule | Originator brand |  | Amaryl | Sanofi-Aventis | 90 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 90 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 90 |  | |  | | per Tablet/Capsule |
| Glimeperide 4mg Tablet/Capsule | Originator brand |  | Amaryl | Sanofi-Aventis | 90 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 90 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 90 |  | |  | | per Tablet/Capsule |
| Glimeperide 5mg Tablet/Capsule | Originator brand |  | Amaryl | Sanofi-Aventis | 90 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 90 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 90 |  | |  | | per Tablet/Capsule |
| Hydrochlorothiazide 50mg Tablet/Capsule | Originator brand |  | Hydrosaluric | Merck Sharp & Dohme (MSD) | 30 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet/Capsule |
| Hydrochlorothiazide 25mg Tablet/Capsule | Originator brand |  | Hydrosaluric | Merck Sharp & Dohme (MSD) | 30 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet/Capsule |
| Letrozole 2.5mg Tablet/Capsule | Originator brand |  | Femara | Novartis | 30 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Novartis  Other (specify) | 30 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per tablet/Capsule |
| Metformin 1000mg Tablet/Capsule | Originator brand |  | Glucophage | Merck KgaA | 60 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 60 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 60 |  | |  | | per tablet/Capsule |
| Metformin 850mg Tablet/Capsule | Originator brand |  | Glucophage | Merck KgaA | 30 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per tablet/Capsule |
| Metformin 500mg Tablet/Capsule | Originator brand |  | Glucophage | Merck KgaA | 60 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 60 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 60 |  | |  | | per tablet/Capsule |
| Omeprazole 20 mg Tablet/Capsule | Originator brand |  | Losec | AstraZeneca | 30 |  | |  | | per ablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet. /Capsule |
| Paracetamol 24mg/ml 24 mg/ml Syrup/Suspension | Originator brand |  | Panadol | Glaxo Smithkline/ Sterling Winthrop | 1 bottle 60ml |  | |  | | per Suspension |
| Lowest-priced generic |  |  |  | 1 bottle 60ml |  | |  | | per Suspension |
| Ramipril 10mg Tablet/Capsule | Originator brand |  | Tritace | Sanofi-Aventis | 100 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz | 100 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per tablet/Capsule |
| Ramipril 5mg Tablet/Capsule | Originator brand |  | Tritace | Sanofi-Aventis | 20 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 20 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 20 |  | |  | | per Tablet/Capsule |
| Salbutamol 100mcg/DOS pressurized inhaler | Originator brand |  | Ventolin | Glaxo Smithkline | 1 inhaler: 200 doses |  | |  | | per pressurized inhalation, suspension |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 1inhaler: 200 doses |  | |  | | per pressurized inhalation, suspension |
| Lowest-priced generic |  |  |  | 1 inhaler: 200 doses |  | |  | | per pressurized inhalation, suspension |
| Simvastatin 20mg Tablet/Capsule | Originator brand |  | Zocor | Merck Sharp & Dohme | 30 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per tablet/Capsule |
| Simvastatin 40mg Tablet/Capsule | Originator brand |  | Zocor | AstraZeneca | 100 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 100 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 100 |  | |  | | per tablet/Capsule |
| Tamoxifen 20mg Tablet/Capsule | Originator brand |  | Novaldex D | AstraZeneca | 30 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Sandoz  Other (specify) | 30 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 30 |  | |  | | per Tablet/Capsule |
| Valsartan 160mg Tablet/Capsule | Originator brand |  | Diovan | Novartis | 28 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Novartis  Other (specify) | 28 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 28 |  | |  | | per tablet/Capsule |
| Valsartan 80mg Tablet/Capsule | Originator brand |  | Diovan | Novartis | 28 |  | |  | | per tablet/Capsule |
| Novartis Access Medicine |  |  | Novartis  Other (specify) | 28 |  | |  | | per tablet/Capsule |
| Lowest-priced generic |  |  |  | 28 |  | |  | | per tablet/Capsule |
| Vildagliptin 50mg Tablet/Capsule | Originator brand |  | Galvus | Novartis | 56 |  | |  | | per Tablet/Capsule |
| Novartis Access Medicine |  |  | Novartis  Other (specify) | 56 |  | |  | | per Tablet/Capsule |
| Lowest-priced generic |  |  |  | 56 |  | |  | | per Tablet/Capsule |

**SECTION C: MEDICINE SUPPLY CHAIN**

C1. How do you procure medicines at your facility? (select all that apply)

1. Competitive tender
2. Direct procurement
3. Competitive negotiation
4. Get medicines for free (donations and free government supplies)
5. Borrows medicines from other facilities
6. My facility also gets rebates back from suppliers
7. My facility gets discounts on purchases made
8. Other (Please specify)
9. Don’t Know

C2. From which supplier(s) did you purchase your medicines from within the last six (6) months? Select all that apply

1. County government office
2. Harley’s
3. Kenya Medical Supplies Authority (KEMSA)
4. Mission for Essential Drugs and Supplies (MEDS)
5. Phillips
6. Surgipharm
7. Other (Please specify)

C3. From which supplier(s) did you purchase the Novartis Access medicines you have in stock (if any)? (Select all that apply)

1. County government office
2. Harley’s
3. Kenya Medical Supplies Authority (KEMSA)
4. Mission for Essential Drugs and Supplies (MEDS)
5. Phillips
6. Surgipharm
7. No Novartis Access Medicines on store
8. Other (Please specify)

C4. In addition to the sale or dispensing of drugs, which of the following services does your facility offer and how much does each cost? (FO: Please enter -888 if costs are bundled)

|  |  |  |
| --- | --- | --- |
| Service – Test | Available? (Yes/No) | Cost per test/service (KES) |
| Blood pressure monitoring |  |  |
| Blood glucose monitoring |  |  |
| Checking body weight |  |  |
| Checking patient’s height |  |  |

C5. If the cost of the services in C4 are bundled, what is the cost for each bundle? (FO: Please note if costs are NOT bundled please enter -888)

C6 Which of the following devices do you have that are in working condition in your pharmacy/chemist?

1. Blood Pressure Monitor
2. Test kits for measuring blood sugar
3. Scale for measuring body weight
4. Stadiometer for measuring height
5. None

C7. How did you get each of these devices if you have them?

1. I bought it myself
2. Donation (Specify donor)
3. Other (Please specify)

C8. In the past week, how many times did you use each of these devises?

**SECTION D: BRANDING AND AWARENESS**

D1. Apart from this study, have you heard of the Novartis Access program from anywhere else? (Yes/No)

D2. If Yes, how did you hear about Novartis Access?

1. Through a colleague/friend
2. Visit by medical representatives
3. Social media
4. TV and radio adverts
5. Conferences and meetings
6. Other (specify)

D3. What are the key elements of the Novartis Access program?

1. Price subsidy on selected medicines for NCDs
2. Public education on NCDs
3. Screening and linkage to care
4. Other (specify)

D4. Have you come across/seen this packaging before (show Novartis Access packaging – red-cross and Novartis Access embossed on sachets)? Yes/No

D5. If yes to D4, where did you see this?

D6. What do you think about the quality of Novartis Access medicines compared to other generic medicines?

1. Novartis Access medicines are of better quality
2. Novartis Access medicines are of same quality
3. Novartis Access medicines are of lower quality
4. Can’t tell

D7. What do you think about the prices (patient price) of Novartis Access medicines?

1. Just about right
2. Too expensive
3. Cheap
4. Can’t tell.

D8. Are Novartis Access medicines easy or hard to obtain for your facility?

1. Easy
2. Hard
3. Same as other medicines
4. Can’t tell

**SECTION E: HEALTH INSURANCE**

E1. What types of insurance does your facility accept?

* 1. None
  2. NHIF
  3. Private insurance
  4. Insurance from employer
  5. County government insurance
  6. “Universal Health Coverage”
  7. Other (Please specify) ………………….

E2. How do most patients pay for their medicines at your facility (select the top 3)?

1. Out-of-pocket
2. NHIF card
3. Private insurance
4. Insurance from employer
5. County insurance
6. UHC card
7. Other

E3. How many people are currently registered with your facility under the NHIF capitation system for outpatient services?

1. Don’t know
2. \_\_\_\_\_\_\_\_\_\_\_\_

E4. What proportion of patients visiting your facility obtain medicines for free?

1. Don’t know
2. \_\_\_\_\_\_\_\_\_\_\_\_

E5. When dispensing medications, do you ask patients if they belong to a health insurance scheme?

1. Yes
2. No
3. Don’t know/No answer
4. Not Applicable (NA)

E6. If you request pre-authorization from NHIF for medicines, how long does it take (on average, in days)?

1. Don’t know
2. \_\_\_\_\_\_\_\_\_\_\_\_

E7. Does your facility accept payments through MTIBA?

1. Yes
2. No
3. Don’t know/No answer