Friday, November 18

QUALITY, SAFETY, AND PATIENT EXPERIENCE
POSTER LOBBY DISPLAY

Shapiro Building & Newton Pavilion lobbies
11 a.m.-2 p.m.

A rotation of the winning Quality, Safety & Patient Experience posters will be displayed. Stop by and see all the excellent work being done by your colleagues here at BMC.

Department of Surgery
Surgery M&Ms
BU School of Medicine, L110
8-8:30 a.m.

Moderators:
David McAneny, MD, FACS
Interim Chair, Department of Surgery at BUSM
Division Chief, General Surgery
Section Chief, Surgical Oncology at BMC

Stephanie Talutis, MD, MPH,
Fellow in the study of quality and patient safety,
Department of Surgery

Open to staff during Quality, Safety & Patient Experience Week. The focus of the presentation will be on surgical quality and patient safety-related initiatives and data.

4TH ANNUAL
QUALITY, SAFETY & PATIENT EXPERIENCE WEEK

November 14—18, 2016
**Tuesday, November 15**

**DEPARTMENT OF CRITICAL CARE**

BMC Critical Care Quality Improvement

*East Newton 2nd Fl. C/D Conference Room 1-2 p.m.*

**Moderator:**

*James Murphy, MD*

Director of Critical Care at Boston Medical Center

This forum will provide an overview of the multidisciplinary critical care quality structure at BMC, the unique challenges they face and the working solutions for those challenges.

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**Wednesday, November 16**

**DEPARTMENT OF OBSTETRICS & GYNECOLOGY**

**VTE Risk Assessment and Prophylaxis in OB:** Engaging the Entire Clinical Team to Achieve QI Success

*BU School of Medicine, L110 8:30-9:30 a.m.*

**Moderator:**

*Ron Iverson, MD, MPH*

Director of Obstetrics and Labor & Delivery

**Presenters:**

*Emma Trucks, CME*

*Roxane Handal*

*Kim Costello, RN, CMSRN, Clinical Nurse Educator*

*Nicole Lincoln, MSN, RN, CCRN, Clinical Nurse Educator*

Open invitation to the entire campus. The Department of OB/GYN launched a successful QI initiative to address VTE risk assessment and prophylaxis. The program required collaboration across different services and included providers, nurses, case managers, medical students, residents, pharmacy, ITS and the BUSM CME office.

The department was able to adopt new guidelines, improve documentation of VTE risk, build an Epic Risk Assessment tool and order set, provide education to staff and patients, and impact patient compliance with continuing medical prophylaxis after discharge. Come hear a discussion of the lessons learned from this initiative from the perspective of an entire clinical team.

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**Thursday, November 17**

**12TH ANNUAL RAPHAEL MIARA PATIENT SAFETY SYMPOSIUM**

**A Roadmap to Patient Safety**

*BU School of Medicine, Keefe Auditorium 12-1 p.m.*

**Keynote Speaker:**

*Keith Lewis, RPh, MD*

Professor of Anesthesia, Boston University School of Medicine

Chairman, Department of Anesthesiology, Boston Medical Center

This annual symposium is in memory of a pediatric patient, Raphael Miara, who died in 2003. It is in his memory that each year BMC conducts the annual Raphael Miara Patient Safety Symposium dedicated to patient safety. The symposium is part of an ongoing commitment to confront our mistakes, learn from them and continuously improve the safety of all patients we serve. This year, participants will learn how closed loop communication improves patient safety.

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**DEPARTMENT OF QUALITY & PATIENT SAFETY**

**POSTER CEREMONY AND RECEPTION**

*BU School of Medicine, Hiebert Lounge 1-3 p.m. Hors d’oeuvres and poster viewing 1:45 p.m. Award ceremony*